

ICD-10 Training and Consulting Services

The complexity of ICD-10 implementation will bring many changes and challenges which will impact your core business and potential cash flow.

What is ICD-10-CM/PCS?

ICD-10-CM far exceeds its predecessors in the number of concepts and codes provided. The disease classification has been expanded to include health-related conditions and to provide greater specificity at the sixth- and seventh-character level. The sixth and seventh characters are not optional and are intended for use in recording the information documented in the clinical record.

ICD-10-PCS was developed to capture procedure codes. This procedure coding system is also much more detailed and specific, consisting of approximately 87,000 codes. Each code consists of seven alphanumeric characters, which can be any of the 34 possible values (i.e. 10 digits, 0-9; 24 letters, A-H, J-N; and/or P-Z. Letters O and I are excluded). Another important detail with ICD-10-PCS is that there are no decimals.

Together, ICD-10-CM and ICD-10-PCS provide a greater potential to reveal more about quality of care, which in turn provides a more meaningful way to track reimbursement and resource allocation. ICD-10 brings many benefits:

- Updates medical terminology and classification of diseases;
- Provides codes to allow comparison of mortality and morbidity data; and
- Provides better data for improving clinical outcomes.

ICD-10 also brings changes and challenges to payers that will impact the business at all levels, not just the coding. There are upstream impacts to providers and practitioners and downstream impacts to each department within the payer's organization.

Changes & Challenges

- Mapping
- Crosswalks
- GEMs (General Equivalent Mappings)
- Terminology
- DRGs (Diagnosis Related Groups)
- Root Operations
- Reimbursement

CGI's ICD-10 trained consultants provide education about the nature of ICD-10 and changes to your current environment. We create an awareness of the impact of ICD-10 on important business functions of the organization.



A PARTNER OF CHOICE

CGI is a leader in providing innovative business and technology solutions to the healthcare payer industry. Our clear vision and ability to deliver results has made CGI the partner of choice for many BlueCross BlueShield plans, commercial health insurance companies, government healthcare payers and Prescription Benefit Managers (PBMs). Solutions designed for healthcare payers include:

- CAS software for comprehensive claims auditing and fraud and abuse detection pre-and post-payment
- Clinical and compliance auditing
- Prescription benefit claims auditing and analysis services
- Reimbursement consulting and pricing solutions
- Fraud investigation services including special investigative unit outsourcing and co-sourcing
- Complete IT services

OUR TEAM

CGI's staff is one of the most seasoned and diverse in the industry and has been providing claims recovery solutions to healthcare payers for more than 20 years. Our expert staff of healthcare professionals has performed training and audits for state Medicaid agencies, BlueCross BlueShield companies, national HMOs and large carriers and holds credentials including MD, RN, RHIA, CCS, CPC-H, and CPC. In anticipation of the implementation of ICD-10-CM/PCS Classification system, our staff successfully completed the AHIMA Academy for ICD-10 Trainers and has become **AHIMA-Approved ICD-10-CM/PCS Trainers and AHIMA ICD-10 Ambassadors**.

OUR SERVICES

Training — Deliver AHIMA-Approved ICD-10-CM/PCS training and customized courses.

- Design an in-depth, onsite training session for your staff on the new coding convention, impacts and changes and challenges of the upcoming ICD-10-CM/PCS implementation. The program can be customized to meet your needs and objectives.
- Develop customized training and mini-sessions for departments that need streamlined information on the changes and impact of ICD-10-CM/PCS implementation specific to their department responsibilities.
- Deliver refresher courses via webinars and computer-based training modules.

Consulting — Provide subject matter expertise to support internal and external communications on the impact of ICD-10-CM/PCS implementation.

- Provider Awareness Readiness Assessments
 - Newsletters
 - Outreach Sessions/Forums
 - Webinars
- Reporting and Analysis
 - Case Mix Analysis
 - Data Analysis
 - Reimbursement Impact Analysis

CODING SERVICES AND/OR PCS CODER SPECIFIC TRAINING



ABOUT CGI

Founded in 1976, CGI Group Inc. is the sixth largest independent information technology and business process services firm in the world. With approximately 69,000 professionals located in offices and global delivery centers in the Americas, Europe and Asia Pacific, CGI offers a comprehensive portfolio of services, including high-end business and IT consulting, systems integration, application development and maintenance, infrastructure management as well as more than 100 proprietary solutions.

For more information about CGI's healthcare solutions, visit www.cgi.com/health or email us at HealthIT@cgi.com.

WHY CGI

- 20 years of experience helping payers correct coding variances in their claims processing systems, reimbursement models and provider payments
- AHIMA-Approved ICD-10-CM/PCS Trainers and AHIMA ICD-10 Ambassadors to administer training and Continuing Education Unit (CEU) credits
- Large team of 100+ certified coders and clinicians knowledgeable and trained in ICD-10
- Business process and systems prepared for ICD-10