

Utilities UGC2020

Virtual • July 14-16, 2020



Tuesday, July 14

Date/Time (EST)	Duration	Speaker	Topic
11:00 – 11:45 AM	45 min	Peter Barnes CGI Utilities	Kicking it off: An introduction of CGI OpenGrid360 This session will kick off our first Virtual User Group Conference. Peter Barnes will provide an overview of our new Utilities offering, CGI OpenGrid360, cover its features and architecture, as well as how OpenGrid360 fits into the landscape of our existing solutions. We'll also take the opportunity to go over our webcast technology and answer any questions you may have about how the conference is going to unfold.
<i>BREAK / 30 min</i>			
12:15 – 12:45 PM	30 min	Rocky King and Brian Lane Georgia Power/Southern Company	Customer Showcase: Sequential Workflow How the Georgia Power Agile Development Team used CGI's Mobile Workforce and Field Management solutions to implement a Sequential Workflow process that uses one document to track new service requests from beginning to end.
<i>BREAK / 15 min</i>			
1:00 – 2:00 PM	60 min	Simon Boyer and Lloyd Brammer CGI Utilities	CGI Utilities Solutions Update and Direction CGI will share what's been accomplished in the last year, the outlook on what lies ahead, and our journey forward together.
<i>BREAK / 30 min</i>			
2:30 – 3:00 PM	30 min	James Calabrese Exelon	Customer Showcase: OneMDS - One Mobile Dispatch Platform for all Exelon Field Workers OneMDS will deliver a fully digital field worker experience through an integrated mobile platform. OneMDS will consolidate CGI's Mobile Workforce and Field Management solutions into a common platform across Exelon's multiple operating companies.
<i>BREAK / 30 min</i>			
3:30 – 4:30 PM	60 min	Rajiv Gidadhubli and Guillaume Simard-Lebrun CGI Utilities	CGI Utilities Customer Support Learn more about CGI Support processes, how AGILE principles are being applied to Maintenance, as well as initiatives for better collaboration and communication with our clients.

END OF DAY 1

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Wednesday, July 15

Date/Time (EST)	Duration	Speaker	Topic
11:00 AM – 12:00 PM	60 min	Dave Powers and Paul Hilton CGI Utilities	What's New and Exciting in OpenGrid Asset and OpenGrid Work Discover the new features introduced in OpenGrid Asset and OpenGrid Work.
<i>BREAK / 30 min</i>			
12:30 – 1:00 PM	30 min	Girish Ranade Washington Gas	Customer Showcase: Leveraging Robotic Process Automation Using Robotic Process Automation and ARM workflow to bring efficiency, timeliness and cost savings to the Field data collection process.
<i>BREAK / 30 min</i>			
1:30 – 2:15 PM	45 min	Paul Hilton, Dave Teal and Denis Gelineault CGI Utilities	What's New and Exciting with OpenGrid Workforce Scheduler and OpenGrid Field Learn more about the evolution of OpenGrid Workforce Scheduler (formerly ARM Scheduler) and the latest integration with OpenGrid Field (formerly PragmaFIELD).
<i>BREAK / 45 min</i>			
3:00 – 3:30 PM	30 min	Martin Fournier CGI Utilities	What's New and Exciting in OpenGrid Network Hear the latest on what's been enhanced in OpenGrid Network (formerly PragmaLINE)
<i>BREAK / 30 min</i>			
4:00 – 4:30 PM	30 min	Denis Gelineault CGI Utilities	What's New and Exciting with OpenGrid Workforce Dispatcher and OpenGrid Field Discover the latest improvements to OpenGrid Workforce Dispatcher and OpenGrid Field (formerly PragmaCAD Web Dispatch & PragmaFIELD).

END OF DAY 2

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Thursday, July 16

Date/Time (EST)	Duration	Speaker	Topic
11:00 AM – 12:00 PM	60 min	Mark Powell and Karen MacDonald CGI Utilities	CGI Quality Program Learn about the implementation of our Quality Management Framework, transition to SAFE Agile methodologies, investment in Automation and inclusion of DevOps.
<i>BREAK / 60 min</i>			
12:30 – 1:00 PM	30 min	Danielle Lochwood Evergy (East)	Customer Showcase: A New Frankenstein Dilemma On the heels of a merger of Westar and KCP&L, Evergy shares the journey to align business processes across two operating subsidiaries involving two distinct implementations of CGI's PragmaCAD and ARM solutions.
<i>BREAK / 30 min</i>			
1:30 – 2:15 PM	45 min	Bill Shelly and Richard Addotta CGI Utilities	Solution Spotlight: CGI Storm Manager 2020 has been an eventful year thus far and experts are forecasting a very active hurricane season. Join us to learn how CGI's Storm Manager helps Utilities overcome the pain points in storm restoration, especially in the current pandemic situation.
<i>BREAK / 45 min</i>			
3:00 – 3:30 PM	30 min	Denis Gelineault CGI Utilities	CGI OpenGrid Workforce of the Future CGI shares its vision of the Next Generation in Scheduling and Dispatching.
<i>BREAK / 30 min</i>			
4:00 – 4:30pm	30 min	Rajiv Gidadhubli and Prashant Joy CGI Utilities	Utilities - Full Stack Security At CGI, security is baked in what we do, a proactive security posture informing how we design, deploy, monitor, and continually improve the systems across the full stack of tiers supporting our Utilities solutions.

END OF VIRTUAL UGC2020 CONFERENCE