

## Mobilog revolutionizes workforce management for Lissila & Tikañoja

*With Mobilog, Lassila & Tikañoja's 4,000 cleaning professionals can log their work hours on smartphones, making manual paper-based processes obsolete.*

Lassila & Tikañoja deployed CGI's Mobilog, a mobile work supervision solution, to manage repetitive administrative routines for its employees. The mobile app combines time and location data with near-field communication (NFC) technology to make manual work time entries and paper timesheets obsolete.

"We are a multi-sector company offering services that necessitate mobile work," explained Harri Karjalainen, CIO of Lassila & Tikañoja. "This solution has been welcomed by our employees, as the need for agreeing on matters by phone, for example, has clearly decreased."

Mobilog also facilitates the supervision and organization of work. Cleaners, for example, can receive work orders and other information directly to their mobile phones. The solution also allows a supervisor to monitor service levels in real time and react to changes, no matter how sudden by, for example, better balancing workloads.

### **AUTOMATING ADMINISTRATIVE WORK**

At Lassila & Tikañoja, the deployment of Mobilog is a central part of an extensive development program. Expanding Mobilog's use to the company's waste management and environmental services also is under consideration.

"Our ultimate goal would be to automate the entire administrative process so that most routines could be completed in the field, ready for invoicing," added Harri.

Using agile methods, CGI implemented the solution for Lassila & Tikañoja's 4,000 cleaners in just four months. "Competition is very tough in the cleaning sector, which relies heavily on human work effort, so any means to increase efficiency is critical to the business," shared Tapio Volanen, Director, CGI. "Mobilog reduces administrative work and helps the client's cleaning professionals concentrate on their primary duties."



### **WHY MOBILOG?**

Mobilog helps clients streamline operations for greater productivity and enhanced customer service. Delivering in-depth expertise and experience in enterprise resource planning, payroll administration, invoicing and digitization projects that demand innovative system interfaces and automation, CGI is committed to your success.

Mobilog helps clients:

- Ensure accuracy
- Drive efficiencies
- Achieve cost savings
- Improve customer services