

# Services and solutions for the U.S. federal government

## COMPANY PROFILE

CGI is in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,500 professionals operating in 100+ offices worldwide, giving us close proximity to our clients.

CGI has an industry-leading track record of on-time, on-budget delivery performance. Rooted in quality processes, our goal is to fully satisfy client objectives. CGI defines success by exceeding clients' expectations and helping them achieve superior performance.

## HELPING GOVERNMENT FULFILL ITS MISSION TO CITIZENS

The financial crisis, change in administration, and continuing resolutions put unprecedented pressure on the federal government. As a result, agencies face a "perfect storm" of increasing budgetary concerns, tightly constrained resources, changing priorities and rising demand for services. At the same time, citizens expect more government services while seeking increased accountability and transparency. As federal priorities and mandates evolve, government agencies must constantly adapt to meet new standards.

### Partnering for success

Working side-by-side with our federal government clients, CGI helps agencies successfully address these demands every day. Founded in 1976, CGI has worked with more than 100 federal departments, agencies and independent commissions to help them achieve their missions. CGI's IT and managed services solutions enable our federal clients to reduce and contain costs; increase revenue collections; improve operational efficiency accountability and effectiveness; transform government service delivery; and focus on mission results.

### Full service offerings

CGI delivers tailored solutions for governments' most complex challenges through a full suite of IT and business process services offerings, ranging from the following:

#### Systems integration and consulting

We help plan, design and implement business and technology solutions that fulfill agencies' strategic priorities. CGI acts as a trusted advisor, providing a full range of consulting services—such as transformation planning, intellectual capital management, security and privacy—as well as systems architecture and integration services.

#### Application management

CGI provides day-to-day maintenance and improvement for agencies' business applications, helping reduce costs and ensure faster delivery of new initiatives. Services include application development, enhancements, maintenance, testing and support. We also provide custom solution design and delivery.

#### Business process services

CGI offers subject matter expertise and services to augment federal agency staff in the planning, execution and management of core business functions. By working with an experienced partner that combines industry expertise with strong business process capabilities, government departments and agencies can lower costs, improve execution and focus on performance. In addition, CGI's differentiated focus on governance allows agencies to evolve their shared services initiatives into a strategic tool that optimizes mission results.

### Focused expertise

We manage agency's IT and business functions on behalf of federal agencies such as EPA, GSA and the Administrative Office of the U.S. Courts, allowing them to better focus on their mission. CGI Federal has developed and evolved a portfolio of services—consulting, systems integration, proprietary solutions and the full management of IT and business functions—to improve clients' operations, helping them become more efficient and productive.

In addition to this end-to-end offering, CGI Federal provides services within focused areas of expertise, including:

#### Business function solutions

Case management  
Contract Administration  
Emergency response  
Maintenance and logistics  
Payment processing and collections  
Records and document management  
Risk analysis  
Service delivery infrastructure  
Vendor Management

#### Management of government resources (government ERP)

Budget management  
Facility and asset management  
Financial management  
Grants Management  
Human resources management  
Spend management

### Contracting vehicles

Federal agencies have access to a wide range of services from CGI through a variety of contracting vehicles, including:

- GSA IT Schedule 70
- GSA MOBIS
- CMS Enterprise Systems Development (ESD)
- DOJ ITSS-3
- EPA ORD SES3
- FBI PMSS
- IRS TIPSS-3
- U.S. Navy Seaport-e

#### Service government

Business process transformation  
Government transaction frameworks  
Payment processing  
Service delivery modernization

#### Business and IT Services for the government enterprise

Application Development  
Application Management  
Business Intelligence  
Business process management  
E-government  
Enterprise architecture  
Enterprise content management  
Information assurance  
IT governance  
Organizational transformation  
Service oriented architecture (SOA)  
Strategic sourcing

### REPRESENTATIVE CLIENTS

- Administrative Office of the U.S. Courts
- Congressional Budget Office
- Department of Health & Human Services
  - o Centers for Medicare & Medicaid Services
  - o National Institutes of Health
  - o Food and Drug Administration
- Department of Agriculture
- Department of Housing & Urban Development
- Department of Justice
  - o Federal Bureau of Investigation
- Department of State
- Department of Treasury
- General Accountability Office
- General Services Administration
- Environmental Protection Agency
- Office of Personnel Management
- U.S. Agency for International Development
- Department of Veteran's Affairs

### CONTACT

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