



CGI Trade360 Portal

Seamless customer experience,
anywhere in the world



When your customer says, “I want my bank to provide consistent service, regardless of where I do business with the bank,” ...

CGI Trade360 offers a common global platform that is configurable to meet local standards, while maintaining bank-wide prescribed standards of service, along with a fully synchronized portal that delivers a robust and seamless customer experience.

When the bank needs to enhance customer service...

CGI Trade360 Portal, along with CGI Trade360 customer service center capabilities, enable banks to create a seamless, global bank-branded experience, encompassing traditional trade, payables, receivables and cash management. Banks also benefit from real-time transaction processing and reporting, complete with industry-leading service-level agreements.

Customer service for many corporate banking customers can be as fragmented as the underlying systems and technology supporting it. More than ever, banks need to serve their customers seamlessly across the globe and be able to constantly deliver new services to meet rapidly changing customer needs.

CGI Trade360 Portal is a secure, intuitive web-based tool that seamlessly connects a bank's corporate customers to robust capabilities for transaction processing, workflows, imaging, reporting and channel integration. It enables banks to create the required bank-branded customer experience across all products and geographies.

CGI Trade360 Portal is part of the CGI Trade360 global transaction platform. The platform enables banks to run their global trade business as a single instance for all locations and to offer a robust trade service portfolio, including traditional trade, payables, receivables and cash management.

Customer benefits

- Trade, supply chain finance and cash management on a single, global, multi-lingual platform
- Seamless experience across products and geographies
- Real-time custom reporting
- Access to the broadest range of solutions to mitigate buyer risk, optimize working capital, support liquidity management and improve efficiencies
- Ability to upload customized purchase order, invoice and payment data

CGI Trade360 Portal

key features

- Multi-language and multi-currency support and configurability to meet local, regional and global requirements
- Dynamic branding with bank or insourced bank identities
- Tight integration with the CGI Trade360 Transaction Processing System
- Comprehensive and rigid security measures, including public key infrastructure (PKI) certificates and secure sockets layer (SSL) data encryption



Bank benefits

- Ability to present bank-branded customer experience across the globe
- Personalized landing page
- Broad range of trade, supply chain and cash products
- Global standard of service
- Fast speed to market
- Fully integrated back office
- High degree of straight-through processing
- Customized mid-market integration for purchase orders and invoices
- Supplier Portal provides on-demand invoice offer and purchase request for approved payables financing

Unmatched breadth of offerings for bank customers

As detailed in the table below, CGI Trade360 enables banks to offer their customers a robust set of traditional trade and open account services, anywhere, anytime.

	Buyer-Centric	General	Seller-Centric
Traditional Trade	<ul style="list-style-type: none"> • Import LCs • Transfers • Incoming Collections • Shipping Guarantees • Airway Releases • Sight Payments • Banker's Acceptances • Deferred Payments • Trade Acceptances • Advances • Import Finance • Purchase Order and Invoice Customer API-Driven Integration <ul style="list-style-type: none"> – Via Portal – Host-to-Host 	<ul style="list-style-type: none"> • Outgoing Standbys • Incoming Standbys • Outgoing Guarantees • Incoming Guarantees • Reimbursements • Participation Bought • Syndication Bought • Participation Deal Sold • Syndication Deal Sold 	<ul style="list-style-type: none"> • Export LCs • Transfers • Assignment of Proceeds • Outgoing Collections • Direct Send Collections • Letters of Indemnity • Sight Payments • Banker's Acceptances • Deferred Payments • Trade Acceptances • Advances • Export Finance
Open Account / Supply Chain Finance <ul style="list-style-type: none"> • Payables • Receivables • Cash Management 	<ul style="list-style-type: none"> • Bank Assisted Open Account • Invoice Only Approval to Pay • Open Account Payments • Payer Finance • Trade Loans-Payables • Approved Payables Finance • Integrated Payables <ul style="list-style-type: none"> – Invoice Payments – Discounted Buyer – Approved Payables Finance Programs – Purchase Order and Invoice Customer API-Driven Integration <ul style="list-style-type: none"> – Via Portal – Host-to-Host 	<ul style="list-style-type: none"> • Cash Management <ul style="list-style-type: none"> – Account Balances & Activity Query – Cross-Border Payments – Domestic Payments – Account Transfers – Direct Debits – FX Contract • Payment Customer API-Driven Integration <ul style="list-style-type: none"> – Via Portal – Host-to-Host 	<ul style="list-style-type: none"> • Integrated Receivables <ul style="list-style-type: none"> – Payment to Invoice Matching – Invoice Financing • Pre-Shipment Financing <ul style="list-style-type: none"> – Purchase Order Financing • Trade Loans (Receivables) • Receivables Financing • Rollover Financing <ul style="list-style-type: none"> – PO to PO – PO to Invoice – Invoice to Invoice • Supplier Portal <ul style="list-style-type: none"> – On-Demand Approved Payables Finance • Invoice Customer API-Driven Integration <ul style="list-style-type: none"> – Via Portal • Factoring



CGI Trade360 Portal functions

- Transaction processing—Allows customers to efficiently initiate transactions with minimal errors by copying from existing instruments or templates; automatically creates transactions from purchase orders, invoices and payment upload
- Workflow & imaging—Enables electronic sharing of annotated imaged documents between the bank and the bank's customers
- Reporting—Provides predefined and ad-hoc reports, ability to download results into spreadsheet applications, detailed self-service reporting for purchase order/invoice tracking, and advanced inquiry and search for all historical transaction data
- Channel integration—Designed to support web services to expose business services through other channels, such as bank corporate portals and mobile applications



About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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