

eCAM – Client Activity Manager

COMPANY PROFILE

At CGI, we're committed to helping ensure sustainable and high-quality jobs for American workers. A leading IT and business process services provider with 27,000 professionals operating in 100+ offices worldwide, CGI is a major partner to federal, state, provincial, local and municipal governments in the United States, Canada, Europe and Australia.

Combining 15-plus years of hands-on experience with deep workforce process and technology expertise, CGI helps clients meet the challenges of guiding today's job seekers into new employment and educational opportunities – and, as a result, helps improve the quality, productivity and competitiveness of the nation's workforce.

Our proven track record has led to CGI becoming the one of the industry's foremost experts in the administration of WIA policy.

SOLUTIONS FOR WORKFORCE & HUMAN SERVICE ORGANIZATIONS

Workforce and human service organizations across the country are struggling to respond to growing eligibility and accountability requirements and comply with ever-changing state and federal regulations.

If your organization faces these same challenges, CGI can help. We offer a proprietary system called eCAM – a comprehensive, fully customizable Web-based system that helps workforce and human service organizations communicate, monitor and track the activities of their participants. eCAM offers real-time service management in the areas of career development, operational activities and programmatic benchmarks.

eCAM also provides timely, accurate and comprehensive information to allow managers to make operational changes to improve and strengthen their organizations and increase the quality of services they provide.

eCAM integrates the core service areas and knowledge requirements of today's workforce and human service organization and offers adaptability and flexibility to support future needs.

eCAM benefits

eCAM saves time by focusing system users to the precise information and functions that are connected with their needs.

eCAM enhances the effectiveness of program management by providing real-time benchmarking of resources and expenditures to outcomes and payments.

eCAM ensures agency compliance and accountability with the most up-to-date state and federal agency regulations.

eCAM eliminates redundancy, is dependable and saves time.

eCAM features

eCAM offers a comprehensive suite of user-friendly client service support modules.

eCAM offers broader accessibility and functionality for self-service clients.

eCAM helps you mobilize and improve the performance and accountability of your subcontracting partners by creating seamless integration between contracted providers and funding sources.

CGI's eCAM mission

Our eCAM mission is to provide social service agencies, service providers and government agencies with the most effective tools to ensure personal, operational and programmatic success.

COMPETITIVE STRENGTHS

CGI's human capital practice is one of the most advanced of its kind in the country. We have provided workforce administrative management and consulting services in major counties throughout Ohio, as well as other states, and through alliances with non-profit reemployment agencies.

What makes eCAM a superior and unique tool in the marketplace is that CGI's human capital and technology experts developed it specifically to improve administrative management processes for government agencies.

To learn more, visit the eCAM Web site at www.ecamspace.net and preview the product that is changing the way workforce and human service organizations do business.

For more information on eCAM, please contact Michael Ashbrook at 216-416-6424 or at michael.ashbrook@cgi.com.