

CGI Health Insurance Exchange360™

KEY BENEFITS

- Deliver a transparent and competitive insurance marketplace for consumers and small businesses to meet state objectives and ACA requirements
- Choose the services that best meet your needs from a highly flexible, platform designed to evolve and respond to change
- Minimize risk by leveraging existing IT investments, and seamlessly integrating with existing systems, and aligning with Medicaid COTS and MITA requirements
- Support a sustainable business model through creative funding and collaboration
- Access the unique expertise of an IT provider and integrator that has worked extensively with high-profile public and private sector health insurance programs.

PROVIDING A COST-EFFECTIVE AND SUSTAINABLE HEALTH INSURANCE MARKETPLACE FOR CONSUMERS AND SMALL BUSINESSES

The U.S. continues to see an unprecedented number of programs designed to encourage health IT adoption. These include Electronic Health Record incentives, Health Information Exchange efforts and Health Insurance Exchange initiatives — a major part of the Patient Protection and Affordable Care Act (ACA) which seeks to increase the number of covered citizens by more than 40 million. Health Insurance Exchanges will create marketplaces for individuals and small business to more easily navigate their options and enroll in various plans. As required by the ACA, states are focused on technology planning and implementation efforts to launch their exchanges by January 1, 2014.

CGI Health Insurance Exchange360™

Informed by our extensive work with best-of-breed commercial insurance and public programs, CGI Health Insurance Exchange360 allows states to launch cost-effective and sustainable Health Insurance Exchanges in time to meet the 2014 deadline. The platform is also gives state the flexibility to respond to legislative, regulatory and financial changes and evolve their programs over time. Key features include:

- **Health Insurance Exchange Portal** providing plan feature and price comparisons; components for brokers, navigators and plan administrators; and intuitive and logical navigation for streamlined decision-making



- **End-to-end business and technology services:**

Eligibility screening and verification	Enrollment and purchasing
Health plan management	Customer Service Center
Financial management, including premium billing/tax credits	Member management administration and reporting
Program Management	Education and outreach
Infrastructure and hosting	

- **Standards-based data exchange** with Internal Revenue Service, Department of Homeland Security, Social Security Administration and Medicaid.

Why CGI?

- **Transformation.** Creating this new model for states requires expertise in health insurance, health IT and program administration. CGI has an unparalleled perspective from the ground level of healthcare reform efforts at both the state and federal levels. Our broad healthcare and IT experience enables us to deliver compliant solutions and support states in the business process and programmatic changes required for such transformations.
- **Collaboration.** CGI collaborates with states to develop pragmatic solutions that are as low-risk and member-centric as possible, leveraging what is already in place. Our solutions align with U.S. Health and Human Services guidelines and principles to help states achieve federal compliance while improving service delivery. CGI also provides creative funding models to build sustainable programs and can facilitate collaboration between states to achieve economies of scale.
- **Vision.** CGI has the healthcare and insurance thought leaders and technologists to help you develop and effectively administer your Health Insurance Exchange program without undue risk, burden, delay and cost. We take a holistic view across people, processes and technology to create platforms that give states control over program design and development.

Representative client experience

CGI is working with key states in developing their Health Insurance Exchange programs. Our public and private sector health insurance program experience also includes:

- Medicare, Medicaid and numerous complex private sector plans
- ACA planning and prototyping efforts for the Internal Revenue Service
- Work on integrated state eligibility systems.

We also have rapidly delivered complex government portals, for example:

- Building and deploying a cloud-based portal to support a major health reform initiative in just 6 weeks. The portal, which includes data from more than 3,000 commercial and public sector organizations, enables citizens to conduct real-time comparisons so they can make more informed healthcare decisions.
- Building and deploying FederalReporting.gov to handle Recovery Act funding recipient reporting in just 6 weeks.

ABOUT CGI

CGI is a leading IT and business process services company with 31,000 professionals operating in 125 offices worldwide.

With 35 years of IT and business consulting experience, nearly two decades of which have been focused on the health industry, CGI has the IT and health expertise clients need to transform their operations and fulfill their core mission.

Our robust solutions and services support federal, state, local health initiatives as well as health plans and providers. This unique breadth of experience gives CGI unparalleled program knowledge that is critical for planning and implementing successful Health IT solutions.

For more information on CGI or our services, visit www.cgi.com/healthcare or contact HealthIT@cgi.com.