

Increasing collection volumes, budgetary constraints, fast-changing economic conditions and executive leadership demands are putting pressure on default managers to improve processes and performance. However, limited information from inflexible reporting solutions makes it difficult to drive business transformation.

CGI Insight, part of the comprehensive CGI Collections360 solution portfolio, addresses these challenges by enabling default managers to uncover valuable insight hidden away in their collection data and effectively use it to drive competitive advantage. With CGI Insight, default managers have access to the information they need—when and where they need it.

Key features

CGI Insight offers complete capabilities for using collections data to measure, better understand and improve collections performance. Its key features include the following:

- End-to-end default management reporting and operational capabilities that cover all key performance areas, including agent, agency, compliance, strategy, financial and third-party performance
- Comprehensive default management information with transaction, account and agent-level detail
- Intuitive Web/mobile-enabled interface design
- Clear and concise reporting templates
- Tailored for ease of use by all user groups—from senior managers to agents



Driving value and results

CGI Insight covers key default management operational areas, including:

- Operation dashboards
- Compliance reporting
- Strategy development and implementation
- Agent/agency management
- Exceptions management
- Ad-hoc queries

It puts information into the hands of those who need it, when they need it. Gain valuable insight through:

- Robust visualizations
- Web/mobile device deployment
- Intuitive user interfaces
- Interactive data exploration

Key benefits

- CGI Insight enables clients to drive more value from their default management operations through the following benefits:
- Identification and evaluation of factors underlying performance
- Monitoring of compliance-related activities
- Sharing of information on default management performance
- Rapid understanding of the impact and performance of strategies
- Increased test-and-learn velocity
- Shift of resources from generating reports to analyzing performance and driving improvements



Access the information needed to transform performance

Why CGI

CGI has more than 35 years of cross-industry collections experience, acquired through building and implementing world-class collections platforms and solutions for leading companies worldwide. On average, CGI helps clients in various geographies and industries reduce collection costs from 10-25 percent and increase dollars collected by up to 20 percent.

CGI's industry-leading CGI Collections360 solution is a comprehensive portfolio of business applications, business process services and IT services that reduce the costs and risks of collections and debt management by enabling organizations to collect more, faster.

CGI Collections360 is a trademark or registered trademark of CGI Inc. or its related companies.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

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