



\_experience the commitment™



## AMS Advantage® ERP Managed Services

### BENEFITS

- Improved operations for the same or lower cost
- Potential reductions in maintenance and upgrade spend of 30% or more
- Greater reliability and service availability backed by Service Level Agreements (SLAs) and standards-based governance
- Cost predictability for services driven by client requirements
- Access to a consistent team of CGI experts
- Reallocation of staff to other IT or citizen-centric activities
- Simplified budgeting and management of cyclical events
- Regular access to new application functionality
- Deferred implementation, transition and upgrade costs while modernization and upgrade efforts continue

### IMPROVING EFFICIENCY AND REDUCING COSTS DURING TOUGH TIMES

In today's economic conditions, state and local governments have very limited capital for investing and maintaining new enterprise resource planning (ERP) technologies, such as AMS Advantage® ERP. For example, a recent survey of government executives indicated that as much as 40 percent of ERP staff and budget were allocated to cyclical events. Yet, pressure to improve efficiency and provide better citizen services continues to mount, combined with the growing challenge of maintaining qualified staff as budgets contract. Many administrators see managed services as an increasingly viable solution to help government do more with less.

#### Do these challenges sound familiar?

Are budgets stagnant or declining?

Is your organization experiencing staffing challenges?

Are cyclical events consuming significant resources?

#### CGI solves the challenge

Managed Advantage, CGI's managed service for AMS Advantage® ERP, addresses these challenges by reducing the up-front capital necessary to realize modern ERP technology and predictable monthly costs. With CGI's qualified functional and technical experts, familiar with the unique ERP infrastructure requirements of state and local government, organizations improve efficiency and performance and reduce Total Cost of Ownership.

#### CGI's proven approach

Through a trusted partnership and a single point of accountability, CGI and Managed Advantage offer three distinct options for realizing the benefits of application management. Based on client need, CGI's approach is tailored for application breadth and infrastructure mix around the data center, hardware, storage, backup/recovery and network.

### TRUST IN THE RESULTS

"By shifting to CGI, we consolidated the number of parties supporting our AMS Advantage operation, realizing more predictable costs and upgrading dependent software as part of the transition. With CGI's depth of software and industry experience, we have a business partner that understands and can support the future needs and requirements of local government financial operations, providing expert guidance in financial system enhancements which add value to Maricopa County and its citizens." — Rohini Badwal, Office of ERP Technology, Maricopa County, Arizona

## Managed Advantage Offerings at a Glance

Each offering is tailored to the unique needs and requirements of the organization.

Offering	Description	Features
Managed Advantage Plus	Full production of AMS Advantage, interdependent third party software and adjacent ERP applications or technologies, hosted at a CGI facility	<ul style="list-style-type: none"> <li>Integrated ERP applications, leveraging functional and technological synergies</li> <li>Consolidated accountability with ERP technical delivery provided as a full program</li> <li>Efficiencies in governance, economies of scale, and coordinated technical solution management</li> <li>Comprehensive staff management and delivery model spanning infrastructure and the application</li> <li>Greater cost deferral</li> <li>Integrated disaster recovery options</li> <li>Industry standards and best-practice compliance</li> <li>CGI subject matter expertise and labor elasticity</li> <li>Coordinated change management and code migration throughout the solution lifecycle</li> <li>24 x 7 production operations management, and monitoring</li> </ul>
Managed Advantage	Full production management of AMS Advantage and interdependent third party software, hosted at a CGI facility	<ul style="list-style-type: none"> <li>Comprehensive staff management and delivery model spanning infrastructure and the application</li> <li>Greater cost deferral</li> <li>Integrated disaster recovery options</li> <li>Industry standards and best-practice compliance</li> <li>CGI subject matter expertise and labor elasticity</li> <li>Coordinated change management, code migration</li> <li>24 x 7 production operations management, and monitoring</li> </ul>
Managed Advantage Lite	Full production management of AMS Advantage and interdependent third party software, hosted at a client facility	<ul style="list-style-type: none"> <li>CGI subject matter expertise and labor elasticity</li> <li>Coordinated change management, code migration</li> <li>24 x 7 production operations management, monitoring</li> </ul>

## The cost of doing nothing

With budget cuts and less capital available to invest in applications and qualified support staff, the time is right to make a change. Managed Advantage enables you to improve citizen service while containing costs and reducing risks.

## COMPANY PROFILE

For more than 30 years, CGI has operated upon the principles of sharing in clients' challenges and delivering quality services to address them. CGI has approximately 26,000 professionals operating in more than 100 offices worldwide. We deliver built-for-government IT solutions that maximize revenue while minimizing costs. As a full-service systems integrator and managed services provider, CGI has the industry know-how, tools and technologies to address business challenges across the public sector spectrum. CGI provides state and local governments with creative IT solutions that meet short-term needs for efficiencies and cost containment, while maintaining their long-term vision toward transparency, accountability and IT effectiveness.

CGI's leading ERP solution, AMS Advantage®, helps state and local governments improve their back office operations and better serve their citizens with a full suite of built-for-government tools including financial management, payroll, budgeting, human resources management, procurement and grants management.

## CONTACT

Visit our website at [www.cgi.com/amsadvantage](http://www.cgi.com/amsadvantage) to learn more.

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