

The CGI logo is positioned in the top right corner of the image. It consists of the letters 'CGI' in a bold, red, sans-serif font. The background of the entire image is a blurred photograph of a computer monitor on a wooden desk. The monitor displays a virtual conference interface with a video player showing a woman with her hands raised. Below the video, there are sections for 'Session Details', 'Sponsors', and 'Sponsoring Companies'. The text 'Conference Welcome Breakfast' is visible, along with a 'Start Session' button and a 'Duration 15:00' indicator. The keyboard and mouse are also visible on the desk in front of the monitor.

FORUM 2020

Virtual Conference • October 20-22

Overview

Why attend?

CGI Forum is the premier networking and educational event for the CGI Advantage® community. With numerous in-depth product sessions and networking opportunities, the Forum is the must-attend event for government professionals to share experiences and best practices with peers and experts in the field.

Earlier this year the decision was made to move CGI Forum 2020 to a virtual format to ensure the safety of all of our attendees during this challenging time. Moving our face-to-face conference to a fully online format allows the CGI Advantage community to continue to engage, learn and collaborate.

This can't-miss event provides a unique experience including:

Education

- Select from numerous product-focused breakout sessions covering all CGI Advantage modules
- Earn Continuing Professional Education (CPE) credits

Collaboration

- Hear best practices and lessons learned from your peers
- Chat one on one with your product SMEs

Community

- Reach more CGI Advantage users than ever before through our virtual format
- Network with and learn from the 75+ state and local organizations in attendance

Best of all, each CGI Advantage client site receives complimentary registration, making it easy to participate in this important event.

The program will begin Tuesday morning and conclude Thursday afternoon.

“The CGI Advantage Forum is an invaluable opportunity to meet with CGI staff and other Advantage users to understand what’s coming in future versions of the product, and to share how we each use Advantage so as to get ideas on how we can enhance our own site’s use of the product. While it’s unfortunate that we’re not able to meet in person this year, attendees of virtual Forum will still reap these same benefits many times over.”



Ed Quedens,
City of Mesa, AZ,
Steering Committee Chair

Meet the 2020 Steering Committee Members

Members of the CGI Advantage Steering Committee serve a very important role in representing the user community in interactions with CGI. The activities of the committee include evaluating proposed enhancements for future releases of CGI Advantage products, assisting in the creation of session content for the CGI Forum, and acting as a channel of communication between the Users' Group and CGI. Each year the user community elects members of the user community to represent them on the CGI Advantage Steering Committee for rotating 3 year terms.

Application/Administration Technical



Pradeep Parikh
Orange County, CA
(2020)



Michelle Venditto
Wake County, NC
(2022)

Budget Functional



Eric Wagner
State of West Virginia
(2020)



Ruth Schwartz
State of Michigan
(2022)

Business Intelligence



Robin Morgan
Southwest Florida
Water Management
District
(2020)



Ed Quedens
City of Mesa, AZ
(2021)

Financial Management



Kimberly Allen
Olmsted County, MN
(2020)



Angela Dillard
State of Arizona
(2020)



Robert Harwood
Maricopa County, AZ
(2022)

Human Resource Management



Idalia Ow
Monterey County, CA
(2020)



Kathleen Orndorff
Anne Arundel County
Public Schools, MD
(2021)



Larry Rowland
Baltimore County
Public Schools, MD
(2022)

Schedule-at-a-glance

Tuesday, October 20

General Session	11:00 AM – 12:00 PM ET	/	8:00 AM – 9:00 AM PT
Networking Break	12:00 PM – 12:30 PM ET	/	9:00 AM – 9:30 AM PT
Breakout Sessions Block 1	12:30 PM – 1:30 PM ET	/	9:30 AM – 10:30 AM PT
Networking Break	1:30 PM – 2:00 PM ET	/	10:30 AM – 11:00 AM PT
Breakout Session Block 2	2:00 PM – 3:00 PM ET	/	11:00 AM – 12:00 PM PT
Networking Break	3:00 PM – 3:30 PM ET	/	12:00 PM – 12:30 PM PT
Breakout Session Block 3	3:30 PM – 4:30 PM ET	/	12:30 PM – 1:30 PM PT

Wednesday, October 21

General Session	11:00 AM – 12:00 PM ET	/	8:00 AM – 9:00 AM PT
Networking Break	12:00 PM – 12:30 PM ET	/	9:00 AM – 9:30 AM PT
Breakout Session Block 4	12:30 PM – 1:30 PM ET	/	9:30 AM – 10:30 AM PT
Networking Break	1:30 PM – 2:00 PM ET	/	10:30 AM – 11:00 AM PT
Breakout Session Block 5	2:00 PM – 3:00 PM ET	/	11:00 AM – 12:00 PM PT
Networking Break	3:00 PM – 3:30 PM ET	/	12:00 PM – 12:30 PM PT
Breakout Session Block 6	3:30 PM – 4:30 PM ET	/	12:30 PM – 1:30 PM PT

Thursday, October 22

General Session	11:00 AM – 12:00 PM ET	/	8:00 AM – 9:00 AM PT
Networking Break	12:00 PM – 12:30 PM ET	/	9:00 AM – 9:30 AM PT
Breakout Session Block 7	12:30 PM – 1:30 PM ET	/	9:30 AM – 10:30 AM PT
Networking Break	1:30 PM – 2:00 PM ET	/	10:30 AM – 11:00 AM PT
Breakout Session Block 8	2:00 PM – 3:00 PM ET	/	11:00 AM – 12:00 PM PT
Networking Break	3:00 PM – 3:30 PM ET	/	12:00 PM – 12:30 PM PT
Breakout Session Block 9	3:30 PM – 4:30 PM ET	/	12:30 PM – 1:30 PM PT

Session by Primary Content Area

Budget

- 113 Configuring Budget Layouts to Streamline Budget Entry
- 243 Budget Business Intelligence: Transforming Data into Insights
- 264 Streamline with Homepages and Business Processes in Advantage 4 Performance Budgeting
- 373 Bringing in Data for a Complete Budget Picture
- 392 Forecasting Salary Changes with Performance Budgeting

Business Intelligence

- 122 Webi Reporting Tips and Tricks
- 252 Developing with Power BI
- 382 BI Technical Highlights

Financial

- 111 GASB 87 and You
- 241 Travel 4 You
- 261 GLM - Now More Important Than Ever
- 371 A Deep Dive into Internal Costing
- 391 CGI Advantage Financial: Overlooked Enhancements

General Interest

- 114 Leveraging Extensibility to drive Efficiencies in Advantage 4
- 124 Optimizing Your Advantage 4 Experience with Advantage Cloud
- 134 Managing Change through Crisis: An OCM Case Study of the COVID-19 Pandemic
- 244 Advantage Technology Roadmap
- 254 Real World Case Management: How Case Management Can Improve Your Organizations Efficiency
- 374 CGI Advantage Collections Solutions Overview
- 384 The 3 M's of Remote Project Work: Maintaining Motivation, Managing Stress and Making Time for Self-Care
- 394 CGI AdaptiveSI

HR/Payroll

- 112 CGI Advantage 4 - Make it Your Own
- 132 Simplifying Benefit Calculations
- 242 Streamlining Personnel Management
- 263 Leveraging Analytics for Improved Position Control
- 372 Going Overtime with FLSA

Procurement

- 121 Upgrading to Advantage 4 VSS: Tips and Tricks
- 131 Punch In with Punchout
- 251 Grantor: The Present and the Future
- 262 New Features in Procurement
- 381 A Look at the New VSS Mobile

Technology & Architecture

- 123 An Introduction to Containers
- 133 Reporting for Security, Audit and Workflow
- 253 Advantage CSI: Computer Forensics for Troubleshooting CGI Advantage
- 383 CGI Advantage Unified Mobile Application
- 393 Security Trends and Topics

Session Descriptions

Tuesday, October 20 • Breakout Session Block 1

111 — GASB 87 and You

Tuesday | 12:30 PM – 1:30 PM ET

Primary Content Area: Financial

GASB gave us all an 18 month reprieve but why wait? Let's get out of decentralized spreadsheet management. Come see how a spreadsheet can take you from an operating lease to a financed lease. Discover the options for recording leases with the reasonably certain, by either party, extension and/or termination clauses. The payment and billing schedules created in the process will provide you critical information for budget preparation and cash forecasting. Automatic accounting will free staff for more strategic tasks and eliminate errors.

Learning Objectives

After attending this session, you should be able to:

- Describe how debt management is not just leases
- Understand how to convert an operating lease to a financed lease
- Identify changes for fixed asset types

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Intermediate

Prerequisites: Familiarity with GASB 87 and lease processes for your site

Advanced Preparation: None

Delivery Method: Group Internet Based

112 — CGI Advantage 4 - Make it Your Own

Tuesday | 12:30 PM – 1:30 PM ET

Primary Content Area: HR/Payroll

You have heard about all the great tailoring options in CGI Advantage 4: roles, business processes, homepages, extensibility and more! Not sure where to start? This session will help you get started and highlight how to approach the tailoring options to provide the most value! Let's roll up our sleeves and walk through how you can configure business roles and homepages to streamline processes. We will also highlight how to leverage extensibility to simplify data entry and save time for your users!

Learning Objectives

After attending this session, you should be able to:

- Explain the capabilities and flexibility of user roles in CGI Advantage
- Explain how business processes, roles, homepages and widgets can be setup
- Describe the extensibility options available in CGI Advantage
- Utilize the extensibility designer in CGI Advantage 4

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

113 — Configuring Budget Layouts to Streamline Budget Entry

Tuesday | 12:30 PM – 1:30 PM ET

Primary Content Area: Budget

Looking for ideas on how to effectively configure your budget layouts to streamline your budget entry process? Join us for case studies on configuring budget forms to support your budget business processes. With so many capabilities, CGI Advantage Performance Budgeting streamlines budget development and multi-year forecasting. We will look at how sites can use Designer, extensibility and budget layout options to facilitate processes, provide analysis inputs and reduce errors.

Learning Objectives

After attending this session, you should be able to:

- Use ranking to separate requests moving forward in the budget from other requests
- Configure requests to facilitate your analysts' process
- Implement archive view on stages to allow users to view the request as it appears in prior stages

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Intermediate

Prerequisites: Knowledge of the CGI Advantage Performance Budgeting application and familiarity with budget forms for your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

114 — Leveraging Extensibility to drive Efficiencies in Advantage 4

Tuesday | 12:30 PM – 1:30 PM ET

Primary Content Area: General Interest

Other Content Area: Technology & Architecture

Extensibility is a powerful tool to help you transform CGI Advantage to streamline and simplify processes. In this session, we'll explore ways to leverage the extensibility functionality to align to your business processes to allow users to complete their tasks faster with fewer errors. Join us to learn how you can leverage extensibility to tailor Advantage for your site!

Learning Objectives

After attending this session, you should be able to:

- Explain the concept of extensibility within Advantage 4
- Identify extensibility features in Advantage 4
- List the benefits leveraging extensibility can do at your site

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

Tuesday, October 20 • Breakout Session Block 2

121 — Upgrading to Advantage 4 VSS: Tips and Tricks Tuesday | 2:00 PM – 3:00 PM ET

Primary Content Area: Procurement

Are you considering an upgrade to CGI Advantage Vendor Self Service (VSS) 4 or are you starting an upgrade soon? Join us for this session to hear about the upgrade process and how to effectively leverage the re-designed features and new configuration capabilities to enhance the vendor user experience. We'll share examples from sites who have already completed the upgrade process and hear how they were able to simplify their processes with CGI Advantage 4 to help to get your creative juices flowing!

Learning Objectives

After attending this session, you should be able to:

- Identify what features in VSS 4 were redesigned vs. migrated
- Describe what can be done via extensions in VSS 4
- List the various steps, action items and decisions that have to be made when upgrading to VSS 4

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

122 — Webi Reporting Tips and Tricks

Tuesday | 2:00 PM – 3:00 PM ET

Primary Content Area: Business Intelligence

Have you ever wondered how some reports contain awesome visuals or drilling capabilities? Attend this session and learn new development techniques to bring your web intelligence (Webi) reports to the next level. Learn more about creating robust reports and review new features that are available. This session is for report developers and people interested in getting the most out of the CGI infoAdvantage toolset.

Learning Objectives

After attending this session, you will be able to:

- Provide more value to your existing reports and have ideas for future enhancements
- Create a report with a link to CGI Advantage
- Discuss some of the new reporting features available with infoAdvantage
- Learn how to use interactive and visualization report techniques

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Intermediate

Prerequisites: Webi tool experience and awareness of reports at your site

Advanced Preparation: None

Delivery Method: Group Internet Based

123 — An Introduction to Containers

Tuesday | 2:00 PM – 3:00 PM ET

Primary Content Area: Technology & Architecture

Don't get boxed in - unleash the power of containers! We will introduce the basics of a modern container platform and discuss administration and operational considerations such as infrastructure, sizing, licensing and monitoring. We will also explain the benefits, return on investment considerations and best practices.

Learning Objectives

After attending this session, you should be able to:

- Understand key terms and concepts related to containers
- Describe the infrastructure and platform required to run a container platform
- Detail the benefits and ROI of containers
- Outline best practices for running Advantage on containers

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Information Technology

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

124 — Optimizing Your Advantage 4 Experience with Advantage Cloud

Tuesday | 2:00 PM – 3:00 PM ET

Primary Content Area: General Interest

Join us as we review the current Cloud technology landscape and how it is impacting the public sector. This session will discuss the benefits that moving to Advantage Cloud brings to your CGI Advantage 4 experience, including a discussion of risks, impacts, total value and financing options.

Learning Objectives

After attending this session, you should be able to:

- Understand the current technology landscape and drivers toward Cloud solutions
- Understand the benefits of Advantage Cloud technologies and offerings
- Understand how to take next steps with exploring Advantage Client Delivery and Cloud Services

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

131 — Punch In with Punchout

Tuesday | 3:30 PM – 4:30 PM ET

Primary Content Area: Procurement

Are you looking to streamline your procurement process and squeeze as much cost savings as possible for your organization? Are you tired of manually maintaining supplier catalog information? Join us to learn more about the punchout capabilities available in CGI Advantage Procurement and the benefits you can realize for your organization. Hear about the efficiencies gained from clients who are utilizing punchout the savings they have realized.

Learning Objectives

After completing this session, the attendee should be able to:

- Define the punchout configuration options
- Describe the key punchout features
- Describe approach and usage by other client sites

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

132 — Simplifying Benefit Calculations

Tuesday | 3:30 PM – 4:30 PM ET

Primary Content Area: HR/Payroll

Benefit costs, formulas and eligibilities change each year, and it is important to quickly and effectively make those changes. Join us to learn how CGI Advantage Human Resource Management can help you do that by allowing you to define benefit calculations based on changing employee salaries and full time percentages. In this session, we will also discuss how life insurance setup and auto enrollment of benefits can help reduce manual checks and paperwork, saving valuable time.

Learning Objectives

After attending this session, you should be able to:

- Understand the salary routine calculations
- Understand the setup and usage of benefit cost by full time equivalent (FTE) functionality
- Understand life insurance setup and calculation options
- Understand how and why auto enrollment benefit enrollments are used

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Personnel/HR

Program Level: Advanced

Prerequisites: Knowledge of the CGI Advantage HRM application and awareness of benefits processes at your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

133 — Reporting for Security, Audit and Workflow

Tuesday | 3:30 PM – 4:30 PM ET

Primary Content Area: Technology & Architecture

Other Content Area: Business Intelligence

Put your data to work for you! Join us as we examine the data and tools available for building reports and analytics on CGI Advantage security, audit and workflow data. This can't miss session will also share how KPI dashboards can be embedded within CGI Advantage bringing the power of advanced analytics directly to your administrators.

Learning Objectives

After attending this session, you should be able to:

- Understand the security, audit and workflow data captured by Advantage
- Explain ways this data can be used for reporting, analytics and dashboards
- Describe example security, audit and workflow KPIs

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Information Technology

Program Level: Intermediate

Prerequisites: Familiarity with security and workflow configuration and reporting tool used by your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

134 — Managing Change through Crisis: An OCM Case Study of the COVID-19 Pandemic

Tuesday | 3:30 PM – 4:30 PM ET

Primary Content Area: General Interest

The world has been through a period of unprecedented change this year. Each of us has had to reshape our lives to respond to the novel coronavirus and its many implications. Reflecting on what's occurred through the lens of Change Management principles can help us make sense of the ebbs and flows we have encountered. It can also help to equip us to better manage the crises and changes – predictable as well as unforeseen – that will plague our projects in the future.

Learning Objectives

After attending this session, you should be able to:

- Explain the components of a 'Change-Focused Leadership' Approach to Change Management
- Identify different methods to apply OCM best-practices to crises and changes encountered on your projects

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Business Management & Organization

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

Wednesday, October 21 • Breakout Session Block 4

241 — Travel 4 You

Wednesday I 12:30 PM – 1:30 PM ET

Primary Content Area: Financial

Travel has come of age in CGI Advantage 4 and is continuing to expand to meet the needs of public sector travel, whether you are at the office, at home or on the go! Features once reserved for dual Financial and Human Resource sites through Employee Self Service are now available for those that are Financial only. Join us to see how your travelers and their managers can benefit from wizard-like data entry and streamlined access to data on authorizations, advances and expense reporting.

Learning Objectives

After attending this session, you should be able to:

- Explain how travel is placed in CGI Advantage 4 compared to 3x
- Describe the authorization, advance and expense report tools
- Recall the various methods of inquiry
- Recount the levels of control available
- List what is in travel mobile now and what is in the near future

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

242 — Streamlining Personnel Management

Wednesday I 12:30 PM – 1:30 PM ET

Primary Content Area: HR/Payroll

Personnel changes happen at the speed of light - are you looking for ways to increase your speed in responding? CGI Advantage Human Resource Management has multiple approaches to automate and decentralize personnel management change processes. Join this session where we will discuss business cases around these options, allowing you to respond easily and efficiently to your employee's needs.

Learning Objectives

After attending this session, you should be able to:

- Understand the automated options within CGI Advantage to manage employee changes
- Understand the ways personnel changes can be initiated
- Think of ways to streamline business processes using automated options

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Personnel/HR

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

243 — Budget Business Intelligence: Transforming Data into Insights

Wednesday I 12:30 PM – 1:30 PM ET

Primary Content Area: Budget

Other Content Area: Business Intelligence

Visual data is in demand! In this session we'll discuss how to effectively leverage visualized data and analytics to turn your data into insights. We'll provide tips and tricks to help you present complex information in a streamlined manner that everyone can easily understand to help with decision making and communication. We will also share examples to get your creative juices flowing!

Learning Objectives

After attending this session, you should be able to:

- Identify the different options available to report out of CGI Advantage Performance Budgeting
- Describe specific client report examples

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Intermediate

Prerequisites: Understanding of budget reports and analytics used at your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

244 — Advantage Technology Roadmap

Wednesday I 12:30 PM – 1:30 PM ET

Primary Content Area: General Interest

Other Content Area: Technology & Architecture

Join us to hear about the latest innovations included in Advantage and those that are around the corner that deliver what you need to get ahead in the rapidly changing landscape. We'll share what we are doing around automating manual effort to save you time including a bot library of innovations from across our public sector community, chatbots to leverage conversational language to provide responses to business questions, and business process modeling to automate capabilities and workflow to enhance the ROI of your ERP investment. Hear more about the future of digital transformation for your site!

Learning Objectives

After attending this session, you should be able to:

- Understand the key components of the Advantage technology stack
- Describe the technology transformation powering Advantage 4
- Understand the Advantage technology roadmap

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

Wednesday, October 21 • Breakout Session Block 5

251 — Grantor: The Present and the Future

Wednesday | 2:00 PM – 3:00 PM ET

Primary Content Area: Procurement

Learn how Advantage Grantor can help you seamlessly distribute grants to grantees, small business and sub-recipients. We'll take a look at the latest offering and explore key functions that will help you manage this process. We'll also share information on the exciting new features coming in Grantor which will help simplify how an application is submitted and evaluated. Join us for this informative session highlighting current features and processes, as well as the exciting future for the Grantor!

Learning Objectives

After completing this session, the attendee should be able to:

- Explain the current features and capabilities of Grantor
- Describe the Grantor lifecycle
- Describe future Grantor features and functionalities

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

252 — Developing with Power BI

Wednesday | 2:00 PM – 3:00 PM ET

Primary Content Area: Business Intelligence

In this powerful session you will learn new Power BI development techniques to build better analytics and dashboards. Power BI is a robust, highly visual and user interactive tool that gives users easy access to their data. Attend this session to learn more about how to use Power BI to create robust analytics and understand the next steps to start using this analytic tool.

Learning Objectives

After attending this session, you will be able to:

- Understand how to use bookmarks
- Show use of icons and trend indicators
- Describe analytic drill functionality
- Explain how to use interactive visualizations

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Intermediate

Prerequisites: Familiarity with Power BI tool and awareness of analytics and dashboards used at your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

253 — Advantage CSI: Computer Forensics for Troubleshooting CGI Advantage

Wednesday | 2:00 PM – 3:00 PM ET

Primary Content Area: Technology & Architecture

Application administrators are not only responsible for managing the CGI Advantage application, but are the first ones called when an end-user runs into an error. This session covers troubleshooting and resolving common technical application and configuration related problems such as null pointers, out of memory errors, certificate issues, exceptions, database errors and other technical issues. Join us and learn the tools that are commonly used for identifying and resolving technical issues within CGI Advantage.

Learning Objectives

After attending this session, you should be able to:

- Describe techniques for investigating CGI Advantage application errors
- Understand the tools available for researching issues
- Outline real examples of errors covered in the session

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Advances

Prerequisites: Experience as a CGI Advantage system administrator at your site

Advanced Preparation: None

Delivery Method: Group Internet Based

254 — Real World Case Management: How Case Management Can Improve Your Organizations Efficiency

Wednesday | 2:00 PM – 3:00 PM ET

Primary Content Area: General Interest

CGI Advantage Case Management can facilitate moving paper based manual processes to the digital world. Join this session where we will discuss the benefits of using Case Management by showing real life examples of how our clients have optimized their operations.

Learning Objectives

After attending this session, you should be able to:

- Understand how Case Management fits within the CGI Advantage suite
- Understand real world examples on the use of Case Management

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

Wednesday, October 21 • Breakout Session Block 6

261 — GLM - Now More Important Than Ever

Wednesday | 3:30 PM – 4:30 PM ET

Primary Content Area: **Financial**

Come get a refresher of what Grant Lifecycle Management (GLM) is all about and how it will improve grant visibility. Don't miss the dollars available funding because of a lack of visibility, application notification, and application follow-up. Once awarded, see the benefits of automatic COA setup and budget creation. The lifecycle does not stop there as amendments are tracked and finally there is a closeout. Hear what was learned from the business process redesign effort recently conducted at West Virginia.

Learning Objectives

After attending this session, you should be able to:

- Explain the benefits of using GLM
- List features you can add on to your current GLM functionality
- Recall some of the improvements found at West Virginia

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Intermediate

Prerequisites: Familiarity with the CGI Advantage Grants Lifecycle Management module and awareness of grants business processes at your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

262 — New Features in Procurement

Wednesday | 3:30 PM – 4:30 PM ET

Primary Content Area: **Procurement**

What's new in CGI Advantage Procurement? Join this session to get the latest and greatest information on new functionality available in the procurement modules. This session will include a quick demonstration of the new enhancements as well as a discussion on how these features can help your organization gain efficiencies and streamline processes. Join us to ensure you are leveraging all you can in the Procurement area!

Learning Objectives

After completing this session, the attendee should be able to:

- List CGI Advantage Financial procurement enhancements
- Identify potential features to consider for the user's site
- Identify the benefits of each enhancement

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

263 — Leveraging Analytics for Improved Position Control

Wednesday | 3:30 PM – 4:30 PM ET

Primary Content Area: **HR/Payroll**

Other Content Area: **Business Intelligence**

There is a wealth of position information existing in your CGI Advantage application. Join us to hear how you can effectively leverage this information across the organization. This session will take a deeper dive into position control processes, including discussions on how position information is used within budget preparations. The session will also showcase how analytics can present position data in an easy to understand format for all users.

Learning Objectives

After attending this session, you should be able to:

- Understand ways to manage and control positions within CGI Advantage Human Resource Management
- Understand how budgeting processes use CGI Advantage position data
- Think of ways to utilize analytics within your position business processes

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

264 — Streamline with Homepages and Business Processes in Advantage 4 Performance Budgeting

Wednesday | 3:30 PM – 4:30 PM ET

Primary Content Area: **Budget**

Join us to hear how you can leverage homepages and business processes in Advantage 4 Performance Budgeting to streamline and simplify your processes, especially during the budget entry process. In this session, we will highlight how you can configure business roles and homepages to meet the specific needs of your unique user groups.

Learning Objectives

After attending this session, you should be able to:

- List potential budget business roles for your site
- Apply business role concepts to configuration
- Configure a basic budget home page

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Information Technology

Program Level: Intermediate

Prerequisites: Awareness of business roles at your site

Advanced Preparation: None

Delivery Method: Group Internet Based

Thursday, October 22 • Breakout Session Block 7

371 — A Deep Dive into Internal Costing

Thursday | 12:30 PM – 1:30 PM ET

Primary Content Area: Financial

What is internal costing and what can it do for my departments? Attend this session to hear the basics of what this feature presents in the form of statistical capture, internal cost and internal reimbursement. We'll also hear examples of how your peers have been able to leverage the functionality to eliminate third party systems and manual processing.

Learning Objectives

After attending this session, you should be able to:

- List the internal costing features CGI Advantage has to offer
- Describe how the internal costing features would benefit your site

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

372 — Going Overtime with FLSA

Thursday | 12:30 PM – 1:30 PM ET

Primary Content Area: HR/Payroll

CGI Advantage provides multiple ways of automatically calculating Fair Labor Standards Act (FLSA) and other types of site defined overtime. Join us to hear how you can eliminate manual entry of overtime codes by employees and time and attendance staff to gain efficiencies and simplify the time entry process. Learn how you can configure FLSA in CGI Advantage to streamline your process!

Learning Objectives

After attending this session, you should be able to:

- Recall key configurations for FLSA overtime.
- Understand how to calculate overtime for employees having multiple rates of pay and multiple appointments

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Personnel/HR

Program Level: Advanced

Prerequisites: Knowledge of CGI Advantage HRM system and familiarity with FLSA processes at your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

373 — Bringing in Data for a Complete Budget Picture

Thursday | 12:30 PM – 1:30 PM ET

Primary Content Area: Budget

Incorporating data from your financial, human resource, project management and other systems into CGI Advantage Performance Budgeting provides a more complete picture to your analysts. In this session, we will discuss integration best practices. We'll look at the features and tools available within Performance Budgeting to simplify the transfer of data and discuss best practices for when to bring data in to or push it out from Performance Budgeting.

Learning Objectives

After attending this session, you should be able to:

- Identify tools for integrating data
- Describe best practices for importing

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Intermediate

Prerequisites: Awareness of business roles at your site

Advanced Preparation: None

Delivery Method: Group Internet Based

374 — CGI Advantage Collections Solutions Overview

Thursday | 12:30 PM – 1:30 PM ET

Primary Content Area: General Interest

Do you have a growing receivable balance and are struggling to find ways to manage? This session covers recovery solutions offered by CGI. We will walk through the capabilities of our solution set along with covering lessons we have learned over 30 years of helping clients to improve their collections operations. Learn how manual processes can be automated and how smart case management can allow you to take the right action at the right time to drive improved recovery rates.

Learning Objectives

After attending this session, you should be able to:

- Understand the solutions CGI offers to improve receivable recovery rates
- Understand the collections capabilities included with CGI's recovery offerings
- Gain insights on trends in the government collections industry

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

381 — A Look at the New VSS Mobile

Thursday | 2:00 PM – 3:00 PM ET

Primary Content Area: Procurement

Join us to see a sneak peek at the newly designed CGI Advantage Vendor Self Service (VSS) Mobile. We'll showcase the completely revamped user interface and user experience for the vendor community. Join us to hear how your vendors can stay informed even when they are on the go leveraging new features. You'll also have an opportunity to provide input on the future direction to continue to drive our whole new VSS Mobile experience!

Learning Objectives

After completing this session, the attendee should be able to:

- Discuss the vision for VSS Mobile
- Define the key features in VSS Mobile
- Describe the current and future capabilities of VSS Mobile

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

382 — BI Technical Highlights

Thursday | 2:00 PM – 3:00 PM ET

Primary Content Area: Business Intelligence

Other Content Area: Technology & Architecture

Want to learn more about the cool business intelligence features CGI Advantage has to offer? In this session we'll discuss Advantage Insight architecture, semantic layers, extensibility reporting features and much, much more. Join us and discover how CGI Advantage will enable you to meet your business intelligence needs today and in the future.

Learning Objectives

After attending this session, you will be able to:

- Explain how extensibility can be used with CGI infoAdvantage
- Understand the different Advantage BI components
- Describe the CGI Advantage 4 semantic layers
- Understand how Power BI can be used for traditional row and column reports

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Computer Software & Applications

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

383 — CGI Advantage Unified Mobile Application

Thursday | 2:00 PM – 3:00 PM ET

Primary Content Area: Technology & Architecture

Attend this session where we'll pull back the curtain on the new CGI Advantage mobile application. This session will cover the architecture, supported devices, benefits, and administration considerations around mobile. We will also provide a live demonstration of the application's capability across CGI Advantage Financial, Human Resource Management, Performance Budgeting and Vendor Self Service.

Learning Objectives

After attending this session, you should be able to:

- Understand the architecture used for the CGI Advantage mobile application
- Detail the supported devices and operating systems
- Understand the functional capability of the application
- Outline the best practices for managing the mobile application

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Information Technology

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

384 — The 3 M's of Remote Project Work: Maintaining Motivation, Managing Stress and Making Time for Self-Care

Thursday | 2:00 PM – 3:00 PM ET

Primary Content Area: General Interest

Working on a large-scale ERP transformation has always been challenging - novel business problems, ambitious project plans and long timeframes. Today, we face the additional challenges of remotely executing these tasks during a tumultuous period of change. Silent threats to your project's success can fester in lagging motivation, undiagnosed stress and absent self-care. This session will review insights and best practices to place the well-being of yourself and your team at the forefront, and in doing so, bolstering the well-being of your project.

Learning Objectives

After attending this session, you should be able to:

- Identify different practices that can improve workplace motivation
- Explain how adopting stress-reduction practices have been shown to be beneficial
- Identify self-care practices and how to introduce these to the larger team

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Business Management & Organization

Program Level: Basic

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

391 — CGI Advantage Financial: Overlooked Enhancements

Thursday | 3:30 PM – 4:30 PM ET

Primary Content Area: **Financial**

We understand reading the enhancements delivered in release notes can quickly fall by the wayside when upgrading. However, since you have upgraded let's take a moment to recount many of them and what they can accomplish for you. This session will focus on updates to CGI Advantage Financial up through 3.11.1, so you will not only see enhancements available to you now but also what you can look forward to in the future after upgrading.

Learning Objectives

After attending this session, you should be able to:

- List beneficial enhancements that can be implemented in 1 to 6 months
- List beneficial enhancements that can be implemented when you upgrade to Advantage 4

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Overview

Prerequisites: None

Advanced Preparation: None

Delivery Method: Group Internet Based

392 — Forecasting Salary Changes with Performance Budgeting

Thursday | 3:30 PM – 4:30 PM ET

Primary Content Area: **Budget**

Small changes in salary and benefit rates have a long term influence on budgets. Join this session to learn how to forecast these impacts when the change is first considered, providing valuable input into the decision process. Improve accuracy of supplemental pay, benefit and retirement plan calculations using accumulators and calculation order and preview upcoming Salary and Benefits Forecasting System (SBFS) features.

Learning Objectives

After attending this session, you should be able to:

- Configure supplemental pay
- Describe upcoming new SBFS features
- Set up and view results of salary and benefit scenarios

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Finance

Program Level: Intermediate

Prerequisite: Knowledge of the Advantage Performance Budgeting application and awareness of budget forecasting processes at your site.

Advanced Preparation: None

Delivery Method: Group Internet Based

393 — Security Trends and Topics

Thursday | 3:30 PM – 4:30 PM ET

Primary Content Area: **Technology & Architecture**

The cybersecurity landscape continues to evolve. Join this session and we'll review the emerging cybersecurity trends and then take a closer look at several topics to explain how they may impact you in 2021 and beyond. Examples include protecting Personally Identifiable Information (PII)/category 4 data, National Automated Clearinghouse Association (NACHA) requirements and DevSecOps.

Learning Objectives

After attending this session, you should be able to:

- Describe the top cybersecurity industry trends
- Highlight the top trends that impact CGI Advantage and its users
- Understand how the CGI Advantage roadmap addresses security trends

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Specialized Knowledge

Program Level: Intermediate

Prerequisite: Understanding of security needs at your site and familiarity with which data at your site needs to be secured.

Advanced Preparation: None

Delivery Method: Group Internet Based

394 — CGI AdaptiveSI

Thursday | 3:30 PM – 4:30 PM ET

Primary Content Area: **General Interest**

How would you like to win a popularity contest with your users? During this session we will explore how innovative organizations combine business agility, design thinking and culture leadership into a holistic, user-centric approach to technology deployment. Learn about CGI's flexible approach to break down organizational barriers, generate innovation-seeking conversations and build a roadmap to organizational agility that enables a whole new kind of relationship with your users.

Learning Objectives

After attending this session, you should be able to:

- Enable organizational agility during your next system implementation project
- Understand how to embrace change and make it a catalyst for better solutions and happy end users
- Describe the human aspect of agile transformation in the context of system implementations

Additional Information

Participants will earn 1.0 CPE credits

Field of Study: Business Management & Organization

Program Level: Overview

Prerequisite: None

Advanced Preparation: None

Delivery Method: Group Internet Based

Virtual Showcase

The Virtual Showcase is your opportunity to explore all aspects of the CGI Advantage ERP solution, including Financial Management, Procurement, Human Resource Management, Performance Budgeting, Case Management, Collections and Business Intelligence, as well as the many services CGI has to offer. Staffed with CGI subject matter experts, the Showcase is the place to gain in-depth knowledge about the solution and important topics, or to ask detailed questions. The Showcase is also the venue to meet CGI's valued partners. These best-of-breed solution providers partner with CGI to enhance our ERP solution. Stop by to learn how our partners strengthen our solutions and how your organization can optimize its ability to get the most out of CGI Advantage.

The Virtual Showcase will be staffed from 10:30 AM ET – 5:00 PM ET each day of the event.

Showcase participants will include:

Financial Management	Collections	Technology & Architecture
Human Resource Management	Case Management and OnCue	Disaster Recovery
Procurement	Advantage Cloud	Advantage Innovations
Budgeting	Client and Project Support	TestSavvy
Business Intelligence	Human-Centered Design	OpenGrid

CGI is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbregistry.org.

Build Your Schedule

Session Block 1 | Tuesday, October 20 | 12:30 PM – 1:30 PM

Session # _____ Title _____

Session Block 2 | Tuesday, October 20 | 2:00 PM – 3:00 PM

Session # _____ Title _____

Session Block 3 | Tuesday, October 20 | 3:30 PM – 4:30 PM

Session # _____ Title _____

Session Block 4 | Wednesday, October 21 | 12:30 PM – 1:30 PM

Session # _____ Title _____

Session Block 5 | Wednesday, October 21 | 2:00 PM – 3:00 PM

Session # _____ Title _____

Session Block 6 | Wednesday, October 21 | 3:30 PM – 4:30 PM

Session # _____ Title _____

Session Block 7 | Thursday, October 22 | 12:30 PM – 1:30 PM

Session # _____ Title _____

Session Block 8 | Thursday, October 22 | 2:00 PM – 3:00 PM

Session # _____ Title _____

Session Block 9 | Thursday, October 22 | 3:30 PM – 4:30 PM

Session # _____ Title _____

About CGI

Founded in 1976, CGI is among the largest independent IT and business consulting services firms in the world. With approximately 77,500 consultants and other professionals across the globe, CGI delivers an end-to-end portfolio of capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions. CGI works with clients through a local relationship model complemented by a global delivery network that helps clients digitally transform their organizations and accelerate results. With Fiscal 2019 reported revenue of C\$12.1 billion, CGI shares are listed on the TSX (GIB.A) and the NYSE (GIB).

Learn more at www.cgi.com.

