

Leadership team

Serge Godin*

Founder and Executive
Chairman of the Board

André Imbeau*

Founder, Executive Vice-Chairman
of the Board and Corporate Secretary

Paule Doré

Advisor to the Founder and Executive
Chairman of the Board

Michael E. Roach*

President and Chief Executive Officer

David Anderson*

Executive Vice-President and
Chief Financial Officer

André Bourque*

Executive Vice-President and
Chief Legal Officer

Marinella Ermacora

Senior Vice-President, Human Resources,
Leadership and Organizational Development

Luc Pinard*

Executive Vice-President,
Chief Technology and Quality Officer

Daniel Rocheleau*

Executive Vice-President and
Chief Business Engineering Officer

CANADA

Hicham Adra*

Senior Vice-President and General Manager,
Ottawa and Innovapost

John G. Campbell*

Senior Vice-President and General Manager,
Communication Services Business

William Clark

Senior Vice-President, Western Canada

Jamie Holland

Senior Vice-President, Greater Toronto

Bernard Labelle

Senior Vice-President, Québec City

Craig Leech

Senior Vice-President, Atlantic Canada

Eva Maglis*

Senior Vice-President and General Manager,
Technologies and Infrastructure

Claude Marcoux*

Senior Vice-President and General Manager,
Québec

Doug McCuaig*

Senior Vice-President and General Manager,
Ontario, Atlantic and Western Canada

U.S. AND INDIA

Donna Morea*

President, U.S. and India

S. (Chandra) Chandramouli

Vice-President, India Operations

Jame Cofran

Senior Vice-President,
Global Banking and Financial Markets

Robert Hannum

Senior Vice-President,
U.S. Central and South—State and Local

Peter Ihrig

Senior Vice-President,
U.S. Central and South—Commercial

Michael Keating

Senior Vice-President, U.S. West

Paul Raymond*

Senior Vice-President, U.S. North East

Donna Ryan

Senior Vice-President, CGI Federal

George Schindler*

President, CGI Federal

Richard Schmitz

Senior Vice-President, CGI Federal
Government BPS

Nazzic Turner*

Senior Vice-President and General Manager,
U.S. Central and South

* Member of the Management Committee

The CGI Management Foundation

The CGI Management Foundation represents the architecture of our management approach. It governs how we deliver services to clients, how we interact with our members and how we respond to shareholder requirements—and it measures the satisfaction level of all three constituents. This allows us to gauge the success of our initiatives, take preventive action before issues arise and evolve in the spirit of continuous improvement that has been the hallmark of CGI since its beginning.

The CGI Management Foundation helps us maintain the best equilibrium between the needs of all our stakeholders. As such, it is at the heart of our strategy for profitable growth.

Board of directors

EUROPE AND AUSTRALIA

Joseph Saliba*

President, Europe and Australia

Klaus Elix

Senior Vice-President, Central Europe

Dave Hudson

Vice-President, Australia

Jose Carlos Rodriguez Arroyo

Vice-President, Southern Europe

Pierre Turcotte

Senior Vice-President and General Manager,
France and Southern Europe

Claude Boivin ^{b,c}

Director since 1993

Chair of the Corporate Governance
Committee, CGI

Director of Companies

Bernard Bourigeaud

Director since 2008

Director of Companies

Jean Brassard ^c

Director since 1978

Director of Companies

Claude Chamberland ^b

Director since 1998

Director of Companies

Robert Chevrier ^{a,b}

Director since 2003

Lead Director, CGI

President, Roche Management Co. Inc.

Thomas D'Aquino ^c

Director since 2006

Chief Executive and President,
Canadian Council of Chief Executives

Paule Doré

Director since 1995

Advisor to the Founder and Executive
Chairman, CGI

Serge Godin

Director since 1976

Founder and Executive Chairman
of the Board, CGI

André Imbeau

Director since 1976

Founder, Executive Vice-Chairman of the Board
and Corporate Secretary, CGI

David L. Johnston ^b

Director since 1995

Chair of the Human Resources
Committee, CGI

President and Vice Chancellor,
University of Waterloo

Eileen A. Mercier ^a

Director since 1996

Chair of the Audit and Risk
Management Committee, CGI
Director of Companies

Michael E. Roach

Director since 2006

President and Chief Executive
Officer, CGI

Gerald T. Squire ^{a,c}

Director since 2003

Director of Companies

Robert Tessier ^c

Director since 2003

Chairman of the Board,
Gaz Métro inc.

^a Member of the Audit and Risk Management Committee

^b Member of the Human Resources Committee

^c Member of the Corporate Governance Committee

ISO 9001

Dream, Mission, Vision, Values, Quality Policies, Strategic Directions & Plans									
Governance Policies, Management Frameworks, HR Policies, Financial Policies & Organizational Model									
Business Unit Processes								Corporate Processes	
Client Partnership Management Framework					Member Partnership Management Framework	Shareholder Partnership Management Framework			
Proposal	Contract	Management Plan	Delivery	Closing					
Technology Management	Application Management		System Integration & Development		Business Process Services	Career and leadership development	Relationship management		
TIER 1	TIER 2		TIER 3			TIER 4	Performance assessment	Governance	
	CMMI Level 5					Communications	Communications		
Client Satisfaction Assessment Program					Member Satisfaction Assessment Program	Shareholder Satisfaction Assessment Program			