

CAS-Rx

A Partner of Choice

CGI is a leader in providing innovative business and technology solutions to the healthcare payer industry. Our clear vision and ability to deliver results has made CGI the partner of choice for many BlueCross BlueShield plans, commercial health insurance companies, government healthcare payers and Prescription Benefit Managers (PBMs). Solutions designed for healthcare payers include:

- CAS 5.0 software for comprehensive claims auditing and fraud and abuse detection
- Clinical and compliance auditing
- Prescription benefit claims auditing and analysis services
- Medicare Advantage and Part D services
- Member enrollment, billing and call centers
- Reimbursement consulting and pricing solutions
- Fraud investigation services including special investigative unit outsourcing and co-sourcing
- Complete IT services

CAS-Rx helps you efficiently predict, identify, manage and analyze your pharmacy claims.

As prescription costs continue to escalate, payers are looking for ways to control and contain costs and ensure the accuracy of drug claim reimbursements. CGI offers its Customized Audit System (CAS) specifically for Prescription Benefit Management companies through CAS-Rx. CAS-Rx is an effective audit management tool that combines pharmacy claims auditing with innovative data modeling and audit management and can help you predict hidden patterns and identify potential recoveries from pharmacy claims. With CGI's targeted efforts, you can identify potential fraud and abuse and administrative errors and set the stage for recovery and improved patient, physician and pharmacy compliance.

CAS-Rx is customized to address benefit contracts and plan designs and allows users to turn individual edits on and off and set specific tolerance levels. Various algorithms and edit parameters are run against your pharmacy data at regular and user-driven intervals to generate results, including:

- The administration of plan design parameters
- Duplicated claims
- Potential fraud, abuse and misuse of the prescription benefit
- Trends over time
- Predicted usage based on past utilization patterns

Why select CAS-Rx? This browser-based claims audit tool is unique to the industry because it is designed to your specific business rules and reimbursement methodologies. CAS-Rx can help you:

- **Predict**—Uses advanced algorithms to predict potential hidden patterns and anomalies within the entire claims data universe.
- **Identify**—Identifies the pharmacy claims that have the highest potential for revenue optimization through a series of edits, allowing you to easily work on these claims.
- **Manage**—Provides an efficient and comprehensive workflow that includes tracking the entire audit process, recording the findings and generating the associated letters and reports so you can spend more time on the review process and less time on administrative tasks.
- **Analyze**—Provides analytical tools that allow you to easily research prescription claims and audit data through a series of views. This is accomplished at the user level, freeing up valuable IT resources.

Robust and feature-rich modules

Claims Database

The center of the CAS-Rx system is the Claims Database. Based on your business requirements, all of the applicable claims data is imported into the database. Each subsequent data extract is added, allowing for a comprehensive view of the overall history and providing a basis for trend analysis and predictive modeling.

Claims Workflow Module

The Claims Workflow Module allows the auditor to focus on the various phases of the audit process, from the screening of pharmacy claims to the audit itself. The auditor can review the claims and audits for further investigation using multiple methods. Once an audit has been started, CAS -Rx tracks all of the documentation and notations relating to the audit and can also provide reference screens (for example, groupers). In addition, security levels and user roles are maintained in this module.

Business Intelligence Module

The Business Intelligence Module (BIM) provides a systematic approach and expanded capabilities for auditors. Each auditor can easily drill down into the audit and claims data to investigate and analyze audit results. These results can be brought into the Claims Workflow Module, where they can be acted upon instantly. Whether you create individual views for analysis or create charts and graphs to display your results, the BIM allows you to analyze relationships and highlight exceptions within large volumes of data. Data can be exported into a variety of formats, including Excel, for additional analysis.

Letters Module

You can choose from standard letter templates or customize your own by using Microsoft Word. CAS-Rx handles the rest of the merge process, reducing the administrative burden of provider notification. Letters to request medical records or to provide notice of findings, adjustments or appeals are at your fingertips.

Reports Module

A complete set of management reports including aging, inventory and tracking monitor all phases of the audit and workflow processes. Specific functions and reports support the various roles within the audit process—from administrative support to the auditor to the manager.

Pharmacy Edits Module

The Pharmacy Edits Module includes standard and customized edits built from multiple combinations of groups, plans, drug categories, pharmacies and benefit levels. Claims that exceed certain edit parameters or tolerance levels are “pushed” to the attention of a reviewer who can reverse and/or correct the claim before payment is made to the pharmacy—eliminating the auditing and collection costs associated with retrospective audits.

Company Profile

CGI is in the business of satisfying clients. For 30 years, we’ve operated upon the principles of sharing in our clients’ challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices.

CGI has a solid track record of on-time, on-budget delivery and high-value repeat performance. Our methodologies and best practices ensure we deliver results and serve as an accountable, flexible and objective partner.

We define success by exceeding expectations and helping clients achieve superior performance.

For more information about CGI's healthcare solutions, please visit www.cgi.com/usfederal or contact us at 216-687-1480 or healthcare.bps.hgov@cgifederal.com.

