Enterprise Asset Management

We all know there are savings to be made on software within a business through software asset management (SAM). But how do we handle the organization hardware assets? Are there any cost savings to be made on desktops, laptops, infrastructure and all other workstation assets? With effective handling of Hardware Asset Management (HAM) there is the potential for big savings on hardware, thus we help save the company more money through streamline of the ITAM (IT Asset Management) processes.

Hardware assets have a multifaceted lifecycle management, just like handling software, but hardware needs to be managed in a slightly different way. Managing the hardware asset also needs to be included in organization's practice to ensure that all Hardware IT Assets are align with organization's objectives.

By partnering with our CGI ITAM team allows your organization to develop the right solutions and our team will keep track of your hardware assets, leverage idle or under-utilized assets, mitigate possible theft, inventory and control your IT costs.

MANAGING HARDWARE LIFECYCLE MANAGEMENT

Hardware Lifecycle Management helps the organization on the yearly spend on hardware. The company should track the entire lifecycle of each asset from the date of requisition until it gets decommissioned. Having asset life cycle in place to manage all existing assets lessens the time and money spent on detecting the need for new equipment.

Every organization has their unique process of asset procurement, maintenance, and disposal policies. Our team will guide you to create framework of the asset life cycle that will suit to cover all stages of the asset in your organization.

HOW ITAM IMPACTS YOUR ROI

How will you see a quick return on your investment if your organization implements a successful hardware asset management?

Financial ROI is similar to software asset management, but with the right processes in place, right tools and data. We will help you quantify
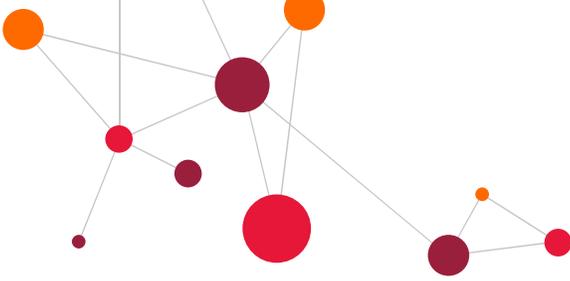

ENTERPRISE ASSET MANAGEMENT IN BRIEF:

With CGI ITAM, you can achieve the following:

- ✓ Asset lifecycle management Ability to capture the asset lifecycle data from requisitioning to assignment of assets, expiry date and asset disposals.
- ✓ Maintain Asset Repository data of your workstations.
- ✓ Identify and track changes in the location of every asset, track asset statuses and user information.
- ✓ Gain/Take Control of IT Costs and traceability of assets for better administration and accountability.

When you keep track of your Hardware Assets, it becomes easier to plan future spending on assets, thus allows you to plan well for future needs and maximize current asset utilization and reduces expenditure.

the total numbers of unused hardware, assess aging hardware assets and avoid unprecedented losses and assist you in decision making on purchasing new assets and proper disposal of your equipment

Most organizations have issues in handling time management for closing tickets and work orders in terms of dealing with hardware assets. With the help from our team it will speed up your organization's SLA (Service Level Agreements) for any hardware requests or incidents and it will make the process a lot smoother.

HOW TO TRACK BASIC PARAMETERS IN MANAGING ASSETS AND AUDITS

All your equipment must allow you to track the location of all your assets at all times, the status, the current user of the assets, and who has responsibility for it.

It is vital that you know everything about your company assets. You need to capture as much asset details as possible to help you with the critical decisions later. Here are some basic hardware and software parameters that you should track.

- Configuration Item Type
- Current state of the asset (status)
- Cost of the asset, maker name and warranty end date among few.

Knowing the assets specification, location and department allows the service desk to recuperate any equipment that is no longer needed, or from a user that has left the company. It also helps keep a record of those hardware assets that are 'in inventory' and ready for deployment, or have been disposed of. Company will not only save money, but also reduces the time on the service desks SLA's (service level agreements).

BENEFITS OF ENTERPRISE ASSET MANAGEMENT?

- Reduce Risk
  - o Reduce risk of theft through inventory control
- Improve Service and Saves Time
  - o Quality
  - o Reliability
  - o Safety
- Save Money
  - o Eradicate costly repairs
  - o Increases assets longevity
  - o Taking advantage of warranty coverages
  - o Saving on time; time is money

ABOUT CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world, helping clients achieve their goals, including becoming customer-centric digital enterprises.

For more information about CGI, visit cgi.com, or email us at info.nl@cgi.com

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