



\_experience the commitment™



## Claims Auditing and Fraud Detection

### RESULTS

- Guaranteed ROI, with ranges of 5–20%
- BCBS plan projects more than \$16 million in recoveries for 2008
- Recoveries fund current or future projects

### SOLUTIONS THAT HELP PREVENT FRAUD AND INCREASE RECOVERIES

Agency overpayments and insurance fraud continue to escalate across federal, state and commercial sectors. The pressure to stop inefficient and aberrant practices is mounting. States are cutting budgets and Medicaid funds and need to recoup monies that have been overpaid or lost. In addition, CMS is reducing Medicare payments to health plans, which adds even greater pressure to recover overpayments now, before cuts are implemented.

#### CGI solves the fraud abuse challenge

CGI has a comprehensive set of services and solutions that tackle these challenges and can be quickly adapted and customized to each client's unique needs. We understand the challenges you face and work closely with each client to review current practices and determine the best possible solution.

Specifically, CGI provides the following services:

- Outsourced claims auditing services for overpayment recoveries
- Fraud investigation services, including special investigative unit outsourcing and co-sourcing
- Comprehensive claims auditing and fraud and abuse detection software – Customized Auditing System (CAS) 5.0

Together, or alone, these services provide results that provide immediate benefits to your bottom line.

#### An experienced team with flexible services

For nearly 20 years, CGI's team of qualified professionals has helped clients to develop programs that identify fraud and agency overpayments and implement programs that improve performance in those areas.

CGI's flexible approach and expert CAS 5.0 technology improve clients' recoveries and discourage reckless practices.

## Why CGI?

**Breadth of offerings.** From claims auditing to fraud investigation services to a proven software solution, we provide comprehensive services for claims auditing and fraud detection.

### **Necessary expertise for success.**

- Long-term experience of nearly 20 years
- 30+ specialized staff, including experienced healthcare claims and clinical auditors (medical and pharmacy) and coders and fraud investigators
- Industry-leading solutions, such as the Customized Auditing System (CAS) 5.0 software for comprehensive claims auditing and fraud and abuse detection

## How to get started

CGI offers a cost-effective approach that meets your immediate and future objectives. An initial assessment typically takes 30 days to complete and reviews three months worth of data. Based on the completed results, an action plan is developed and agreed upon to meet your priorities and immediate needs. The savings found from this initial plan can then be used to fund future projects or a software license for CGI's CAS 5.0.

## The cost of doing nothing

Healthcare fraud is estimated to reach \$260B by 2010. States are cutting budgets and Medicaid funds and they need to recoup monies that have been overpaid or lost. Additionally, CMS is reducing Medicare payments to health plans; these plans need to recover overpayments now before cuts are implemented.

The time to implement a program that discourages fraud and stops deficient practices is now. The results you attain will have an immediate benefit to your bottom line.

**Can you afford to wait? Eliminate the risk. Contact us.**

## COMPANY PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them. As a leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices, giving us the competitive advantage of close proximity to our clients.

Through these offices, CGI offers local partnerships and a balanced blend of global delivery options—including onshore, nearshore and offshore expertise—to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve results.