

University of Helsinki uses Mobilog to manage real estate services



CGI

Experience the commitment®

The University of Helsinki's real estate services organization deployed CGI's Mobilog solution, enabling its 300 mobile workers to view all necessary information on their work duties and report actual working hours.

HY247 is an in-house company of the University of Helsinki that is responsible for providing real estate services for the university's approximately 300 properties. These services include construction, maintenance, cleaning and more.

THE CHALLENGE

HY247 needed a modern solution that would enable managers to more intelligently plan, monitor and report on work shifts and work orders for their approximately 300 employees. At the same time, the company wanted a tool for allocating the work hours of employees among 300 different properties and for obtaining better property-specific information.

The objective of the second stage of the project included the integration of Mobilog into the company's payroll and reporting systems.

TRANSPARENCY AND ACCURACY

CGI's Mobilog solution met the need, delivering an easy-to-use mobile ERP solution that includes a work supervision app for managers and supervisors, as well as a mobile app for workers in the field. It supports fast advanced planning and modification of work tasks, as well as the transfer of work tasks from one person to another.

At the same time, Mobilog transfers information related to a task to an employee's mobile app and helps ensure employee workloads are balanced and fair. The mobile app displays all tasks, enabling mobile employees to view all necessary information on their work duties, as well as report actual work performed and work hours.

For management, Mobilog provides transparency and accurate information for better and faster decision-making. Managers can easily measure effective work time, monitor property-specific key figures and costs, and conduct more accurate profitability calculations.

GREATER EFFICIENCY FOR ALL STAKEHOLDERS

Mobilog facilitates the work of both managers and employees, while also allowing property owners to obtain reports that are more accurate. Additionally, work shifts can be planned better, with no overlapping shifts or additional resources needed for the production of services.



WHY MOBILOG?

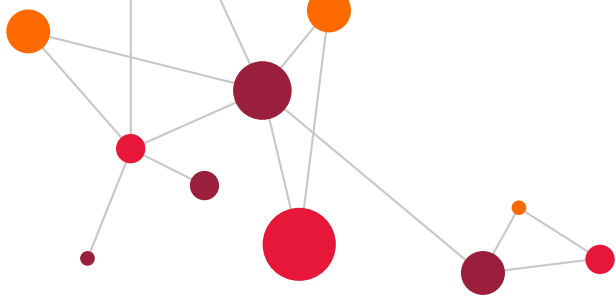
Mobilog helps clients streamline operations for greater productivity and enhanced customer service. Delivering in-depth expertise and experience in enterprise resource planning, payroll administration, invoicing and digitization projects that demand innovative system interfaces and automation, CGI is committed to your success.

Mobilog helps clients:

- Ensure accuracy
- Drive efficiencies
- Achieve cost savings
- Improve customer services

[cgi.com](https://www.cgi.com)

© 2019 CGI INC.



“All managerial communications now take place through the one and same app,” said Sari Hänninen, Administrative Director of HY247. “Employee safety is improved, for example, as warnings on hazardous situations can be immediately sent to everyone on the same site. Employees have been happy to transition into the era of mobile phones, as they can carry all of the information they need for their work in their pockets.”

MOVING COMPANIES FORWARD WITH DIGITIZATION

In Finland, Mobilog has approximately 18,000 users across more than 30 different organizations. “In the past, many of our clients operated in a thicket of Excel® worksheets and phone trees,” said Vili Urpilainen, Mobilog’s Product Owner. “The Mobilog system provides tools for performing work tasks with high quality. Planning and modifying work shifts, for example, and in the case of illness or replacement arrangements, is quick and easy, and the supervisors know in real time how the work is progressing.

“When old pen and paper systems are digitized, it is possible to monitor and measure the quality and development of operations at a completely new level,” he added. “With Mobilog, the organization can become an efficient service provider.”

“We were clear on the objective. Both our team and the owner wanted to monitor how we produce our services for the university in a cost-conscious manner. We looked at several options and got the best. Mobilog also will help us change and develop our operations flexibly in the future.”

*Sari Hänninen
Administrative Director of HY247*

ABOUT CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI delivers an end-to-end portfolio of capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions.

CGI works with clients through a local relationship model complemented by a global delivery network to help clients achieve their goals, including becoming customer-centric digital enterprises.

For more information about CGI, visit cgi.com, or email us at info@cgi.com.

cgi.com

© 2019 CGI INC.