IAM Overview

AM Overview is one of many services from CGI in the area of Identity and Access Management. The IAM Overview Service is a general Identity and Access Management survey and a good first step to get in control of the IAM area within an organization. Regardless if the aim is efficiency or compliance fulfillment, the IAM Overview gives the organization a starting point on how to approach the IAM area. After completing the IAM Overview, a comprehensive current situation report and maturity grade is provided together with prioritized incentives and goals for the IAM area. CGI's IAM Overview Service results in a customized roadmap and recommendations on possible further steps towards achieving the established objectives and goals.

A SMALL INITIATIVE - A BIG STEP FORWARD!

In the experience of CGI, there are a number of complications when it comes to creating a common IAM view within an organization. Some of the challenges are:

- A fragmented picture of the IAM area and vague common objectives
- Challenging to take full advantage of investment in the IAM area
- Challenging to evaluate the correct effort in order to increase the business benefits and efficiency
- Challenging to get the involved parties to understand their roles and responsibilities
- Challenging to get the involved parties to work together toward common goals
- Challenging to live up to and fulfill compliance to regulatory requirements and laws

The CGI IAM Overview Service is founded on these experiences in order to start the process of addressing the IAM pain points in a comprehensive and cost-effective manner.

IAM Overview is a service to perform a general survey of Identity and Access Management within an organization to get an outline of the current situation within the area. The following is investigated and defined:

- Maturity Grade
- Prioritized Drivers
- Ambitions
- Goals

The result of the IAM Overview is presented in a set of recommendations together with a customized roadmap for how to continue the work within the IAM area.

The CGI IAM Overview is established on:

- CGI Best Practice
- ISO27001:2006
- Enterprise Architecture principles

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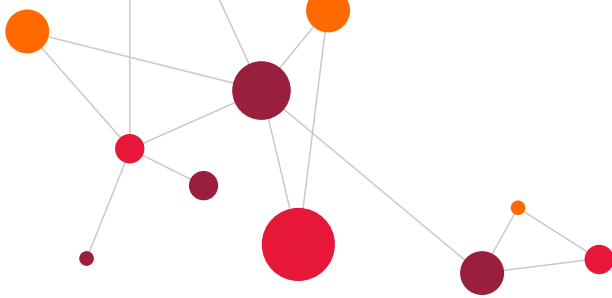
## IAM OVERVIEW - DELIVERS VALUE TO YOUR ORGANIZATION

CGI find that well-functioning Identity and Access Management is to a large extent a matter of control and governance of involved parties and the interfaces between the involved processes.

The key to success is to deal with all implications of the IAM area as a whole and to get the stakeholders (HR, Sourcing, information lifecycle management, resources and systems, operations, information security, audit, IT) to work in a unified progression towards a common goal. The primary objectives to do this are:

- Establish IAM as an area of responsibility.
- Clarify roles and interfaces between processes of all involved parties in the area.
- Overall description of the baseline and a defined common objective on the basis of the maturity spectrum, prioritized incentives and goals.
- Recommendations and a customized roadmap on possible further steps toward increasing the business benefits and efficiency as well as achieving better quality and cost control

IAM OVERVIEW, CONTAINS THE FOLLOWING COMPONENTS

CGI divides the management of identities and access rights into six areas and analyzes them from the perspectives of the following segments: governance, organization, processes, information, IT-solution and infrastructure.

However, it is also the CGI experience that large IAM projects tend to fail, reaching their goals or finish. Therefore, the recommendations and customized roadmap from the IAM Overview is designed to help the organization to more precisely scope sizeable follow up projects with clear milestones and reachable goals. The IAM projects should also produce significant and measurable results. This should be regardless if the aim of the project is to address pain points, do actions on efficiency, improve business service or fulfill compliance with regulations and laws.

More information

For more information about IAM Overview and other IAM services, pls. contact:

Carlo Busman: +31 (0)6 5199 1916

carlo.busman@cgi.com

Arend-Jan Buzepol: +31 (0)6 1927 3838

arend.jan.buzepol@cgi.com

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