



CGI

FORUM 2013

for the CGI Advantage® community

education ✦ collaboration ✦ community



October 27 – 29

Loews Portofino Bay Hotel at Universal Orlando® | Orlando, Florida



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Why attend?

CGI Forum 2013 is the premier networking and educational event for the CGI Advantage® community. With numerous in-depth product sessions and abundant networking opportunities, the Forum is the must-attend event for government professionals to share experiences and best practices with peers and experts in the field.

Sessions cover financial management, procurement, human resource management, budgeting, and reporting, as well as numerous technical and general interest topics. This can't miss event provides a unique experience including:

Education. Sessions cover all CGI Advantage modules, are taught by CGI experts and your fellow government users and are tailored for attendees with various levels of expertise—allowing you to customize your educational experience according to your needs.

Collaboration. The event is designed to maximize your current investment by providing best practices from across the country that will position your organization to address complex challenges today and in the future. We'll also feature new release functionality and you'll contribute directly to planning for future product releases.

Community. With both daytime activities and evening events, the Forum offers an opportunity to network, discuss solutions and best practices and build relationships across the industry.

Best of all, each CGI Advantage client site receives one complimentary registration, making it easy to participate in this important event.

Schedule for 2013: The program will begin late Sunday afternoon and conclude at 5:20 pm on Tuesday. Please make travel arrangements accordingly.

Dates

October 27 – 29, 2013

Location

Discover la dolce vita—the sweet life—at Loews Portofino Bay Hotel at Universal Orlando®, located on-site at Universal Orlando® Resort. Nestled along a picturesque bay, this well-appointed hotel inspires visitors to journey toward discovery, recreating the charm and freshness of the sunny seaside village of Portofino, Italy.

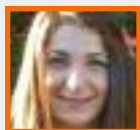


Register by August 30 to receive our early bird registration rate.

Users' Group Steering Committee

Members of the CGI Advantage Users' Group Steering Committee serve a very important role in representing the interests of the user community. They evaluate proposed enhancements for future releases, assist in the creation of session content for the Forum and act as a channel of communication between the Users' Group and CGI. The 2013 Steering Committee members are listed below for the area they represent. Each member's name is followed by the end date of their current 3-year term. If you have questions or comments, the Steering Committee members would love to hear from you!

Application Administration/Technical



Janet Laszlo
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Human Resource Management



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Schedule at-a-glance

Sunday, October 27	Start	End
Onsite Registration	1:00 pm	8:00 pm
Internet Cafe	1:00 pm	8:00 pm
Showcase	4:00 pm	7:00 pm
Showcase Reception	6:00 pm	7:00 pm
Welcome Reception	7:00 pm	9:00 pm
Monday, October 28	Start	End
Continental Breakfast	7:15 am	8:15 am
Onsite Registration	7:15 am	5:30 pm
Internet Cafe	7:15 am	5:30 pm
General Session	8:15 am	9:30 am
Showcase	9:30 am	12:00 pm
Breakout Sessions	9:45 am	10:45 am
Breakout Sessions	11:00 am	12:00 pm
Peer-to-Peer Roundtable Luncheon	12:00 pm	1:30 pm
Breakout Sessions	1:30 pm	2:30 pm
Showcase	2:30 pm	5:30 pm
Breakout Sessions	2:45 pm	3:45 pm
General Session	4:00 pm	4:20 pm
Breakout Sessions	4:20 pm	5:30 pm
Special Event	6:30 pm	10:30 pm
Tuesday, October 29	Start	End
Continental Breakfast	7:15 am	8:15 am
Onsite Registration	7:15 am	5:30 pm
Internet Cafe	7:15 am	5:30 pm
General Session	8:15 am	9:30 am
Showcase	9:30 am	12:00 pm
Breakout Sessions	9:45 am	10:45 am
Breakout Sessions	11:00 am	12:00 pm
Users' Group Luncheon	12:00 pm	1:30 pm
Breakout Sessions	1:30 pm	2:30 pm
Showcase	2:30 pm	5:00 pm
Breakout Sessions	2:45 pm	3:45 pm
Breakout Sessions	4:00 pm	5:00 pm
Closing General Session	5:00 pm	5:20 pm

Sessions by Field of Study

Sessions are offered in multiple fields of study—all targeted to your specific product and area of interest. Take multiple sessions from one field of study or pick and choose to customize the perfect schedule for you. Also available, numerous general interest sessions.

Budget

- 114 Product Direction: CGI Advantage Performance Budgeting
- 124 A Detailed Look into the New Release 3.10 Integration Features in Performance Budgeting
- 134 Using Performance Budgeting Beyond Budget Approval Part 1: Forecasting
- 144 Using CGI Advantage Performance Budgeting Beyond Budget Approval Part 2: Budget Management – Revisions and Positions
- 156 Building the Business Case to Upgrade from BRASS to CGI Advantage Performance Budgeting
- 214 The Biennial Budget: Is it Right for You?
- 224 Leveraging Salary and Benefit Projections in Performance Budgeting
- 234 Performance Budgeting Report from the Field: Release 3.10
- 244 Transparency: How to Get Information Out
- 254 A Look at Outcome Based Budgeting

Business Intelligence

- 115 Product Direction: CGI infoAdvantage
- 125 Spread the Word with CGI infoAdvantage Publications and Scheduling Features
- 135 Lock Down Your Enterprise Information through Advanced Security Features
- 145 Optimizing Your Business Intelligence Resources through Metadata Management and Auditing

- 155 Best Practices for Report Design and Discussion with Client Panel of Experts
- 215 CGI Enterprise Intelligence360 in Action: Transparency, Mobility, and Exploration
- 225 Planning Your Migration to BusinessObjects 4.0
- 235 Powerful Reporting Brought to Life
- 245 Diving into Dashboards Planning and Creation Strategies

Financial

- 111 Product Direction: CGI Advantage Financial Management
- 121 What's New in CGI Advantage Financial Management Release 3.10
- 131 Introduction to CGI Advantage Cash Management
- 141 Grants: Report from the Field on Grants Lifecycle Management and Cost Accounting
- 211 Exploring Options for Automating the Addition of Fixed Assets Records in CGI Advantage Financial Management
- 221 Maximizing User Efficiency by Leveraging User Interface Enhancements and Other Options for Increasing Productivity
- 231 Leveraging CAFR Reporting for Non-CAFR and CAFR Reports
- 241 Panel Discussion: Banking in CGI Advantage
- 251 Maximizing Cash In-Flow from Accounts Receivable
- 258 Tracking Indirect Costs: Using Cost Allocation, Overhead, and Internal Costing

General Interest

- 127 Developing the Business Case for Managed Advantage
- 137 Advantage Collections: How You Can Leverage CGI Advantage to Generate a Significant Increase in Revenue
- 147 Driving Revenue through Permitting Automation
- 151 K-12 User Group Meeting
- 152 State and Large Government User Group Meeting
- 153 DOT User Group Meeting
- 154 Small and Mid-Size Government User Group Meeting
- 157 Maximizing the Support Services Provided by the Customer Support Group
- 158 Managing for Results
- 217 Enterprise Readiness Best Practices
- 227 Change Management and Deployment Readiness Lessons Learned
- 237 Minor Release Upgrade Methodology and Best Practices (Part 1)
- 238 CGI's UK Local Government Experience in Business Transformation – How Not to Fail!
- 247 Minor Release Upgrade Methodology and Best Practices: Report from the Field (Part 2)
- 257 Take the Ugh Out of Upgrading with CGI Accelerate

HR/Payroll

- 113 Product Direction: CGI Advantage Human Resource Management (HRM)
- 123 What's New in CGI Advantage Human Resource Management (HRM) Release 3.10
- 133 Now Introducing the New CGI Advantage Employee Self Service (ESS)!
- 143 New Self Service Capabilities for Managers
- 213 End-to-End Employee Performance Management Using CGI Advantage Human Resource Management (HRM), Manager Self Service (MSS), and Employee Self Service (ESS)
- 223 Can CGI Advantage Human Resource Management (HRM) Calculate FLSA and Other Overtime Calculations? Yes it can!
- 233 Security Features and Setup Options that Human Resource Management (HRM) Users Should Know About
- 243 New Ways to Track Employee Incidents and Grievances with CGI Advantage Human Resource Management (HRM) and Case Management
- 253 Getting to Know PAM in CGI Advantage Human Resource Management (HRM) and CGI infoAdvantage
- 255 Maximizing Workflow Features and Functions in CGI Advantage Human Resource Management (HRM)

Partner Spotlight

- 138 Building the "Government of the Future" with Big Data and Smart Analytics from SAP
- 218 The CGI/Kronos "Advantage": Volusia County Case Study
- 228 Enterprise Content Management (ECM) with OpenText
- 248 HP 3PAR StoreServ Storage: Storage for the Next Era

Procurement

- 112 What's New in CGI Advantage Procurement 3.10
- 122 Product Direction: CGI Advantage Procurement
- 132 The Contract Management Lifecycle – Part 1
- 142 Simplify Your Catalog Management Process
- 212 Maximize Your Use of CGI Advantage Vendor Self Service (VSS)
- 222 The Contract Management Lifecycle – Part 2

- 232 Managing Inventory and Non-Capitalized Assets via CGI Advantage
- 242 Invoicing, Tolerances and the Automated Match Process
- 252 The Art of Procurement Reporting: A Panel Discussion

Technical/Admin

- 116 Product Direction: CGI Advantage Administration
- 126 Advanced Technology Topics in CGI Advantage Enterprise Resource Planning (ERP)
- 136 Advantage CSI: Computer Forensics for Troubleshooting CGI Advantage Issues
- 146 Operational Excellence: Best Practices for CGI Advantage Operations
- 216 Turn Your CGI infoAdvantage Yugo into a Ferrari
- 226 Reduce Your Total Cost of Ownership (TCO) with Enterprise Content Management (ECM)
- 236 Are You Secure?
- 246 Mobile Computing Best Practices



Session descriptions

MONDAY, OCTOBER 28

F

Product Direction: CGI Advantage Financial Management

111

Monday 9:45 am – 10:45 am

Type/Level: Update

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

As trends in government and technology continue to evolve rapidly, CGI continues to adapt our longer-term initiatives for release 3.11 (and beyond) to meet the needs of change. Join this session for an overview of our current product roadmap, including an overview of CGI's vision for mobile technology to address the needs of an increasingly mobile workplace. We will update you on the plans for release 3.11 and allow you to offer input into the future direction of the CGI Advantage Financial Management (FM) solution.

Learning Objectives

After completing this session the attendee should be able to:

- Recall proposed enhancements included in CGI Advantage release 3.11
- Describe the overall strategic direction of FM

P F

What's New in CGI Advantage Procurement 3.10

112

Monday 9:45 am – 10:45 am

Type/Level: Overview

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

State and local governments continue to look for ways to streamline their purchasing processes, reduce costs and increase efficiency. Release 3.10 provides additional enhancements to address these needs. This session provides an overview of the key enhancements that will be available in the CGI Advantage Procurement, Inventory and Vendor Self Service (VSS) modules. Enhancements include a new 'shopper' experience, the ability to define and manage mandatory use contracts, greater flexibility to manage zero dollar inventory items and streamlined catalog management via vendor catalog upload in CGI Advantage VSS.

Learning Objectives

After completing this session the attendee should be able to apply the concepts for the key procurement, inventory and VSS enhancements in release 3.10.

HR/P

Product Direction: CGI Advantage Human Resource Management (HRM)

113

Monday 9:45 am – 10:45 am

Type/Level: Update

CPE Subject Area: Personnel/HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

New enhancements are included in each CGI Advantage release providing more functionality to support essential HRM and Payroll business processes by making the solution more powerful, flexible, and user friendly. CGI will present the product roadmap and discuss the selection process for new enhancements during this session. Attendees will be briefed on how to submit their own enhancement requests via the CGI Advantage Support Center. Presenters will also cover key enhancements scheduled for release 3.11 of CGI Advantage HRM, Employee Self Service, and Manager Self Service, in addition to sharing a preview of enhancements under consideration for release 3.12 and beyond. Attendees will have the opportunity to give input on areas for future investment.

Learning Objectives

After completing this session the attendee should be able to:

- Discuss the CGI Advantage HRM product direction
- Recall key enhancements included in future releases of CGI Advantage HRM
- Identify new features in the next release that they can begin to prepare their site to implement

B

Product Direction: CGI Advantage Performance Budgeting

114

Monday 9:45 am – 10:45 am

Type/Level: Update

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

As the budgetary landscape continues to change with new trends, requirements and regulatory demands, CGI Advantage Performance Budgeting (PB) continues to evolve to stay ahead of the curve. In this session, presenters will highlight the functionality in release 3.10, review the product roadmap, and give you a sneak peek into release 3.11. You'll have an opportunity to cast your vote on where the product should go moving forward and hear about recent upgrades and go-lives. Attend this session to find out what's new in the client community.

Learning Objectives

After completing this session the attendee should be able to define strategic direction and key upcoming enhancements for PB.

BI

Product Direction: CGI infoAdvantage

115

Monday 9:45 am – 10:45 am

Type/Level: Update

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

State and local governments require a solution that provides easy access to information across the organization to drive improved decision making. CGI infoAdvantage continues to add additional features and functionality to enhance reporting and information gathering processes. Significant changes are planned in the next few years. This session will address the product direction of CGI infoAdvantage, including exciting new features planned for release 3.11 and beyond.

Learning Objectives

After completing this session the attendee should be able to define strategic direction and key upcoming enhancements for CGI infoAdvantage.

T/A

Product Direction: CGI Advantage Administration

116

Monday 9:45 am – 10:45 am

Type/Level: Update

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

State and local governments require a powerful combination of standard, scalable technology and comprehensive, integrated, built-for-government ERP software. This session defines the underlying technologies that CGI Advantage is built upon, addresses current technology trends and provides a look ahead at future enhancements under consideration.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the CGI Advantage technology direction
- Identify planning considerations for CGI Advantage upgrades
- Identify planning considerations for strategic alignment of other planned information technology projects
- Identify potential software license change and employee training planning considerations

F

What's New in CGI Advantage Financial Management Release 3.10

121

Monday 11:00 am – 12:00 pm

Type/Level: Overview

CPE Subject Area: Accounting

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

By listening to clients and analyzing market demands, CGI continues to enrich the functionality provided in CGI Advantage Financial Management. Attend this session to hear about enhancements to future document triggering, new accounting journal download capabilities, support for cost accounting reference table attachments and many more exciting new developments.

Learning Objectives

After completing this session the attendee should be able to:

- Recall features about the new Debt Management module
- Summarize existing Treasury Accounting functionality and recent enhancements in this area

P F

Product Direction: CGI Advantage Procurement

122

Monday 11:00 am – 12:00 pm

Type/Level: Update

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Each release adds new capabilities and improves current product features to increase the value of your CGI Advantage solution. This session provides the vision for the future of the Procurement, Inventory and Vendor Self Service (VSS) modules. Presenters will highlight key enhancements that are being considered for release 3.11 and beyond, including mobile technology and expanded options for eProcurement.

Learning Objectives

After completing this session the attendee should be able to:

- Define the key procurement, inventory, and VSS enhancements in release 3.10
- Identify the timeline and key features in the CGI Advantage roadmap
- Discuss the CGI Advantage product vision for procurement, inventory and VSS

HR/P

What's New in CGI Advantage Human Resource Management (HRM) Release 3.10

123

Monday 11:00 am – 12:00 pm

Type/Level: Overview

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI Advantage HRM release 3.10 includes a broad range of new features and functions supporting multiple business processes. This session will highlight specific release 3.10 features selected by the Steering Committee and the general approach for how sites should implement them. Release 3.10 also includes general improvements throughout the HRM application in addition to the new features and functions. The improvements to the application increase the usability of existing documents and activity folders across multiple business areas. Presenters will demonstrate specific examples and how they remove past limitations. Attend this session to learn how these new enhancements will extend the depth, breadth and usability of CGI Advantage HRM.

Learning Objectives

After completing this session the attendee should be able to:

- Describe enhancements included in CGI Advantage HRM release 3.10
- Use documentation materials to find information related to CGI Advantage HRM release 3.10 enhancements
- Assess CGI Advantage HRM release 3.10 enhancements demonstrated and determine relevance as it relates to their site

Session descriptions

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B

A Detailed Look into the New Release 3.10 Integration Features in Performance Budgeting

124

Monday 11:00 am – 12:00 pm

Type/Level: Advanced

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The ability to make effective budget decisions is dependent on having accurate information ready and available. Join us to discuss the new integration options available between CGI Advantage Performance Budgeting (PB), CGI Advantage Financial Management (FM) and CGI Advantage Human Resource Management (HRM). We'll provide a detailed look at the new features and tools available within PB to simplify the transfer of data and discuss best practices for when to bring data into PB.

Learning Objectives

After completing this session the attendee should be able to:

- Apply concepts of bidirectional budget data information transfers between FM and PB
- Apply concepts of budget data information transfers from HRM to PB
- Apply best practices for when to transfer data into/from PB

BI

Spread the Word with CGI infoAdvantage Publications and Scheduling Features

125

Monday 11:00 am – 12:00 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Learn how to leverage scheduling and publication features within the CGI infoAdvantage solution to reach a broader range of end users. This session will include discussion on key aspects of planning your publication approach and security impacts to consider as part of the planning process.

Learning Objectives

After completing this session the attendee should be able to:

- Set up scheduling and publishing based on the sites' business needs
- Establish security and identify users for security assignments

T/A

Advanced Technology Topics in CGI Advantage Enterprise Resource Planning (ERP)

126

Monday 11:00 am – 12:00 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The session will introduce some advanced technical concepts related to modules being released as part of CGI Advantage release 3.10. Presenters will cover CGI Advantage Business Integration (ABI) and mobile applications. ABI includes a novel way of creating server clusters that provides high availability of integration services, as well as, fault tolerance (server outage). It also includes a fault tolerant task distributor that aims to increase processing throughput by distributing integration tasks throughout the server cluster. The CGI Advantage mobile framework incorporates advanced technologies like the Google Web Toolkit (GWT) for view rendering on the targeted smart devices while also adapting the existing presentation framework to expose new data services. Key technologies and architecture details, including security features, will be shared in this session.

Learning Objectives

After completing this session the attendee should be able to:

- Identify fault tolerance and high availability aspects of ABI release 3.10
- Have insight and background in configuring the clustering properties for ABI release 3.10
- Identify how mobile apps connect to CGI Advantage data services to render content
- Identify security aspects of the mobile apps and the data service

GI

Developing the Business Case for Managed Advantage

127

Monday 11:00 am – 12:00 pm

Type/Level: Advanced

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

A business case often supports an objective assessment as to both the financial and qualitative considerations behind a successful move to a managed services delivery model, such as CGI's Managed Advantage offering. This session will introduce you to a template based methodology that supports documenting and evaluating total cost of ownership and other differences between an internally managed CGI Advantage deployment and a Managed Advantage approach. Hear from both CGI experts and Managed Advantage clients as to how a business case factors into the evaluation process, including first-hand examples and the ability for you to pose questions.

Learning Objectives

After completing this session the attendee should be able to apply a structured methodology and framework to build a business case for Managed Advantage.

F

Introduction to CGI Advantage Cash Management

131

Monday 1:30 pm – 2:30 pm

Type/Level: Basic

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The new Cash Management module combines existing Treasury Accounting functionality and Debt Management capabilities just introduced in release 3.10. CGI Advantage Financial Management has expanded in a very significant way to include a means for you to define, manage, and report on your bond authorizations, individual bond issues, leases, and loans. Once defined, each can be referenced in almost every area of the application to track spending, revenue, budget, and any other type of accounting to an individual debt instrument. All the necessary accounting over the life of the debt instrument can also be performed automatically for you. Attendees will also be provided with a reminder of Cash Sweep and Income

Allocation functionality and release 3.10 enhancements in this area.

Learning Objectives

After completing this session the attendee should be able to:

- Discuss features of the Cash Management module
- Describe the new functionality of Cash Management and list implementation benefits

P F

The Contract Management Lifecycle – Part 1

132

Monday 1:30 pm – 2:30 pm

Type/Level: Overview

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The journey does not end with the award of a contract, instead there is a wealth of information to capture and analyze throughout the life of the contract. This session will review the key features that are available in CGI Advantage Procurement to support the full contract lifecycle.

Learning Objectives

After completing this session the attendee should be able to:

- Define the key capabilities in CGI Advantage Procurement to support the full contract lifecycle
- Apply learning to integrate unused features to current business processes

HR/P

Now Introducing the New CGI Advantage Employee Self Services (ESS)

133

Monday 1:30 pm – 2:30 pm

Type/Level: Basic

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The new CGI Advantage ESS release 3.10 includes a completely new and redesigned user interface with a broad range of new features. This session will include the demonstration of specific new features and the general approach for how sites should implement them. General improvements have been made throughout the ESS application to increase the usability of existing

documents and activity folders across all business areas. Presenters will demonstrate how the new features work and how they eliminate past limitations and increase usability. Additionally, new ESS features have already been targeted for release 3.11 and will be discussed to explain how they will expand upon the capabilities of release 3.10.

Learning Objectives

After completing this session the attendee should be able to:

- Understand the new ESS user interface
- Apply tips and tricks from the beta test site and other implementations
- Discuss the ESS product roadmap and demonstrate an understanding as to what is coming in the 3.11 release

B

Using Performance Budgeting Beyond Budget Approval Part 1: Forecasting

134

Monday 1:30 pm – 2:30 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Effective budgeting and forecasting are vital components of successful budgeting. A budget should provide an accurate forecast of anticipated revenues and a roadmap for anticipated spending. Join this session to learn how CGI Advantage Performance Budgeting (PB) can help in these endeavors. We will show examples of how clients have setup up data within PB to perform such actions as cash forecasting, end of year revenue forecasting, and use models and historical data to forecast future spending. We'll also touch on the integration with CGI Advantage Financial Management needed to perform effective forecasting.

Learning Objectives

After completing this session the attendee should be able to:

- Define different forecasting options available to aid in effective budgeting
- Describe system configuration options to support forecasting for both revenues and expenditures
- Describe best practices for when to complete forecasting during the budget cycle
- Define the integration points needed as inputs for forecasting

BI

Lock Down Your Enterprise Information through Advanced Security Features

135

Monday 1:30 pm – 2:30 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Security configuration does not have to end with your initial implementation effort. The CGI infoAdvantage community benefits from several advanced security features. Come learn about strategies for implementing two of these advanced features; row level security and data masking.

Learning Objectives

After completing this session the attendee should be able to analyze, develop, and implement row level security and data masking based on their business needs.

T/A

Advantage CSI: Computer Forensics for Troubleshooting CGI Advantage Issues

136

Monday 1:30 pm – 2:30 pm

Type/Level: Basic

CPE Subject Area: Computer Science

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Application administrators are not only responsible for managing the CGI Advantage application, but are the first ones called when an end-user runs into an error. This session provides a demonstration on troubleshooting and resolving common technical application and configuration related problems such as null pointers, out of memory errors, certificate issues, exceptions, database errors, and other technical issues. Learn the tools that are commonly used for identifying and resolving technical issues within CGI Advantage.

Learning Objectives

After completing this session the attendee should be able to:

- Define methodology and approach for troubleshooting CGI Advantage issues
- Apply useful troubleshooting tools

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- Define the most common types of errors and how to approach troubleshooting for each
- Define the approach for analyzing the health of each application tier
- Define the approach for troubleshooting of batch jobs
- Define the approach to pinpoint performance issues

GI

Advantage Collections: How You Can Leverage CGI Advantage to Generate a Significant Increase in Revenue

137

Monday 1:30 pm – 2:30 pm

Type/Level: Intermediate

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

In today's tough economic times, solutions that increase government revenues without increasing taxes deserve close attention. CGI Advantage Collections leverages data that is currently available within your ERP system along with business intelligence and case management to find the best cases and payment strategies to enhance collections. CGI has consistently shown the ability to increase collection of delinquent debts by 10% to 40%. This session will show you how CGI Advantage Collections, when coupled with CGI Advantage Accounts Receivable, new business processes, and centralization of collections, can result in a significant increase in revenue for your organization. The result can literally increase revenues by tens of millions of additional dollars per year depending on the size of your accounts receivable.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the benefits that can be derived from utilizing data that is currently in their enterprise resource planning (ERP) system
- Describe how their jurisdiction will be able to benefit from the centralizing of their government debt
- Describe steps needed to start achieving a significant increase in revenue

PS BI

Building the "Government of the Future" with Big Data and Smart Analytics from SAP

138

Monday 1:30 pm – 2:30 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

Attend this session to learn how enterprise business intelligence is evolving to enable the next generation of state and local government. Learn how you can leverage technologies such as big data, advanced visualization, search, and predictive analytics to enable your organization to run better. You will hear real use cases from cities, states and other government organizations who are building the future, today.

F

Grants: Report from the Field on Grants Lifecycle Management and Cost Accounting

141

Monday 2:45 pm – 3:45 pm

Type/Level: Intermediate

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Are you looking for ways to improve your management of grants, both to receive more awards and to optimize the grant awards you have? CGI Advantage Grants Lifecycle Management (GLM) has been in use at some CGI Advantage sites for several years. Come hear about lessons learned, best practices, and the results that GLM has brought these organizations. More general use of cost accounting functions like grant budgeting and automated reimbursement will also be discussed.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the process of grant application tracking and understand how it ties to increasing grant revenue
- Define a strategy to implement cost accounting features to streamline grant management

P F

Simplify Your Catalog Management Process

142

Monday 2:45 pm – 3:45 pm

Type/Level: Overview

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

You may be using internally hosted catalogs today, but have you tried vendor hosted catalogs via procurement PunchOut? Join us to learn how your fellow members in the CGI Advantage community have streamlined their catalog management process via PunchOut catalogs and the lessons learned along the way. You will also learn about options to support an additional catalog format and the ability for vendors to load catalogs via CGI Advantage Vendor Self Service. These options provide the opportunity to increase vendor adoption and further streamline catalog management.

Learning Objectives

After completing this session the attendee should be able to:

- List the electronic catalog options available in CGI Advantage
- Define the key benefits, risks and challenges of implementing PunchOut catalogs
- Define the self-service option for vendors to upload electronic catalogs

HR/P

New Self Service Capabilities for Managers

143

Monday 2:45 pm – 3:45 pm

Type/Level: Overview

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI Advantage Manager Self Service (MSS) was introduced in release 3.9 and release 3.10 includes a broad range of new capabilities. This session will include the demonstration of specific release 3.10 features and the general approach for how sites should implement them. Strategic enhancements have been made to the MSS application to increase the depth of functionality for key business processes. These enhancements include enhanced navigation and workflow administration, overtime and leave requests for time and leave management, support for incident and perform-

ance management, and mobile approvals. Additionally, potential MSS features that could be targeted for future releases will be explored to assess how they might expand upon the existing capabilities of the application and increase the benefits provided to employee supervisors.

Learning Objectives

After completing this session the attendee should be able to:

- Recall new features of CGI Advantage MSS to improve usability of MSS
- Describe tips and tricks from the beta test site and other implementations
- Discuss the MSS product roadmap.

B

Using CGI Advantage Performance Budgeting Beyond Budget Approval Part 2: Budget Management – Revisions and Positions

144

Monday 2:45 pm – 3:45 pm

Type/Level: Advanced

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

In this session we will explore using CGI Advantage Performance Budgeting (PB) for budget changes, both for budget revisions and for position changes. We will discuss the option of originating budget transfers from within PB. We will share client examples of how to handle both internal transfers as well as budget changes using budget forms, including the workflow options available.

Learning Objectives

After completing this session the attendee should be able to:

- Understand the different options available for budget changes within the CGI Advantage ERP
- Describe system configuration options to support internal budget transfers
- Describe system configuration options to support internal budget changes
- Define the integration points needed for budget changes

BI

Optimizing Your Business Intelligence Resources through Metadata Management and Auditing

145

Monday 2:45 pm – 3:45 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Get the most out of understanding the data about your data and how and when your data may be used. This session will provide real world examples of how clients have deleted obsolete business intelligence content and refined application settings due to changes in system usage and the benefits achieved.

Learning Objectives

After completing this session the attendee should be able to:

- Define metadata and know how and when to use it
- Understand and leverage the metadata tools provided for CGI infoAdvantage
- Configure the audit functionality in the BusinessObjects Enterprise
- Perform an assessment of the business intelligence content in their BusinessObjects Enterprise

T/A

Operational Excellence: Best Practices for CGI Advantage Operations

146

Monday 2:45 pm – 3:45 pm

Type/Level: Advanced

CPE Subject Area: Computer Science

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Congratulations! CGI Advantage is live. What do you do now to keep things running smoothly? This session will cover operational best practices for CGI Advantage including backups, cleaning up files and logs, scheduling, monitoring your system, applying operating system and database patches, clearing out database data such as rejected/draft documents and job logs, and other operational tasks. We will also discuss key activities to be

performed at different timeframes after go-live (3 months, 6 months, 1 year, 2 years etc.), so the administrators can schedule these activities.

Learning Objectives

After completing this session the attendee should be able to:

- Apply best practices recommended by CGI and peers for database administration, system administration, and application administration in CGI Advantage for improvement at their own sites
- Describe basic network administration tasks required for CGI Advantage

GI

Driving Revenue through Permitting Automation

147

Monday 2:45 pm – 3:45 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

Learn how permit process automation, customer self-service, and advanced analytics can drive revenue collection for your organization. The CGI Advantage Permitting module enables integration across your enterprise by linking together permits, licenses, registrations, inspections, and fees with financial management information. This session will demonstrate how CGI clients have utilized CGI Advantage Permitting to streamline fee payments, target non-registered entities and automate processes.

Learning Objectives

After completing this session the attendee should be able to:

- Describe how permit process automation, customer self-service and advanced analytics can drive revenue collection
- Describe how CGI's Advantage Permitting module enables integration across the enterprise by linking together permits, licenses, registrations, inspections and fees with financial management information
- Describe how CGI Advantage Permitting has enabled streamlining of fee payments, targeting non-registered entities and process automation

Session descriptions

MONDAY, OCTOBER 28

GI

K-12 User Group Meeting

151

Monday 4:15 pm – 5:30 pm

CPE Subject Area: Not CPE Eligible

GI

State and Large Government User Group Meeting

152

Monday 4:15 pm – 5:30 pm

CPE Subject Area: Not CPE Eligible

GI

DOT User Group Meeting

153

Monday 4:15 pm – 5:30 pm

CPE Subject Area: Not CPE Eligible

GI

Small and Mid-Size Government User Group Meeting

154

Monday 4:15 pm – 5:30 pm

CPE Subject Area: Not CPE Eligible

BI

Best Practices for Report Design and Discussion with Client Panel of Experts

155

Monday 4:15 pm – 5:30 pm

Type/Level: Intermediate

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI infoAdvantage provides users at all levels with real-time access to data in searchable online reports to quickly visualize key metrics and manage day-to-day operations. This session provides an opportunity to learn about report design and development best practices including how users overcame challenges and helpful suggestions for report implementation. This session will also include a panel of CGI and client community experts to share best practices and lessons learned. Come with questions!

Learning Objectives

After completing this session the attendee should be able to:

- Demonstrate a general understanding of the report development methodology and framework
- Describe how to use the report design template
- Describe best practices for designing reports viewed on a mobile device

B

Building the Business Case to Upgrade from BRASS to CGI Advantage Performance Budgeting

156

Monday 4:15 pm – 5:30 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

Thinking about upgrading from BRASS to CGI Advantage Performance Budgeting (PB)? Join us for this discussion to hear how to build the business case to move your upgrade forward. You will have the opportunity to ask questions about PB functionality and the upgrade process.

Learning Objectives

After completing this session the attendee should be able to describe the benefits of upgrading from BRASS to PB in support of building a business case.

GI

Maximizing the Support Services Provided by the Customer Support Group

157

Monday 4:15 pm – 5:30 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

The Customer Support Group (CSG) plays a crucial role in the ongoing maintenance and support of your applications once your implementation effort is complete. Join CSG for a discussion on how to maximize the online CGI Advantage Support Center (ASC) and other topics including the issues portal, changes to overall standard maintenance support and general service improvements. Learn from CSG's staff how you can maximize support and, most importantly, meet the team members supporting you behind the phones and online!

GI

Managing for Results

158

Monday 4:15 pm – 5:30 pm

Type/Level: Intermediate

CPE Subject Area: Business Management

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Learn how CGI Advantage clients have built a culture of managing for results and how the CGI Advantage ERP solution can provide the fundamental building blocks. This session will present the challenges overcome by organizations adopting a Managing for Results culture and ideas on how to configure CGI Advantage Financial Management, Human Resource Management, Procurement, and Performance Budgeting to provide the necessary data.

Learning Objectives

After completing this session the attendee should be able to:

- Describe methodologies and experiences from other clients who have successfully created a Managing for Results culture
- Utilize your existing ERP investment to implement new functionality and configurations to support MFR

F

Exploring Options for Automating the Addition of Fixed Assets Records in CGI Advantage Financial Management

211

Tuesday 9:45 am – 10:45 am

Type/Level: Intermediate

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI Advantage Financial Management provides several methods for the addition of fixed asset records. This session will include an overview of each method and provide context for the usage of each method. Both automated methods, including program asset generation, fixed asset shell generation and fixed asset intent processing, and manual methods will be addressed. Attendees will become more familiar with options they may not have previously considered, but may be appropriate for future rollout.

TUESDAY, OCTOBER 29

Learning Objectives

After completing this session the attendee should be able to define options for the addition of asset records.

P F

Maximize Your Use of CGI Advantage Vendor Self Service (VSS)

212

Tuesday 9:45 am – 10:45 am

Type/Level: Overview

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI Advantage VSS continues to evolve with each new release of CGI Advantage. Is your organization keeping up with the changes and realizing the benefits of the entire self service offering? This session will provide insight into the latest functions and features available in release 3.9 and beyond and include examples of clients that continue to expand and maximize their VSS investment.

Learning Objectives

After completing this session the attendee should be able to:

- Define key capabilities in VSS releases 3.9 and 3.10
- Describe the benefits and key challenges from recent implementations
- Identify planned enhancements for release 3.11 and beyond

HR/P

End-to-End Employee Performance Management Using CGI Advantage Human Resource Management (HRM), Manager Self Service (MSS), and Employee Self Service (ESS)

213

Tuesday 9:45 am – 10:45 am

Type/Level: Overview

CPE Subject Area: Personnel/HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Release 3.10 of CGI Advantage HRM, ESS, and

MSS includes new performance management features that considerably expand previous capabilities. These features allow sites to track more information in the system than ever before and provide the ability for all CGI Advantage components to be involved in the employee evaluation process. This session will include a comprehensive end-to-end employee evaluation demonstration including all three CGI Advantage modules and the general approach for how sites should implement the new functionality. Strategic enhancements that will be covered include the ability to set ratings and expectations for multiple levels of an organization that can be included on a new Employee Expectations document, which can then be included in a redesigned Employee Evaluation document that can be routed to a manager for approval and sign-off by an employee. By attending this session, CGI Advantage users will get exposure to all three modules focused on one coordinated business process.

Learning Objectives

After completing this session the attendee should be able to:

- Recall the features of Performance Management within CGI Advantage HRM
- Summarize 3.10 enhancements related to Performance Management
- Understand an example of employee evaluation using HRM, ESS, and MSS

B

The Biennial Budget: Is it Right for You?

214

Tuesday 9:45 am – 10:45 am

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

As budgets continue to grow larger and more complicated, many governments are moving toward a biennial budget preparation cycle. In this session, we will examine the biennial budget process and discuss the advantages and disadvantages. We will highlight client examples from sites that are doing a biennial budget and those that have a two year outlook prepared annually, and show how the forms are set up in CGI Advantage Performance Budgeting to accomplish each. They will share tips and recommendations for those sites thinking of moving to this approach.

Learning Objectives

After completing this session the attendee should be able to:

- Define the different options for biennial budgets
- Understand the configurations needed to support the biennial budget process
- Apply best practices for biennial budgets

BI

CGI Enterprise Intelligence360 in Action: Transparency, Mobility, and Exploration

215

Tuesday 9:45 am – 10:45 am

Type/Level: Basic

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Learn how some sites are leveraging the power of business intelligence tools to meet the needs of varying audiences within their organization. This session will include examples of dashboards and explorer information spaces deployed to a user community. There will also be a deeper dive into new CGI Enterprise Intelligence360 content available with release 3.10 including the transparency solution, information spaces, and mobility.

Learning Objectives

After completing this session the attendee should be able to:

- Identify and demonstrate business intelligence content that leverages CGI Advantage and non-CGI Advantage data
- Describe the requirements for transparency demanded by public interest groups
- Describe business intelligence trends in state and local government (mobility, self service/exploration of data)
- Define a use case that illustrates leveraging the broader toolset and access to non-CGI Advantage ERP data to meet a customer's business needs

Session descriptions

TUESDAY, OCTOBER 29

T/A BI

Turn Your CGI infoAdvantage Yugo into a Ferrari

216

Tuesday 9:45 am – 10:45 am

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The CGI infoAdvantage software suite is a highly configurable, customized, multi-tiered business intelligence solution that runs on diverse platform configurations. It is often not monitored and tuned optimally. This introductory session provides an overview of the CGI infoAdvantage architecture that should be tuned and monitored to ensure that your system is running efficiently. Monitoring and tuning for both ETL and Business Objects reporting will be covered including Business Objects Auditor, database monitoring, database tuning, and Business Objects set up.

Learning Objectives

After completing this session the attendee should be able to:

- Define monitoring areas and tools recommended for CGI infoAdvantage
- Learn methodologies for tracking down performance issues
- Understand basics of what must be tuned at the OS level, DB level, ETL level, and report level
- Identify what items are required for reporting tuning issues to customer support

GI

Enterprise Readiness Best Practices

217

Tuesday 9:45 am – 10:45 am

Type/Level: Intermediate

CPE Subject Area: Business Management

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

This session reviews the key activities of successful ERP implementations and what state and local clients need to plan prior to and during an implementation. Presenters will cover CGI's recommended practices of what should be included to prepare their departments and end users to adopt the system and business processes that make CGI Advantage ERP implementations go smoothly.

Learning Objectives

After completing this session the attendee should be able to identify key activities to undertake to either increase the success of Go Live adoption or optimize the use of already implemented systems.

PS HR/P

The CGI/Kronos "Advantage": Volusia County Case Study

218

Tuesday, 9:45 am – 10:45 am

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

Volusia County has been a CGI Advantage® customer since 1984. With an upgrade to Advantage HRM 3.7 on the horizon, it was the right opportunity to evaluate their time and attendance needs. The county selected Kronos' Workforce Central solution in 2005 to complement their existing CGI Advantage® investment. Decreasing payroll process time is just one example of the benefits achieved with this integrated solution. Hear from Kronos and Volusia County as they walk through the integration of the two systems, the benefits realized, and lessons learned along the way.

F P

Maximizing User Efficiency by Leveraging User Interface Enhancements and Other Options for Increasing Productivity

221

Tuesday 11:00 am – 12:00 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Release 3.8 introduced a major overhaul to the user interface (UI) across the ERP suite. Release 3.11 will see further improvements to the UI. This session will examine how existing UI options can be leveraged to enhance the experience of CGI Advantage Financial Management users. In addition, the session will explore data entry saving mechanisms and related best practices for increasing efficiency and productivity.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the benefits of user preferences

- Define options for increasing user productivity using user preferences

P F

The Contract Management Lifecycle – Part 2

222

Tuesday 11:00 am – 12:00 pm

Type/Level: Overview

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

In this session you will learn how the addition of CGI Advantage Case Management provides the opportunity to extend the contract management capabilities of CGI Advantage Procurement. Examples that will be discussed include the ability for procurement specialists and departments to work collaboratively to efficiently and consistently create solicitations, evaluate vendor responses, and award contracts. The session will also describe the natural touch points with CGI Advantage Procurement and Vendor Self Service.

Learning Objectives

After completing this session the attendee should be able to:

- Recall key features of CGI Advantage Case Management
- Discuss the use of Case Management to streamline the end to end procurement processes

HR/P

Can CGI Advantage Human Resource Management (HRM) Calculate FLSA and Other Overtime Calculations? Yes it can!

223

Tuesday 11:00 am – 12:00 pm

Type/Level: Intermediate

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI Advantage HRM provides multiple ways of automatically calculating FLSA and other types of site defined overtime. By utilizing these automated methods, sites can eliminate manual entry of overtime codes by employees and time and attendance staff to streamline business processes. This session will include a presentation of how to

configure FLSA and client compensation overtime. Additionally, generating overtime using automated pay criteria will be covered. Presenters will demonstrate how to generate an overtime calculation and will cover the impact of calculating overtime for employees with multiple rates of pay and multiple appointments.

Learning Objectives

After completing this session the attendee should be able to:

- Recall key configurations for FLSA and client compensation overtime
- Understand how to calculate overtime for employees having multiple rates of pay and multiple appointments

B

Leveraging Salary and Benefit Projections in Performance Budgeting

224

Tuesday 11:00 am – 12:00 pm

Type/Level: Advanced

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Employee salaries and benefits make up the majority of public sector operating budgets making it essential to regularly monitor expenses and the resulting effect on the budget. In this session, we will discuss how salary and benefits projections within CGI Advantage Performance Budgeting can be used to ensure that costs and adjustments are effectively tracked. We'll walk through several examples of how changes can be setup and managed within the salary projection functionality.

Learning Objectives

After completing this session the attendee should be able to:

- Identify the options for salary and benefit changes
- Understand the configurations needed to support the salary projection functionality

BI

Planning Your Migration to BusinessObjects 4.0

225

Tuesday 11:00 am – 12:00 pm

Type/Level: Intermediate

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Learn about the new capabilities available with BusinessObjects 4.0 (commonly referred to as BI 4.0). This session will introduce key enhancements that the CGI infoAdvantage end user and system administrator will benefit from when moving to BI 4.0. Presenters will discuss planning for a BI 4.0 upgrade, the upgrade path, system considerations, and the tools available to support an upgrade.

Learning Objectives

After completing this session the attendee should be able to:

- Describe BI 4.0 capabilities
- Describe what to expect during the upgrade
- Plan and execute the upgrade

T/A

Reduce Your Total Cost of Ownership (TCO) with Enterprise Content Management (ECM)

226

Tuesday 11:00 am – 12:00 pm

Type/Level: Overview

CPE Subject Area: Computer Science

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The session provides an overview of ECM including the market trends and best practices. We will discuss which CGI Advantage customers use ECM, how ECM can reduce total cost of ownership, and how CGI Advantage customers leverage ECM in their operations.

Learning Objectives

After completing this session the attendee should be able to:

- Define ECM
- Identify the benefits of ECM
- Identify ways to leverage ECM with CGI Advantage
- Identify ways to reduce the total cost of ownership with ECM

GI

Change Management and Deployment Readiness Lessons Learned

227

Tuesday 11:00 am – 12:00 pm

Type/Level: Intermediate

CPE Subject Area: Business Management

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

This session presents real CGI Advantage state and local customers who are willing to describe their wild successes and agonies of defeat while preparing their workforce for the CGI Advantage implementation. A similar session was delivered last year and was touted during the conference as one of the best sessions where attendees learned tips and techniques of other site implementations.

Learning Objectives

After completing this session the attendee should be able to:

- Identify other state and local lessons learned
- Identify which things are deemed "the most" important Enterprise Readiness activities that would apply or should be tried at their location for communications, training, agency readiness, overcoming resistance, and leadership alignment.

PS

Enterprise Content Management (ECM) with OpenText

228

Tuesday, 11:00 am – 12:00 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

Information is a high value asset and Government organizations have massive amounts of it to manage. This session will examine Information Governance principles and methods that bring your content, processes, and disparate systems together to improve citizen services, internal processes and information security. It will examine how to gain the most advantage from your information while reducing risks and costs associated with it. Whether on premise or in the cloud, many Government organizations are achieving great value from their Information Governance programs. Join us to hear how.

Session descriptions

TUESDAY, OCTOBER 29

F BI

Leveraging CAFR Reporting for Non-CAFR and CAFR Reports

231

Tuesday 1:30 pm – 2:30 pm

Type/Level: Intermediate

CPE Subject Area: Accounting

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The CAFR/Financial Reporting module was introduced in Release 3.9. This module offers the ability to automate many of the complex financial and non-financial statements. CGI Advantage Financial Management does not contain all of your necessary financial data and very little of the non-financial, or statistical data; therefore, this module provides a central repository of additional information, allowing for the elimination of many of the external spreadsheets and systems that are used in statement preparation. This session explores one of the best kept secrets in the CGI Advantage ERP suite, introducing financial managers to the module with samples for report building, selection, input of external data, and reports.

Learning Objectives

After completing this session the attendee should be able to:

- Recall configuration steps for implementing CAFR Reporting
- Understand CAFR Reporting in CGI Advantage

P F

Managing Inventory and Non-Capitalized Assets via CGI Advantage

232

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

CPE Subject Area: Production

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Are you looking for opportunities to manage your inventory or track non-capitalized assets? If so, join us for this session to learn how CGI Advantage Inventory can be used to manage these processes and increase or maximize your CGI Advantage ERP investment.

Learning Objectives

After completing this session the attendee should be able to:

- Understand the general capabilities of CGI Advantage Inventory
- Identify potential uses of CGI Advantage Inventory

HR/P

Security Features and Setup Options that Human Resource Management (HRM) Users Should Know About

233

Tuesday 1:30 pm – 2:30 pm

Type/Level: Intermediate

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Although security is usually considered an administrative function that applies to both CGI Advantage Financial and CGI Advantage HRM, there are aspects to security administration that are unique to CGI Advantage HRM. This session will focus on CGI Advantage HRM specific security features, including HRDOC and its major components, changing user access options, generating notifications to security administration staff via personnel action processing, implementing activity folder tab based security, and masking social security numbers. Presenters will discuss the features and how to implement them, and demonstrate essential security functions from the perspective of a system end user. The session is not intended to be focused on general system security training.

Learning Objectives

After completing this session the attendee should be able to:

- Define the use of the HRDOC in CGI Advantage HRM
- Recall the HRDOC document components
- Discuss security options for managing access to human resource management documents unique to CGI Advantage HRM system users
- Discuss concepts which may streamline business process and eliminate manual workarounds

B

Performance Budgeting Report from the Field: Release 3.10

234

Tuesday 1:30 pm – 2:30 pm

Type/Level: Update

CPE Subject Area: Not CPE Eligible

Join us for a panel discussion on the latest CGI Advantage Performance Budgeting (PB) release—release 3.10! Hear from current PB and BRASS clients who are in the process of upgrading to the latest release. The panel will share insights on the new features, as well as lessons learned.

Learning Objectives

After completing this session the attendee should be able to:

- Demonstrate an understanding of the most popular features of PB release 3.10
- List upgrade challenges and lessons learned

BI

Powerful Reporting Brought to Life

235

Tuesday 1:30 pm – 2:30 pm

Type/Level: Intermediate

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

This session is for report developers and people interested in getting the most out of the CGI infoAdvantage toolset. Empower managers and users with actionable decision-making capabilities to proactively identify and resolve issues early. Learn how to create information spaces to enable self-exploration of information for root cause analysis. Use advanced reporting features like drill down and input controls to focus on important information and avoid data overload.

Learning Objectives

After completing this session the attendee should be able to:

- Describe how to develop a simple explorer information space
- Apply concepts to develop reports that include alerts with scorecard, drill down, drill thru with link reports, and input controls with a graph

T/A

Are You Secure?

236

Tuesday 1:30 pm – 2:30 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

This session is intended to help security administrators better understand the advanced security features of CGI Advantage and position them to implement these mechanisms with confidence to the meet complex and evolving security requirements of their site. We will give practical demonstrations on how to leverage combinations of these features to satisfy site-specific requirements. With an emphasis on the CGI Advantage Financial Management and CGI Advantage Human Resource Management applications, this session is intended empower security administrators looking to move “beyond the basics” and put theory into practice.

Learning Objectives

After completing this session the attendee should be able to:

- Describe how to apply “row filtering”
- Describe how to apply “data field security”
- Describe how to apply “organizational security”
- Describe how to apply “user interface field security”

GI

Minor Release Upgrade Methodology and Best Practices (Part 1)

237

Tuesday 1:30 pm – 2:30 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Staying current with available releases is important to maintaining your organization’s access to CGI maintenance services. It also allows you to take advantage of new features and functionality to support your business needs. This session focuses on the recommended upgrade methodology and best practices associated with planning and executing a streamlined, successful upgrade process. Topics include hardware planning, data-

base upgrade approach, customizations, interfaces, forms, and report migration. If you are thinking about or currently planning an upgrade for your current CGI Advantage 3.x release, you don’t want to miss this session.

Learning Objectives

After completing this session the attendee should be able to:

- List the key success factors for a successful upgrade
- Describe the upgrade methodology for each of the project phases

GI

CGI’s UK Local Government Experience in Business Transformation – How Not to Fail!

238

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

CGI’s recent merger with Logica has infused into the company a leading provider of ERP solutions for UK local government. Using CGI’s UK Local Government Framework to transform support services, CGI has helped local governments release additional funding to citizen centric services when central government funding is reduced. Transformation and change are not the same and this session will explain what distinguishes transformation from change in the UK local government context.

CGI’s experience in implementing ERP solutions for UK local government demonstrates that technology is only a part of transforming support services operations, business services processes and managers’ effectiveness. Too many UK local government ERP implementations have failed to deliver fully on all the expected benefits. This session will look at some of the causes in the UK and give you a practical approach to how CGI facilitated successful ERP enabled transformation.

Learning Objectives

After completing this session the attendee should be able to:

- Define the difference between transformation and change
- Describe how to apply an approach, proven in the UK, to construct and manage a successful ERP enabled transformation program
- Define how to establish the essential business readiness to operate new ways of working

F

Panel Discussion: Banking in CGI Advantage

241

Tuesday 2:45 pm – 3:45 pm

Type/Level: Intermediate

CPE Subject Area: Finance

The CGI Advantage Financial Management application is designed to interact with banks in many ways. Join this panel session to explore many of those automated interfaces and related best practices in areas, such as, fraud prevention for our state and local government clients. Discover new trends in areas such as electronic funds transfer and ePayables, and how those changes have been and continue to be addressed in the future direction of the product.

Learning Objectives

After completing this session the attendee should be able to:

- Describe all existing and planned bank functionality and interfaces
- Describe best practices in fraud prevention and saving money

P F

Invoicing, Tolerances and the Automated Match Process

242

Tuesday 2:45 pm – 3:45 pm

Type/Level: Overview

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Join us in this session to learn about the various options to receive and process invoices for commodity based purchase orders and contracts. In addition, you will learn how system enforced tolerances and the automated three way match process can help streamline your accounts payable environment.

Learning Objectives

After completing this session the attendee should be able to:

- Identify the current and planned future options to receive and process invoices
- Describe how document tolerances allow variances in documents within a transaction chain
- Define the automated match options, process, and benefits

Session descriptions

TUESDAY, OCTOBER 29

HR/P

New Ways to Track Employee Incidents and Grievances with CGI Advantage Human Resource Management (HRM) and Case Management

243

Tuesday 2:45 pm – 3:45 pm

Type/Level: Basic

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

This session will discuss the emergence of case management and how it has evolved to supporting ERP for state and local governments today. The vision of how CGI Advantage Case Management works with the core CGI Advantage components will be presented along with a demonstration of new integration that has been introduced in the 3.10 release. Learn how the addition of CGI Advantage Case Management can be used to extend the capabilities of CGI Advantage HRM to improve and streamline business processes related to employee relations and potentially other business areas. In addition to demonstrating how to manage employee incidents and grievances, presenters will also introduce new ways for HR staff and supervisors to collaborate, so they can more efficiently and consistently manage the employee performance management process. Come join this session to see the latest evolution of the CGI Advantage ERP suite and how implementing CGI Advantage Case Management can benefit your organization.

Learning Objectives

After completing this session the attendee should be able to:

- Recall the key features of CGI Advantage Case Management
- Describe how CGI Advantage Case Management can help streamline grievance and incident processes

B

Transparency: How to Get Information Out

244

Tuesday 2:45 pm – 3:45 pm

Type/Level: Advanced

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

With the growing trend towards increasing government transparency, the question of how to get information out to constituents becomes even more important. Join us for this session where we will discuss what information sites are currently presenting and how effective the process has been. Hear from Wake County, NC about their award winning "Wake WATCH" site and learn the process and steps they took to get information out. We'll also investigate the challenges and technological limitations that have been encountered and discuss various options to overcome these obstacles. Presenters will also discuss some recommendations of how information can be entered in CGI Advantage Performance Budgeting (PB) to help to facilitate this process.

Learning Objectives

After completing this session the attendee should be able to:

- Define the different types of data that are being shared with constituents and the format of the data
- Understand best practices for collecting data within PB to easily consolidate and present the information externally

BI

Diving into Dashboards Planning and Creation Strategies

245

Tuesday 2:45 pm – 3:45 pm

Type/Level: Intermediate

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The CGI infoAdvantage dashboard opens up a new world of reporting and communication possibilities using a rich, interactive, graphical user interface. This session dives deeper into features and benefits of the CGI infoAdvantage dashboard, such as the ability to easily view progress, the ability to focus on high-level trends and measures, how to drill down into the details, and the ability to make reports and dashboards readily available in CGI Advantage.

Learning Objectives

After completing this session the attendee should be able to:

- Describe how to incorporate dashboards and reports into CGI Advantage

- Identify the new dashboards available in release 3.10
- Understand how to add a drill down URL to a dashboard
- Understand how to use business intelligence workspaces for dashboards and reports

T/A

Mobile Computing Best Practices

246

Tuesday 2:45 pm – 3:45 pm

Type/Level: Intermediate

CPE Subject Area: Computer Science

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Mobile devices, such as smart phones and tablets, are rapidly becoming a staple in our lives. This session discusses CGI's strategic direction for supporting mobile devices. Learn about the differences between native, hybrid and mobile web applications, mobile security, mobile user interface design best practices, mobile development & deployment best practices, monitoring, analytics and current trends in enterprise mobility.

Learning Objectives

After completing this session the attendee should be able to:

- Define CGI's mobile device support direction
- Apply concepts to plan for handling security of mobile applications
- Define native, hybrid, and mobile web apps and demonstrate an understanding why CGI has chosen its strategy
- Describe best practices in designing user interfaces for a mobile app
- Understand mobile app development and deployment best practices
- Identify tools and current trends in managing enterprise mobility

GI

Minor Release Upgrade Methodology and Best Practices: Report from the Field (Part 2)

247

Tuesday 2:45 pm – 3:45 pm

Type/Level: Advanced

CPE Subject Area: Not CPE Eligible

Part two of this two-part series features your peers discussing their real-life experiences with

utilizing the advised upgrade methodology (presented in Part 1) and the benefits realized through this approach. Hear how partnering both CGI and client resources resulted in ensuring the optimal planning, execution, and subsequent go-live phases of an upgrade from one minor release of CGI Advantage to another. Project specifics from inception to completion will be shared to paint a complete picture of the lifecycle of a successful upgrade engagement.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the CGI Advantage upgrade methodology
- Recall approaches and best practices to ensure upgrade success

PS

HP 3PAR StoreServ Storage: Storage for the Next Era 248

Tuesday 2:45 pm – 3:45 pm

Type/Level: Overview

CPE Subject Area: Not CPE Eligible

In 2012, HP acquired 3PAR for \$2.4 Billion making it the largest acquisition in the company's history. Since then, 3PAR has become HP's flagship SAN solution seeing 75%+ Y/Y growth. The portfolio offers a wide range of models ideal for clients of all industry and size sharing the same OS, Management, Support, and Advanced Tier 1 Functionalities. This session will take you through the various features that make 3PAR the most innovative solution to support server virtualization, deliver IT as a Service, and accelerate new application deployment such as CGI's Advantage.

In this session we will provide you with a high level overview of how 3PAR lets you serve unpredictable and mixed workloads, support unstructured and structured data growth, meet your file and block storage needs, and your object storage needs as they emerge. We will discuss how 3PAR continues to be the most efficient SAN in the industry through its unique thin provisioning capabilities allowing for decreased capacity requirements. We will also review how 3PAR continues to top SPC-1 performance benchmarks through its distinctive architecture.

In this era, organizations are constantly battling with a "do more with less" mentality while data growth continues to skyrocket. 3PAR was specifically designed to meet these challenges while providing IT with a simplified platform for management. At the conclusion of this session, you will

walk away with a great understanding of why 3PAR continues to be the preferred SAN platform by the CGI Advantage team.

F

Maximizing Cash In-Flow from Accounts Receivable 251

Tuesday 4:00 pm – 5:00 pm

Type/Level: Intermediate

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

The Accounts Receivable module includes some of the more under-employed functionality in the CGI Advantage ERP suite. Attend this session to see how some of this functionality can be used to facilitate increased collection of outstanding debt and improve your overall cash position. Payment plans, finance charges and vendor intercepts are three of the mechanisms that will be explored for the collection of outstanding debt.

Learning Objectives

After completing this session the attendee should be able to:

- Describe how payment plans allow customers to pay back an outstanding receivable over an extended period of time
- Recall the process for assessing penalties and interest to past due receivables
- Describe how vendor intercepts are being used to collect outstanding debt without receiving cash directly from the customer

P F

The Art of Procurement Reporting: A Panel Discussion 252

Tuesday 4:00 pm – 5:00 pm

Type/Level: Overview

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

CGI Advantage captures a wealth of procurement information, but are you able to get to that information when you need it? This panel discussion will describe the strategies and categories of reports and dashboards that are being used by your CGI Advantage colleagues to assess and improve their procurement organizations.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the reporting and dashboard strategies that are being utilized at sample client organizations
- Define the categories of reports and dashboards that are produced at the sample organizations
- List the benefits of sharing experiences via the CGI Advantage Artifact Library

HR/P

Getting to Know PAM in CGI Advantage Human Resource Management (HRM) and CGI infoAdvantage 253

Tuesday 4:00 pm – 5:00 pm

Type/Level: Advanced

CPE Subject Area: Personnel / HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

This session will provide an overview of PAM with a focus on how to reconcile results that are generated by the process using the standard online inquiries in CGI Advantage HRM and by using CGI infoAdvantage reports and ad hoc queries. Presenters will cover how both CGI Advantage HRM and CGI infoAdvantage can be used in a collaborative way to reconcile the distribution of payroll related details. CGI will demonstrate the new drill down reporting capabilities now supported by CGI infoAdvantage in release 3.10 during the session.

Learning Objectives

After completing this session the attendee should be able to:

- Use online inquiries to reconcile payroll accounting management results incorporating baseline CGI infoAdvantage reports and ad hoc inquiries
- Describe the payroll accounting management process

TUESDAY, OCTOBER 29

B

A Look at Outcome Based Budgeting

254

Tuesday 4:00 pm – 5:00 pm

Type/Level: Advanced

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

With the increasing pressure to align spending with priorities, many governments are redesigning the way they build their budgets, and make investment decisions. The new design is an outcome-based budget that helps to aid decision makers in prioritizing dollars that align with the requested services. Join us for a discussion on outcome based budgeting, a look at the functionality within CGI Advantage Performance Budgeting that can assist in taking this alternate view on budgeting, and hear from clients who are moving towards this methodology.

Learning Objectives

After completing this session the attendee should be able to:

- Understand the basic concepts and principles of outcome based budgeting
- Describe system configuration options to support budgeting based on outcomes
- Apply best practices for outcome based budgeting

HR/P

Maximizing Workflow Features and Functions in CGI Advantage Human Resource Management (HRM)

255

Tuesday 4:00 pm – 5:00 pm

Type/Level: Intermediate

CPE Subject Area: Personnel/HR

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Typically CGI Advantage workflow is considered a system administration function that applies to both CGI Advantage Financial and CGI Advantage HRM. However, there are aspects to workflow administration that are unique to HRM, like the Supervisor worklist. There are other features like the send page document function and setting workflow generated notifications for non-approver and additional roles that can be utilized in slightly different ways

in HRM. Presenters will discuss the features and how to implement them and demonstrate essential workflow functions from the perspective of a system end user. This session is not intended to be focused on general workflow configuration training.

Learning Objectives

After completing this session the attendee should be able to:

- Describe CGI Advantage workflow and identify components unique to CGI Advantage HRM
- Recall concepts discussed which can be utilized to streamline business processes and eliminate manual processes

GI

Take the Ugh Out of Upgrading with CGI Accelerate

257

Tuesday 4:00 pm – 5:00 pm

Type/Level: Intermediate

CPE Subject Area: Specialized Knowledge and Applications

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Do you want to take advantage of recent product improvements to improve efficiency? Are you concerned with prior release or third party product support timeframes? Are you strapped for the time and resources to take on an upgrade? If these challenges are familiar, then attend this session to learn how CGI Accelerate provides quality, time-saving services and deliverables to implement your upgrade faster than ever before. The session will provide an in-depth overview of the CGI Accelerate process, detailing how it is used to compress CGI Advantage upgrade timelines, validate CGI Advantage compatibility releases, and/or assist with new functionality implementations. Clients that have utilized CGI Accelerate will describe their experiences. Finally, you will have the opportunity to discuss available options for developing a strategy that revolves around CGI Accelerate.

Learning Objectives

After completing this session the attendee should be able to:

- Describe the CGI Accelerate service
- Discuss how CGI Accelerate fits into an overall upgrade plan
- Identify the project phases where clients can achieve savings to reduce time required to go live
- Describe how CGI Accelerate can be used for other situations, such as implementing CGI Advantage archiving functionality

F

Tracking Indirect Costs: Using Cost Allocation, Overhead, and Internal Costing

258

Tuesday 4:00 pm – 5:00 pm

Type/Level: Intermediate

CPE Subject Area: Finance

Duration in hours: 1.0 hour

Onsite credits: 1.0 credit

Charging indirect costs is an important way to track the full cost of delivering services and to maximize reimbursements from grantors. CGI Advantage provides a number of methods to capture indirect costs. Learn about the tools in the software that you have and how to apply each one based on real-life business scenarios from the CGI Advantage community.

Learning Objectives

After completing this session the attendee should be able to:

- Define indirect costs and why they are important to track
- Describe the major tools in CGI Advantage for indirect costs, when they apply, and where to go for more information



Networking

The Forum provides outstanding networking opportunities for attendees to share best practices and build relationships with CGI Advantage users and experts from across the country.

"The Forum is a one-of-a-kind opportunity to build connections through in-person networking with your peers and CGI experts. The contacts you make at the Forum become invaluable resources that you can go to with questions or to share ideas even after the event ends."

Johnna Rogers
Steering Committee Chair and
Deputy County Manager
Wake County, North Carolina



Keynote speaker

Walter Bond

Tuesday Morning Keynote Speaker

Like many young men growing up in Chicago, Walter Bond dreamed of becoming an NBA athlete. Facing injuries and other challenges with unusual determination, he rose from

being a reserve player coming off the bench to become the first rookie Free Agent to start for the Dallas Mavericks. This astonishing journey provides the foundation for the powerful principles Walter teaches today.

Walter's stories will give you a roadmap that you can follow to reinvent yourself and rediscover the confidence you need to focus, align and deliver results. Drawing on lessons learned in the trenches both in sales and as an entrepreneur, Walter's keynote speech will open up new ways of looking not only at business challenges but also the world.

Showcase

The Showcase is your opportunity to explore all aspects of the CGI Advantage ERP solution, including Financial Management, Procurement, Human Resource Management, Performance Budgeting, Case Management, Collections, Permitting and infoAdvantage. Staffed with CGI Advantage subject matter experts, the Showcase is the place to gain in-depth knowledge about the solution and important topics, or to ask detailed questions. Once again, we're offering the ability to schedule one-on-one time with our product experts in the Showcase—providing an opportunity to get answers to your most pressing questions.

The Showcase is also the venue to meet CGI's valued partners. These best-of-breed solution providers partner with CGI to enhance our ERP solution. Stop by to learn how our partners strengthen our solutions and how your organization can optimize its ability to get the most out of CGI Advantage.

Showcase Schedule	Start	End
Sun., Oct. 27	4:00 pm	7:00 pm
Mon., Oct. 28	9:30 am	12:00 pm
	2:30 pm	5:30 pm
Tues., Oct. 29	9:30 am	12:00 pm
	2:30 pm	5:00 pm

Peer-to-peer roundtable luncheon

Roundtables give participants an opportunity to learn from their peers by sharing expertise and best practices, discussing practical approaches to success in their field and developing strong networks. Participants will find information and ideas to take away with them, and are given an opportunity to discover and resolve common issues. You will have the opportunity to sign-up for your preferred table topic when you register online for the conference.

#	Topic Area	Topic	Topic Description
1.	Budgeting	BRASS to CGI Advantage Performance Budgeting Upgrades	Join other BRASS users and CGI members to discuss the topic of upgrading from BRASS to Performance Budgeting. We'll focus the discussion around the upgrade path and any challenges you face to upgrading. We'll also discuss the benefits and new functionality that CGI Advantage Performance Budgeting provides compared to BRASS.
2.	Budgeting	Capital Budgeting Processes in Performance Budgeting	Discuss how to handle budgeting for capital projects, including the budget forms setup to capture capital project costs, what data and information is being collected, and the approval and ranking process followed.
3.	Budgeting	Executing Rollover in Performance Budgeting	Join to discuss how you run your end-of-year processes within Performance Budgeting and hear about what other sites are doing to prepare for the coming budget year.
4.	Human Resource Management	The ESMT Document – For Payroll or Human Resources?	Discuss how sites manage the submission and approval of the ESMT document. Depending on what type of change a system user makes, the impact of updating an employee's profile could have either human resource or payroll related consequences. We'll focus on how sites currently manage the document and access to the information that is updated in the Employee Profile Management activity folder.
5.	Human Resource Management	Affordable Care Act – Impact on CGI Advantage HRM	How is your site managing the provisions of the Affordable Care Act? We'll focus on how sites currently manage the provisions, the impacts on CGI Advantage HRM, and external business processes.
6.	Human Resource Management	California Public Employee's Pension Reform Act	Intended for CGI Advantage HRM sites that operate in the State of California. We'll focus on how sites are managing the provisions of the California Public Employees' Pension Reform Act of 2013 (PEPRA) legislation, impacts on CGI Advantage HRM, and business processes that take place external from the system.
7.	Human Resource Management	Pension Reform	Intended for CGI Advantage HRM sites in states other than California experiencing pension reform legislation changes. We'll focus on how sites are currently managing new legislation, impacts on CGI Advantage HRM, and business processes that take place external from their systems.

#	Topic Area	Topic	Topic Description
8.	Human Resource Management	CGI Advantage HRM for School Districts	Meet other attendees from CGI Advantage HRM school district sites. We'll focus on networking and discussion of topics that specifically impact the operation of school districts.
9.	Human Resource Management	CGI Advantage HRM for Cities	Meet other attendees from CGI Advantage HRM city government sites. We'll focus on networking and discussion of topics that specifically impact the operation of city governments.
10.	Human Resource Management	CGI Advantage HRM for Counties	Meet other attendees from CGI Advantage HRM county government sites. We'll focus on networking and discussion of topics that specifically impact the operation of county governments.
11.	Human Resource Management	Family and Medical Leave Act (FMLA) Tracking	How does your site currently manage the provisions of FMLA? Discuss methods for tracking the leave using CGI Advantage HRM and supporting external systems or processes.
12.	Human Resource Management	Managing the Transition to the New Employee Self Service	Is your site currently using the pre 3.10 versions of Employee Self Service (ESS) and considering an upgrade to the new 3.10 release? The refresh of the ESS user interface is considerable. We'll discuss how to prepare organizations for the transition.
13.	Human Resource Management	How to Leverage CGI Advantage Case Management to Enhance your HR Processes	CGI Advantage Case Management is a new component of the CGI Advantage ERP suite. Learn the ways you can leverage Case Management to enhance your HR processes. We'll focus on employee relations processes like incidents and grievances and others functions like decentralizing personnel actions.
14.	Procurement	Conducting Solicitations in Vendor Self Service	Discuss the successes and challenges you have had in using Vendor Self Service (VSS) for online solicitation posting and responses.
15.	Procurement	The Mobile World of Procurement and Inventory	Share your thoughts regarding procurement and inventory functions that you feel should be enabled in the mobile world.
16.	Procurement	E-invoicing	Discuss your current approach to invoice processing and future consideration for various forms of e-invoicing.
17.	Procurement	The Shopping Experience	Share your thoughts on the 3.9 and 3.10 user interface changes that continue to streamline the CGI Advantage shopping experience and any suggestions for future improvements.

Peer-to-peer roundtable luncheon

#	Topic Area	Topic	Topic Description
18.	Procurement	How to Leverage CGI Advantage Case Management to Enhance your Procurement Processes	Are you familiar with Case Management, the newest addition to the CGI Advantage offering? Learn the ways you can leverage CGI Advantage Case Management to enhance your procurement processes. We'll focus on processes like solicitation, evaluation and contracting as well as features to enhance collaboration, versioning and approval of document attachments.
19.	Financial Management	Trends in Accounts Payable and Disbursements	The use of electronic funds transfer (EFT) and e-payables continues to grow. Join to discuss ways of increasing the percentage of disbursements that are paid via EFT and e-payables.
20.	Financial Management	Department of Transportation Implementations	Intended for state-level Departments of Transportation (DOT). Join to discuss DOT-specific areas of interest such as project accounting and FHWA billing.
21.	Financial Management	Collections and Accounts Receivable	Discuss how users of CGI Advantage are managing past due receivables and how they interact with external collection agencies. Ideas and options for developing more robust collections capabilities in CGI Advantage will be discussed.
22.	Financial Management	Cashiering and Customer Self Service	Intended to allow participants to discuss various customer payment methods from receiving cash over-the-counter to web payments. Join to provide input to allow CGI to determine if there is an appetite for a more robust customer self service solution--allowing customers to pay invoices over the web. Related topics include: Payment Card Industry (PCI) compliance and the potential need for integration with point-of-sale (POS) solutions.
23.	Financial Management	Cost Allocation	Learn more about fixed percentage, statistical and direct financial cost allocation methods, and when and where they are used.
24.	Financial Management	Comprehensive Annual Financial Report (CAFR) Reporting	Hear the various approaches to CAFR reporting and how the new CAFR Reporting module may now be used to create many of the required CAFR statements.
25.	Technical/ Administration	Disaster Recovery	Discuss the types of disaster recovery solutions available depending on your recovery point objectives and recovery time objectives. Also discuss planning for a disaster recovery site, periodic disaster recovery, and the license implications of implementing different types of disaster recovery.

#	Topic Area	Topic	Topic Description
26.	Technical/ Administration	Advanced Technology Topics	Join for a general discussion of advanced technology topics related to CGI Advantage ERP. Topics may include: CGI's mobility strategy, our new integration strategy with ABI 3.10 and beyond, browser support, new technology features in release 3.10, and our plans for new technology features in release 3.11.
27.	Technical/ Administration	Enterprise Content Management (ECM)	Experiencing information overload? Trying to match your paper/microfilm archive to your iPhone/Facebook citizen's expectations? Join this group to discuss ECM in the digital decade.
28.	Technical/ Administration	Security	Discuss a variety of CGI Advantage security topics with your peers.
29.	Technical/ Administration	Archiving	Are you considering options for archiving large amounts of historical data? Come share your strategies for managing long-term database growth.
30.	Business Intelligence	Business Intelligence and Microsoft Integration	Discuss all topics related to infoAdvantage with particular focus on business intelligence integration with Microsoft solutions (Office, SharePoint, etc.).
31.	Business Intelligence	Use of Dashboards	Discuss all topics related to infoAdvantage with particular focus on dashboard development best practices and consideration for deployment of dashboards.
32.	Business Intelligence	Business Objects Reporting	We'll focus on new CGI Enterprise Intelligence360 components, mobility, peer discussion on lessons learned and best practices with infoAdvantage, and moving to enterprise wide business intelligence solutions.
33.	Business Intelligence	Leveraging Warehouse vs. Alternate Approaches	Discuss the pros and cons of using a warehouse vs. alternate approaches. Discuss how to educate the user community depending on the selected approach.
34.	Business Intelligence	Business Intelligence at your Fingertips – Mobility	Learn about adoption of business intelligence delivered through mobile solutions and approaches that sites are considering or have taken to move a mobile initiative forward.
35.	Business Intelligence	Combining CGI Advantage and Non-CGI Advantage Reporting Information	Discover how sites currently manage leveraging CGI Advantage data with non-CGI Advantage data to produce reports, dashboards and other reporting information required by users.

Peer-to-peer roundtable luncheon

#	Topic Area	Topic	Topic Description
36.	General Interest	Mobile Computing	Mobile computing is changing the way we do business. Discuss mobile computing applications for CGI Advantage.
37.	General Interest	CGI Advantage Managed Services	Explore Managed Advantage options with peers who are using this delivery method. Join if you are interested in CGI's custom maintenance and/or hosting services to see if any are a fit for your organization.
38.	General Interest	Upgrades	What determines when an upgrade is needed? What can you expect when you upgrade? Share your upgrade experiences and ask your upgrade questions.
39.	General Interest	Using Change Management to Structure Transition	Discuss scope, approach, and impact of change management best practices during CGI Advantage implementations.
40.	General Interest	End User Training	Discuss your organization's training needs and hear how other sites have successfully utilized CGI's training program.
41.	General Interest	Leveraging CGI Advantage Collections to Achieve Higher Revenues	CGI Advantage Collections is the solution module called upon by clients who need a strong collections solution. This solution has proven to increase collections by 10-45%. Discuss collection capabilities, funding options, and implementation options.
42.	General Interest	Driving Revenue through Permitting Automation	Increase your revenue opportunities through automation of your permitting and licensing processes. CGI will lead a conversation on how CGI Advantage clients can provide better service to citizens and businesses as well as increase revenue potential through use of advanced permitting and licensing tools.

Past attendees

Attendees identify networking as their number one reason for attending the Forum year over year. Be a part of the CGI Advantage community! Join the list of organizations from across the country that have participated in past Forums.

Aldine Independent School District (TX)

Anne Arundel County Public Schools (MD)

Baltimore County (MD)

Baltimore County Public Schools (MD)

California Department of Transportation (CA)

City and County of Honolulu (HI)

City of Anaheim (CA)

City of Cleveland (OH)

City of Dallas (TX)

City of Gainesville (FL)

City of Garland (TX)

City of Mesa (AZ)

City of Midland (TX)

City of New York (NY)

City of Norfolk (VA)

City of Roanoke (VA)

City of Rockville (MD)

City of Springfield (IL)

City of Tucson (AZ)

Cobb County (GA)

Colorado Division of Wildlife (CO)

Columbus Consolidated Gov't. (GA)

Commonwealth of Kentucky (KY)

Commonwealth of Massachusetts (MA)

County of Maricopa (CA)

Denver International Airport (CO)

Fulton County (GA)

Idaho Transportation Department (ID)

Lane County (OR)

Los Angeles County (CA)

Mecklenburg County (NC)

Monterey County (CA)

Oakland Intermediate School District (MI)

Ocean County (NJ)

Olmsted County (MN)

Orange County (CA)

Palm Beach County (FL)

Pima County (AZ)

Prince William County Public Schools (VA)

San Diego County (CA)

School District of Philadelphia (PA)

Southwest Florida Water Mgmt. District (FL)

State of Alaska (AK)

State of Colorado (CO)

State of Iowa (IA)

State of Maine (ME)

State of Utah (UT)

State of West Virginia (WV)

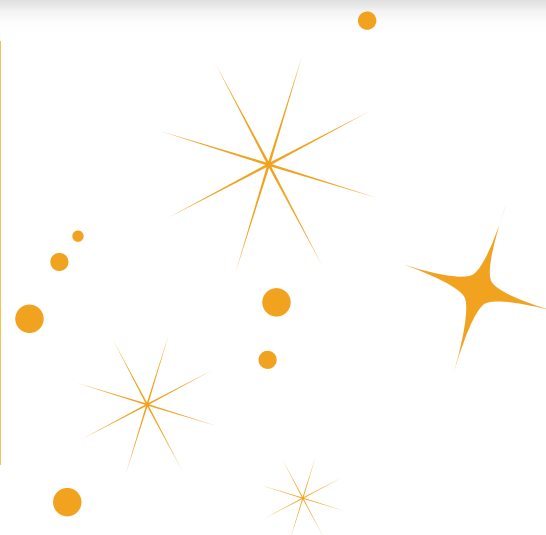
Tulare County (CA)

Ventura County (CA)

Wake County (NC)

Westchester County (NY)





Special events

Sunday, October 27 – Showcase Reception

Don't miss the opportunity to chat with Showcase partner vendors and CGI product experts. Get started on learning more about CGI Advantage and partner products and find the answers you've been looking for in this relaxed kick-off to CGI Forum 2013.

Sunday, October 27 – Food & Wine Festival Welcome Reception

Join CGI and your fellow attendees for a welcome reception outside on the Harbor Piazza. Enjoy an array of authentic Italian and European fare while reconnecting with industry colleagues.

Monday, October 28 – Peer-To-Peer Roundtable Luncheon

Roundtables give attendees an opportunity to learn from their peers by sharing expertise and discussing practical approaches to success in their field—all while developing stronger networks. Table leads will be on hand to spark conversation. The table topics can be found on page 22 of this brochure. You will have the opportunity to sign-up for your preferred table topic when you register online for the conference.

Monday, October 28 – The Wizarding World of Harry Potter™ & The Lost Continent® Reception

Get ready for an unforgettable celebration at Universal's Islands of Adventure® theme park. We've reserved The Wizarding World of Harry Potter™ just for you! All night long, you'll enjoy unlimited access to incredible rides and attractions including the Dragon Challenge™ coasters and the groundbreaking Harry Potter and the Forbidden Journey™. Plus, you can relax and enjoy a reception in the nearby land The Lost Continent®. It's an entire evening of thrills and excitement—and it's all yours!

Tuesday, October 29 – CGI Advantage Users' Group Business Luncheon

Enjoy lunch while networking with your fellow user community members and listening to remarks and important updates by your Users' Group Steering Committee.

Sponsors

CGI welcomes our partners to join us in sponsoring CGI Forum 2013. For information on Platinum, Gold or Silver sponsorship opportunities, please contact Sami Boudriga at sami.boudriga@cgi.com.

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Plan to attend

Registration

CGI provides all CGI Advantage sites with one complimentary registration. Redemption details will be sent to your site's primary contact. Additional registrations are available at the fees listed below. Registration includes complimentary conference receptions and scheduled meals.

Early Bird Registration (on or before August 30)	\$895
Late Registration (after August 30)	\$1,095

For conference inquiries contact:

Michelle Rives
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703-267-8041
michelle.rives@cgi.com

Remember the early bird discount expires after August 30. Register early to save \$200 and secure your spot.



Hotel information

A block of rooms has been set aside at the Loews Portofino Bay Hotel at Universal Orlando®.

5601 Universal Blvd., Orlando, Florida 32819
Phone: (407) 503-1000 Fax: (407) 503-1010

Room Rate: **\$185 USD per night** (single/double occupancy) + tax

Hotel Cut-off Date: **Friday, October 4, 2013***

There are two ways to make a reservation:

1. Contact hotel reservations at 1-866-360-7395 and reference "CGI Forum 2013"
2. Visit the CGI Forum 2013 reservations website at
<http://www.loewshotels.com/en/Portofino-BayHotel/GroupPages/CGIForum2013>

* Please note: Once the room block is filled or the hotel reservation cut-off date has passed, rooms will be reserved on a space-available basis and may be subject to higher rates.

Transportation

The Loews Portofino Bay Hotel is located 14 miles from Orlando International Airport (MCO). Total transportation time to the hotel is about 15–20 minutes depending on traffic and time of day. There are several options for ground transportation listed below.**

Shared ride shuttle

Mears Motor Shuttle operates a non-exclusive, shared ride van shuttle from each of the terminals. Tickets can be purchased at any of the Mears booths conveniently located on Level 1 in each terminal or online. The shuttle departs throughout the day and evening every

30–40 minutes from Level 1 at Orlando International Airport. Reservations are required for your return to the airport.

The cost is \$30.00 round-trip for adults. Download the Forum Conference coupon from our website at <http://www.cgi.com/en/Forum2013/hotel-transportation> and save \$4.00.

Taxi cabs

Taxis are available on both the A and B sides of the Main Terminal, on the Ground Transportation Level (Level 1) at the airport. Taxis are approximately \$40–\$60 each way. Cash and credit card payments are accepted.

Rental cars

Orlando is the largest rental car market in the world, with most of the major car rental companies located on-airport. The rental car companies are located in Terminal A and Terminal B on the Ground Transportation Level (Level 1).

Hotel parking

- Self-Parking Overnight: \$18.00 (subjects to change without notice)
- Valet Parking Overnight: \$25.00 (subject to change without notice)

**Transportation rates are estimated and are subject to change



Build your schedule

Use this worksheet to plan your session schedule and then go online to www.cgi.com/forum2013 to complete your registration for CGI Forum 2013.

MY MONDAY SESSIONS

9:45 am – 10:45 am Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

11:00 am – 12:00 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

12:00 pm – 1:30 pm Topic

Peer-to-peer lunch topic # 1 _____

Peer-to-peer lunch topic # 2 _____

Peer-to-peer lunch topic # 3 _____

1:30 pm – 2:30 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

2:45 pm – 3:45 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

4:15 pm – 5:30 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

MY TUESDAY SESSIONS

9:45 am – 10:45 am Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

11:00 am – 12:00 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

1:30 pm – 2:30 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

2:45 pm – 3:45 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

4:00 pm – 5:00 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

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Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI provides end-to-end services with approximately 69,000 professionals located in offices and centers of excellence in the United States, Canada, Europe and Asia Pacific.



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