



CGI Comply

CGI Comply is a set of integrated, comprehensive consulting services that work in conjunction with industry-leading CGI Collections360 and related solutions to help clients manage and significantly reduce their compliance risk through automation.

SEEING THE BIGGER COMPLIANCE PICTURE

Today's collections marketplace is filled with complex and constantly changing laws, judicial rulings and regulatory mandates. Collections practices acceptable in one jurisdiction may be illegal in another. As many companies have discovered, human errors can result in multi-million dollar penalties, damaged business reputations and more. CGI Comply helps clients:

- Understand the compliance landscape
- Develop strategies, automate solutions and set appropriate compliance policies based on best practice information
- Cut through confusion and mitigate risk
- Evaluate third-party collections vendors' compliance risk
- Leverage best-in-class collections technology offerings

With CGI Comply, clients determine the appropriate level of compliance support. These support levels include:

CGI Comply Implementation: Support to ensure awareness of the latest regulations, consent orders and industry trends, compliance focused workflow design reviews that take advantage of system automation, and support for client compliance/legal teams.

Benefits:

- Balancing of operational and compliance requirements with system configurable capabilities
- Latest regulatory information and updates to help often understaffed compliance teams
- Team meeting support and increased team member understanding

CGI Comply Yearly Subscription: Newsletters covering the latest regulations, consent orders and lawsuits, a set number of monthly compliance consulting hours, and, with an expanded subscription, a Yearly Compliance Review and dashboard report.

Benefits:



ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI professionals help clients achieve their goals, including becoming customer-centric digital organizations.

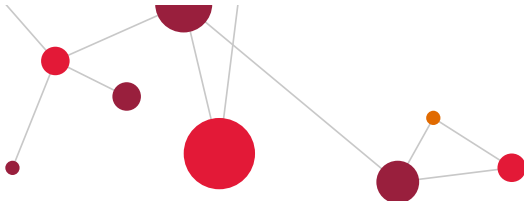
We deliver an end-to-end portfolio of capabilities—from high-end IT and business consulting to systems integration, outsourcing services and intellectual property solutions—to help accelerate clients' results.

CGI works with clients around the world through a unique client proximity model complemented by a global delivery center of excellence network to help clients transform their organizations and drive competitive advantage.

For more information, contact us at banking.solutions@cgi.com, or visit www.cgi.com.

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- Compliance strategy development using configurable solutions and minimizing human error
 - Performance of change request reviews
 - Vendor and other compliance-related recommendations

CGI Comply Consulting: Bundled hour access to consulting expertise based on specific compliance needs and projects, including new policy interpretation, strategic changes and additions to the existing practice.

Benefits:

- Optimization and automation of collections strategies and business processes
- Performance of compliance reviews as regulations change
- Use of adjusting workflows and solutions

No matter which level of support is selected, with CGI Comply, clients gain access to collections experts thoroughly experienced with collections practices, applicable law and regulation, high impact, industry-leading technology, and peer-to-peer compliance roundtables for current and timely information sharing.

With CGI Comply, banks, financial management services firms and other debtor companies are able to drive digital transformation through more cost-effective and risk-reducing collections solutions.

ONGOING PLATFORM INNOVATION

CGI's collections products and services have been used in top U.S. banks and more than 300 organizations around the world. CGI Collections360, powered by CACS Enterprise, is an end-to-end, cloud-based, managed services solution that integrates the components of a high-performance default management operation, including software, business processes, underlying IT and strategic planning to significantly reduce costs, net bad debt and risk. Multiple delivery options mean that each implementation is tailored to meet the client's unique debt recovery challenges and operational needs. All lines of business and stages of default management are addressed, including early stages, loss mitigation, third party management, recovery and recovery accounting. CGI Collections360 is offered as a cloud-based or managed service.

Ongoing CGI investments in collections software solutions mean customers have access to proven capabilities. Recent enhancements include:

- Cell phone consent, preferences and inconvenient calling times capture and change logging
- Third party access and integrations for placements and updates
- Dynamic call scripting for plan positioning and qualification
- State specific contact warnings

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