CGI Trade360
A global trade transaction service for all bank locations

When your customers say, “I want my bank to increase my efficiency,”...

CGI Trade360 is a global trade transaction service designed for ease of use and efficiency. Imaging and workflows speed up communication between the customer and the bank, and back-office workflows make many processes straight through, enabling aggressive service-level agreement support. Self-service reporting enables customers to quickly get the real-time information they need from standard reports and ad hoc queries.

When the bank needs to reduce total cost of ownership...

CGI Trade360 enables the bank to leverage efficient workflows, processing rules, scalable operations and low-cost locations for significant efficiency gains and savings of at least 30 percent.

In today’s global trade finance market, bank efforts to meet rapidly changing customer needs and increase efficiency often are hindered by outdated and fragmented technology. CGI Trade360 delivers all the advanced technology and services banks need to stay ahead of the curve. Delivered from a private, highly secure community cloud, CGI Trade360 runs the bank’s global trade business on a single instance of the platform.

Built uniquely for global, multi-bank, multi-currency, multi-time zone processing, CGI Trade360 is comprised of an innovative back-office system for processing transactions, robust portal capabilities, middleware, and scalable, world-class infrastructure.

CUSTOMER BENEFITS

- Seamless portal experience across products and geographies
- Online work-in-progress and historical transaction details, enabling customer service representatives to respond instantly to queries
- Greater efficiency through integrated platforms and processes, built-in imaging and workflows, as well as faster and more accurate turnaround—with service-level agreement tracking
- Self-service standard, customer and ad-hoc real-time, providing global visibility across the business
- Easy-to-navigate, easy-to-use portal with unparalleled breadth of services
CGI Trade360’s Transaction Processing System (TPS) is a java-based framework with 2,000+ API endpoints. The TPS orchestrates workflows and rules processing across the entire platform and can be easily configured for a variety of operating models and cost structures. Its six primary capabilities include:

- **Transaction processing**—Automatically transfers transactions initiated in the CGI Trade360 Portal or other electronic sources (e.g., SWIFT), or scanned by a bank service center, to the bank’s processing center.
- **Workflow and imaging**—Enables the bank to deploy customer service centers where needed and consolidate back-office operations within low-cost locations.
- **Document generation**—Comprehensive multi-lingual document generation facility supports all trade-related SWIFT formats and 100+ mail formats.
- **Denied party screening**—Allows fully integrated compliance checking for denied party screening (e.g., OFAC).
- **Queries and reporting**—Provides a fully integrated, web-based environment with 100+ baseline reports and the ability to generate ad-hoc reports.
- **Insourcing**—Offers extensive built-in functionality to specifically handle insourcing, where work can be processed in an efficient and professional manner for all insourced bank transactions.

- **Portal**—The CGI Trade360 Portal is a fully integrated, bank-branded portal that provides corporate customers with access to robust trade processing, reporting, workflow and API-driven integration capabilities. It is always synchronized with the CGI Trade360 Transaction Processing System.
- **Middleware**—Highly scalable middleware connects the bank to the platform and enables communication between our secure data centers, the bank’s internal systems, portal users and the CGI Trade360 Transaction Processing System.
- **Scalable, world-class infrastructure**—CGI Trade360 provides geographically dispersed data centers and network operations in a fully managed environment protected by bank-grade security and disaster recovery.

**CGI Trade360: End-to-end global transaction services**

CGI Trade360 encompasses all software, hardware and services needed to run a global trade business. In addition to providing a global transaction service, CGI Trade360 includes:

- **Client bank relationship**—CGI’s Client Partnership Management Framework ensures objectives are clearly defined and projects are properly scoped.
- **Community collaboration**—The CGI Trade360 client community is actively involved in setting solution strategy, direction and priorities.

**BANK BENEFITS**

- Seamless, always synchronized front end
- Global integrated back office
- Global transparency
- Global service standards
- Fast speed to market
- Flexible service and operating models
- Advanced technology at a lower cost through a shared cost model
- Global scalability
- Ability to move operations to low-cost locations
- Invoice offer and purchase request for approved payables financing

**About CGI**

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating across the globe, CGI delivers end-to-end capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions, helping clients achieve their goals, including becoming customer-centric digital enterprises.

For more information about CGI, visit cgi.com/trade, or email us at info@cgi.com.