

FirstAssist data migration success

FIRSTASSIST INSURANCE

London, UK

Online:

www.firstassist.co.uk

Industry:

Insurance

Employees:

500

"It was an ambitious task, well managed and de-risked by a careful choice of partners, strategies and tools."

Nick Jenner, IT Director,
FirstAssist

FirstAssist Insurance Services Limited (FISL) is an insurance intermediary with an established client base generating annual premiums of £150 million. Founded in April 2003, it employs 500 people across its offices in Sutton and Plymouth. The company provides both white label and branded insurance products to an extensive client base, including some of the UK's largest financial service organizations.

The Challenge

With a tight two-month timescale, FISL was faced with a complex data migration, with the information to be derived from multiple policy administration systems and correspondingly multiple data sources. As one of their key IT Solution partners, FISL turned to CGI for help in meeting this challenge.

How CGI Helped

CGI and FISL evaluated the feasibility of various implementation and data conversion options. Having considered all options from a risk, business impact and cost perspective, the integrated project team proposed a pragmatic solution, which carefully balanced risk and business impact and furthermore afforded sufficient time to ensure that there was a high level of control and probability of success at outset.

CGI then engaged the assistance of one of their business partners, Datanomic, and proposed the use of Datanomic's dn:Director product, a Java-based system that assists with accelerated data analysis, profiling, cleansing and transformation within a comprehensive framework. dn:Director offers an integrated approach to data manipulation, enabling all functionality to be accessible in a single system, providing the user with an efficient environment to enhance, monitor and maintain data quality.

The Results

The partnership between FirstAssist and their customers, Datanomic and CGI resulted in a successful migration delivered on schedule and to budget. Additional benefits include:

- Early identification of issues
- Afforded time to assess and manage enhanced data quality

The bottom line: FirstAssist's successful data migration allows the company added flexibility options to address their client's business.