

CGI helps the upskilling of a global financial workforce

Our managed payroll service enables The London Institute of Banking & Finance to focus on its core business of educating the highly skilled workforce that maintains the UK's financial services sector.

Political, technological and regulatory change have become the norm for the financial services sector in recent years, with new challenges and opportunities for career development evolving at pace.

The London Institute of Banking & Finance, which has been at the heart of the finance sector for 140 years, provides a broad range of qualifications to help financial professionals stay up to date with the latest industry requirements and develop their careers. It also

provides undergraduate and postgraduate degrees at its university campus in Central London, along with General Certificate of Secondary Education (GCSE) and A level financial qualifications for schools across the UK.

Back in 2004, CGI began managing the Institute's payroll process, allowing the Institute to focus on what it does best—delivering financial courses and qualifications that meet the needs of one of the fastest moving sectors.



ATTRACTING **HIGH QUALITY STAFF**

In an industry where change is the norm, the Institute needs to attract a highly skilled team of both academic and non-academic staff to stay one step ahead of the curve.

The Institute's faculty and authors, drawn from throughout the world of banking and finance, provide students the latest industry expertise and the most up-to-date knowledge required for their sector.

With backgrounds in academia, research and finance, the Institute's staff often fulfill a number of different roles or teach a variety of different courses. This complexity requires a flexible and fluid payroll process. Having developed an in-depth understanding of the Institute's complex staffing requirements over the years, CGI provides a highly responsive managed payroll service. Handling the payslips of staff employed on a full-time basis, as well as those working on more ad-hoc schedules, CGI's knowledge and experience of employment regulations is always on tap and the payroll process continues to run efficiently.



ACCURATE AND TIMELY PAYROLL

The reactive nature of our payroll service is fundamental to ensuring payslips are produced accurately and on time.

The Institute is constantly evolving its qualifications and courses to meet changing needs. CGI provides the flexibility needed to ensure all changes are reflected in the payroll, quickly and easily, and deadlines are always met.

With CGI running the payroll, the Institute has a trusted partner and a reliable and knowledgeable team available to handle all the complexities that its employment structure can bring.

“Our payroll can be complicated to manage and is also subject to change as our courses and qualifications evolve to align with industry trends. CGI’s solution is innovative, flexible and responsive to our needs. Their understanding of what’s required is second to none.”

Anna Boyce, HR Director,
The London Institute of Banking & Finance



KEY BENEFITS

- Smooth running payroll process with employment expertise on tap
- Experience in handling non-standard employment structures effortlessly
- Responsive and innovative service to meet the needs of a fast-moving industry
- Longstanding, professional partnership built on close working relationships

About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI delivers an end-to-end portfolio of capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions. CGI works with clients through a local relationship model complemented by a global delivery network to help clients achieve their goals, including becoming customer-centric digital enterprises.