

Utilities ARM Work Manager

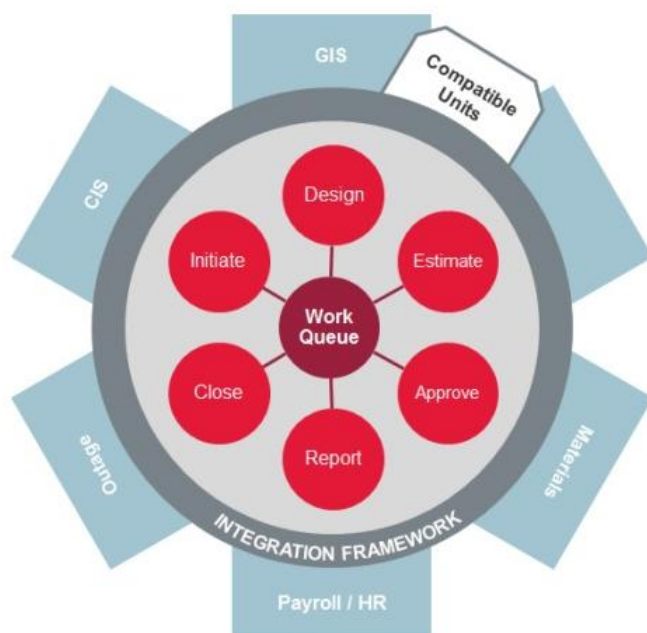
WORK MANAGER CARRIES EVERYTHING AND EVERYONE ON A SINGLE PLATFORM.

THE CHALLENGE

Incorporate developers, contractors, and your utility workforce into a streamlined business process that balances resources between customers, maintenance, construction and urgent work. Manage the work stream from initiation to closing with greater visibility and effectiveness.

OUR ANSWER

CGI's Work Manager is a key component of our Asset & Resource Manager (ARM) Suite. Designed specifically for utilities, Work Manager provides a single point of management for work and resources. Utilizing the Web Portal, Work Manager offers the utility and its partners a shared platform from which all parties may receive and send information.



Permits, one-call notifications, resource time reporting, contractor invoices and business case authorizations are all web-based.



KEY BENEFITS

- Single point of vision
- Work initiation via web, CIS, OMS or CGI's Asset Manager
- Manages work requests and field work components
- Work design via standardized units
- Web-based reporting, invoicing, permits
- Cost estimates/ allocation to accounts
- Bill of materials creation
- Material reservations
- Work approval
- Resource scheduling
- As-built and procedure reporting
- Web-based business case authorizations.

Our Work Assignment page provides external and internal users with a quick and easy way to see their work request, task, sub-task, business case authorization and business case authorization task responsibilities.

It also offers contractors, developers, builders and internal users a way to acknowledge their assignments, add notes and reassign responsibility for completing an item.

BUILT FOR UTILITIES WITH FUNCTIONALITY EXPECTED BY UTILITIES

Whether integrated with your existing applications or as part of the complete ARM Suite, chose Work Manager to meet your business needs.

- Access and track work information throughout the enterprise.
- Standardize methods across all departments.
- Reduce paperwork, handling mistakes and redundant data entry.
- Effectively manage every work step in the office and the field.
- Provide your customers with a single point of contact who can report on the status of their work.

ABOUT CGI

With 69,000 professionals operating in 400 offices in 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors. Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects.

Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results.

For more information about CGI, visit
www.cgi.com/us/utilities
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