



# CGI HR Solutions

## Payroll Services



CGI UK's HR Solutions provides industry agnostic services, solutions and consultancy to over 200 clients, supported by specialist knowledge of the UK payroll market spanning over 40 years. Operating on multiple payroll platforms, including our own IP allows us to provide our clients with a solution that is the best fit for their current organisation and is scalable for future requirements.

Paying your employees accurately and on time is critical to ensuring your people and business continue to perform. As the payroll function continues to become increasingly complex, more organisations are handing over some or all of their processing and administration to a specialist organisation to reduce cost, increase efficiency and ensure compliance. Recognised as a market leader in the provision of outsourced payroll services, CGI processes more than 7 million payslips per annum in the UK.

We offer a comprehensive range of specialist outsourcing facilities that serve a wide range of companies. Payroll Services are at the core of the CGI Business Process Outsourcing Services offering, we have solutions to cater for organisations of all sizes. CGI's coverage across market sectors, including both Public Sector and Commercial, is enhanced by speciality offerings in expatriate and pensioner payrolls and other services.

As a BACS approved bureau, we also have the systems and technical expertise to process your BACS and Direct Debit payments efficiently and accurately, freeing your staff to focus on other value add activities.

Leveraging CGI Managed Services such as BACS and Direct Debit to our accredited bureau removes the requirement for our clients to host, licence and support the hardware and applications needed to submit payments into the UK Banking system. Our offering reduces cost and risk, our client partners' benefit from our comprehensive business continuity solution and experienced consultants.

At CGI, security is a mandatory business requirement that is essential to build trust with our clients, meet our contractual requirements and to comply with laws, regulations and current best business practices in all jurisdictions in which we operate. Security is "baked-in" and integrated into CGI day-to-day operations as part of everything we do and everything we deliver. CGI protects client, partner, and its employee's data and systems with due care and due diligence, ensuring information and systems are secured from threats, misuse or unauthorised access.

## Why CGI:

- Over 40 years of Payroll & HR services; now serving hundreds of UK clients across both the public and private sectors
- CGI pays over £13bn of salaries, approximately 3 million payments each year in the UK
- CGI processes more than \$200 billion of salaries globally each year
- CGI delivers payroll services to over 50% of central government
- Processing more than 60 million payslips per annum across Europe
- Supporting over 5,500,000 employees on HR & Payroll
- Achieving 9.1 out of 10 client satisfaction level consistently
- We operate multiple payroll platforms, allowing us to tailor our solution to best fit our clients
- Accredited with 5-star certification by Service Desk Institute (SDI) for five consecutive years
- Flexible solutions that can support single person employers, to large organisations



All of our highly secure services can be tailored to meet your needs in respect of both functionality and the degree to which you require the processing to be managed. This enables you to concentrate on your other business priorities.

CGI adopts a strong customer service and account management culture to ensure our clients attain best value for money. We maintain proactive partnerships with our clients to identify continuous innovation in service delivery. CGI understands the issues connected with migrating services to a new platform. However, our considerable experience in managing implementation projects has given us valuable insight on how to design and execute project plans to ensure the successful and timely delivery of new services.

### **KEY BENEFITS**

#### **Access to a team of experts**

With over 40 years' experience of providing payroll solutions, we have the skills and technical know-how to process your payrolls efficiently and accurately regardless of size or complexity

#### **Dedicated, collaborative, account management**

Our dedicated onshore delivery teams are committed to providing you with a highly professional service that supports your business demands

#### **Customised services**

Rich, but scalable managed services, ensuring your staff are paid accurately and on time

#### **Assured compliance**

We implement legislative and industry changes as a standard element of our service. Our in-depth knowledge of GDPR and the latest data protection protocols ensure that your service complies with the latest regulations while your data is protected by industry leading security expertise.



Experience the commitment

## About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating across the globe, CGI delivers end-to-end capabilities, from IT and business consulting to systems integration, outsourcing services and intellectual property solutions, helping clients achieve their goals, including becoming customer-centric digital enterprises.

For more information about CGI, visit:  
[www.cgi-group.co.uk](http://www.cgi-group.co.uk) or email us at [info@cgi.com](mailto:info@cgi.com).



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