

CERTIFICATE OF REGISTRATION

This is to certify that the management system of:

CGI Group Inc - SBU Eastern, Central & Southern Europe

Main Site: Laurinova 2800/4, Praha 5, 155 00 Czech Republic

See appendix for additional sites and additional site scopes

has been registered by Intertek as conforming to the requirements of:

ISO/IEC 20000-1:2011

The management system is applicable to:

The Service management system of the CGI IT Czech Republic s.r.o. supporting the delivery of the following services:

- Business Process Outsourcing
- Outsourcing, Administration and Support of applications
- Outsourcing, Administration and Support of technical infrastructure for customers in public services and business organizations in CEE region (Central and Eastern Europe)

Certificate Number:

ITSMS 130507-04

Issue Date:

30 November 2017

Original Issue Date:

24 April 2012

Certificate Expiry Date:

7 January 2021



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A handwritten signature in black ink, appearing to read 'Calin Moldovean', written over a horizontal line.

Calin Moldovean

President, Business Assurance

Intertek Certification Limited, 10A Victory Park, Victory Road, Derby DE24 8ZF, United Kingdom



APPENDIX TO CERTIFICATE OF REGISTRATION

This appendix identifies the locations by the management system of

CGI Group Inc - SBU Eastern, Central & Southern Europe

ISO/IEC 20000-1:2011

This appendix is linked to the Main Certificate # ITSMS 130507-04 and cannot be shown nor reproduced without it.

Sites	Scopes
CGI IT Czech Republic s.r.o. Holandská 5 Brno, 639 000 Czech Republic	The Service management system of the CGI IT Czech Republics.r.o. supporting the delivery of the following services: - Business Process Outsourcing - Outsourcing, Administration and Support of applications - Outsourcing, Administration and Support of technical infrastructure for customers in public services and business organizations in CEE region (Central and Eastern Europe)
CGI Slovakia s.r.o. Suché Mýto 1 Bratislava, 811 03 Slovakia	The Service management system of the CGI IT Czech Republics.r.o. supporting the delivery of the following services: - Business Process Outsourcing - Outsourcing, Administration and Support of applications - Outsourcing, Administration and Support of technical infrastructure for customers in public services and business organizations in CEE region (Central and Eastern Europe)
CGI IT Czech Republic s.r.o. Technologická 372/2 Ostrava, 70800 Czech Republic	The Service management system of the CGI IT Czech Republics.r.o. supporting the delivery of the following services: - Business Process Outsourcing - Outsourcing, Administration and Support of applications - Outsourcing, Administration and Support of technical infrastructure for customers in public services and business organizations in CEE region (Central and Eastern Europe)

