

ISO 9001	Dream, Mission, Vision, Values, Quality Policies, Strategic Directions & Plans						
	Governance Policies, Management Frameworks, HR Policies, Financial Policies & Organizational Model						
	Business Unit Processes					Corporate Processes	
	Client Partnership Management Framework				Member Partnership Management Framework	Shareholder Partnership Management Framework	
	Proposal	Contract	Management Plan	Delivery			
	Technology Management TIER 1	Application Management TIER 2	System Integration & Development TIER 3	Business Process Services TIER 4	Career and leadership development Integration Performance assessment Communications	Relationship management Governance Communications	
Client Satisfaction Assessment Program					Member Satisfaction Assessment Program	Shareholder Satisfaction Assessment Program	

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Leadership team

Corporate Services

Serge Godin*
Founder and
Executive Chairman of the Board

André Imbeau*
Founder
Executive Vice-Chairman
of the Board and
Corporate Secretary

Michael E. Roach*
President and
Chief Executive Officer

David Anderson*
Executive Vice-President and
Chief Financial Officer

André Bourque*
Executive Vice-President and
Chief Legal Officer

Julie Godin
Vice-President, Human
Resources, Leadership and
Organizational Development

Lorne Gorber
Vice-President
Global Communications and
Investor Relations

Luc Pinard*
Executive Vice-President
Chief Technology and
Quality Officer

Daniel Rocheleau*
Executive Vice-President and
Chief Business Engineering Officer

Claude Séguin*
Senior Vice-President
Corporate Development and
Strategic Investments

Canada

Hicham Adra
Senior Vice-President and
General Manager
Ottawa and Innovapost

Réjean Bernard
Senior Vice-President
Technologies and
Infrastructure Practices

William Clark
Senior Vice-President
Western Canada

Jamie Holland
Senior Vice-President
Greater Toronto

Bernard Labelle
Senior Vice-President
Québec City

Marie T. MacDonald
Senior Vice-President
Sales and Client Delivery
Management
Technologies and Infrastructure

Jay MacIsaac
Senior Vice-President
Atlantic Canada

Eva Maglis*
Senior Vice-President and
General Manager
Technologies and Infrastructure

Claude Marcoux*
Senior Vice-President and
General Manager
Québec and Ottawa

Doug McCuaig*
Senior Vice-President and
General Manager
Ontario, Atlantic and
Western Canada

Warren White
Senior Vice-President
Global Business Engineering

* Member of the Management Committee

The CGI Management Foundation represents the architecture of our management approach. It governs how we deliver services to clients, how we interact with our members and how we respond to shareholder requirements — and it measures the satisfaction level of all three constituents. This allows us to gauge the success of our initiatives, take preventive action before issues arise and evolve in the spirit of continuous improvement that has been the hallmark of CGI since its beginning.

The CGI Management Foundation helps us maintain the best equilibrium between the needs of all our stakeholders. As such, it is at the heart of our strategy for profitable growth.

Board of directors

United States, Europe and Asia

Donna Morea*
President
U.S., Europe and Asia

Robert Hannum
Senior Vice-President
U.S. Northeast

Peter Ihrig
Senior Vice-President
U.S. Central and South

Michael Keating
Senior Vice-President
U.S. West

Paul Raymond
Senior Vice-President
Business Engineering, U.S.

Donna A. Ryan
Senior Vice-President
CGI Federal

George Schindler*
President
CGI Federal

Richard Schmitz
Senior Vice-President
Government BPS

Nazzic Turner*
Senior Vice-President and
General Manager
U.S. Enterprise Markets

Jose Carlos Rodriguez Arroyo
Vice-President
Southern Europe

S. (Chandra) Chandramouli
Vice-President
India

Klaus Elix
Senior Vice-President
Central Europe

Timothy Gregory
Senior Vice-President
Northern Europe

Dave Hudson
Vice-President
Australia

Peter Smith-Cullen
Vice-President
Business Engineering
Europe

Pierre Turcotte
Senior Vice-President and
General Manager
France

Claude Boivin (b)
Director since 1993
Director of Companies

Bernard Bourigeaud (b)
Director since 2008
Director of Companies

Jean Brassard (c)
Director since 1978
Director of Companies

Claude Chamberland (b)
Director since 1998
Director of Companies

Robert Chevrier (a, b)
Director since 2003
Lead Director and Chair of the
Human Resources Committee
President
Roche Management Co. Inc.

Thomas D'Aquino (c)
Director since 2006
Chief Executive and President
Canadian Council of
Chief Executives

Paule Doré (c)
Director since 1995
Director of Companies

Richard B. Evans (a)
Director since 2009
Chairman of the Board
Abitibi Bowater Inc.

Serge Godin
Director since 1976
Founder and Executive Chairman
of the Board, CGI

André Imbeau
Director since 1976
Founder, Executive
Vice-Chairman of the Board and
Corporate Secretary, CGI

David L. Johnston (c)
Director since 1995
Chair of the Corporate
Governance Committee
President and Vice Chancellor
University of Waterloo

Eileen A. Mercier (a)
Director since 1996
Chair of the Audit and Risk
Management Committee
Director of Companies

Michael E. Roach
Director since 2006
President and
Chief Executive Officer, CGI

Gerald T. Squire (a)
Director since 2003
Director of Companies

(a) Member of the Audit and Risk Management Committee

(b) Member of the Human Resources Committee

(c) Member of the Corporate Governance Committee