



_experience the commitment™



Unified Communications

UC DEFINED

Unified communications (UC) is the merging of telephone, email, conferencing, presence and instant messaging functionality into a single application that serves as the standard communications for the office worker. UC includes VoIP technology for point-to-point calls; presence awareness; chat capabilities; the ability to transparently connect mobile colleagues; and voice, video and web conferencing.

—Frost and Sullivan

BENEFITS

- Achieve cost savings by removing expenses related to your communications infrastructure
- Increase productivity by allowing employees to work on any device and any network at any time
- Modernize voice and collaboration facilities

YOUR SOLUTION TO LOWER COSTS AND INCREASED PRODUCTIVITY

The introduction of IP networks has allowed providers to bundle multiple communications services—fixed wire, wireless, broadband and entertainment—that enable consumers to get more for less. As the preferred hosting partner for Siemens' unified communications (UC) solutions in North America, CGI can help organizations experience a **15-20% savings** in their yearly communications costs.

Do these challenges sound familiar?

A fragmented communications infrastructure...

- Slows down your time-to-market objectives
- Creates challenges in meeting customer-facing service levels
- Escalates communications costs
- Hinders your ability to keep pace with increases in network traffic
- Relies on outdated technology
- Results in incompatible systems (voice, data, mobile)

About the CGI-Siemens' UC solution

CGI is a preferred Siemens partner offering Siemens' OpenScape Unified Communications suite. Siemens' solution suite is different from those offered by other U.S. providers in several key areas, including:

- The solution runs on Siemens' as well as competitors' hardware
- Siemens has a global footprint
- The platform supports open, standards-based technologies to ensure your infrastructure and network investment is maintained
- The partnership supports a free customer assessment, resulting in an individualized ROI model and analysis

CGI solves your communications challenge

Implementing a UC model can be complex and requires a steep learning curve. CGI takes this complexity out of the equation. We simplify the model by maintaining product partnerships as well as hosting capabilities, and we design solutions that fit your business focus, budget and capacity for growth.

A proven solution

Siemens' UC solution has lowered costs and increased productivity to top organizations within numerous industries. As Siemens' preferred integration partner, CGI offers clients access to a partner with deep communications experience and delivery flexibility and scale.

Why CGI?

- **Breadth of offerings.** Project management assistance, architecture assistance, project execution, business process redesign and change management
- **Industry expertise.** Experience achieving effective savings through application rationalization within various industries, including financial services and insurance; federal, state and local government; manufacturing; retail and distribution; and utilities
- **Strong expertise in communications.** Experience in the communications market combined with hosting capabilities reduces clients' operating costs immediately
- **Siemens partnership.** Provides access to a broad range of UC expertise and client sharing and collaboration
- **Free assessment.** Results in an individualized ROI model proven to save your organization money

The cost of doing nothing

Siemens OpenScape UC clients experience a 15-20% reduction in yearly communications costs with a low cost of entry and ongoing upgrade path. With CGI and Siemens' free UC assessment, clients receive an individualized model showing how we can save your organization money.

The result: immediate savings from your communications budget.

Can you afford to wait? Contact us to discuss your free assessment.

COMPANY PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to address them. As a leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ offices worldwide, giving us the competitive advantage of close proximity to our clients.

Through these offices, CGI offers local partnerships and a balanced blend of global delivery options—including onshore, nearshore and offshore expertise—to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve superior performance.