



Experience the commitment®

# CGI's Transformational Outsourcing Approach



Faced with increasing economic and competitive pressures, more and more business executives are moving their organizations into the digital era to meet the evolving needs of customers and citizens. However, clients face continuous investment and budget constraints and do not have the capacity or flexibility to execute transformation rapidly while continuing to manage their current information technology (IT) environment. **CGI's Transformational Outsourcing is designed to be the accelerator for building clients' digital organizations.**

Under CGI's **Management Foundation**, our proven client-business-centric IT governance model ensures that you, as CGI's client, **retain full control over your IT strategic function and decision-making**. This enables you to focus on aligning IT strategies with your business objectives while CGI takes responsibility for the IT execution function, end-to-end.

CGI's best-in-class delivery solution helps transform IT into an optimal, highly effective and reliable resource. The outcomes are an IT organization aligned with business values and priorities and an IT delivery model that generates significant savings, which, in turn, can be reinvested into driving transformation.

That's what sets CGI's transformational outsourcing approach apart. We have perfected this delivery model from decades of experience. In addition, clients take advantage of the following business value:

- Comprehensive transformation roadmap
- Cost predictability, transparency and control
- Significant savings available on day one and throughout the term
- Innovation and continuous improvement processes embedded into governance
- IT service metrics aligned with client business values using the CGI Managing for Excellence process
- Cybersecurity controls aligned with industry best practices
- Framework process and tools, including robotics and automation, that improve service, project and productivity delivery
- Best-fit global delivery model that leverages the critical mass of CGI to achieve optimal effectiveness
- Access to IT professional resources along with knowledge protection value and stability

**CGI can demonstrate the business value of transformational outsourcing by performing a six-to-eight week proof-of-concept exercise, which consists of:**

- a) A confidential process involving two or three client and CGI senior participants. We use and analyze data (financial and operational) available at the client.
- b) An evaluation and validation of the client's IT organization and alignment with its business value.
- c) Discussions to align the proposed solution approach, transformation strategies and transformation roadmap towards building a digital organization that drives growth.

As an outcome, CGI will commit to client executives a value-based partnership offering that includes continued savings and our investment commitment.



CGI's **Transformational Outsourcing flipbook** outlines our business value and approach in more detail.

Download a copy from [CGI.com](http://CGI.com).

Request a **proof-of-concept** to discover the benefits of CGI's transformational outsourcing approach.

Email us at [info@cgi.com](mailto:info@cgi.com).

## ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI professionals help clients to achieve their goals, including becoming customer-centric digital organizations.

We deliver an end-to-end portfolio of capabilities, from high-end IT and business consulting to systems integration, outsourcing services and intellectual property solutions that help accelerate clients' results.

CGI works with clients around the world through a unique client proximity model complemented by a global delivery center of excellence network to help clients accelerate results, transform their organizations and drive competitive advantage.

For more information about CGI, visit [www.cgi.com](http://www.cgi.com), or contact us at [info@cgi.com](mailto:info@cgi.com).

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