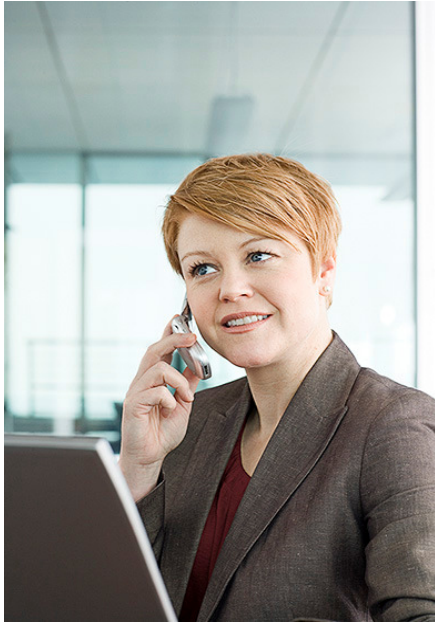
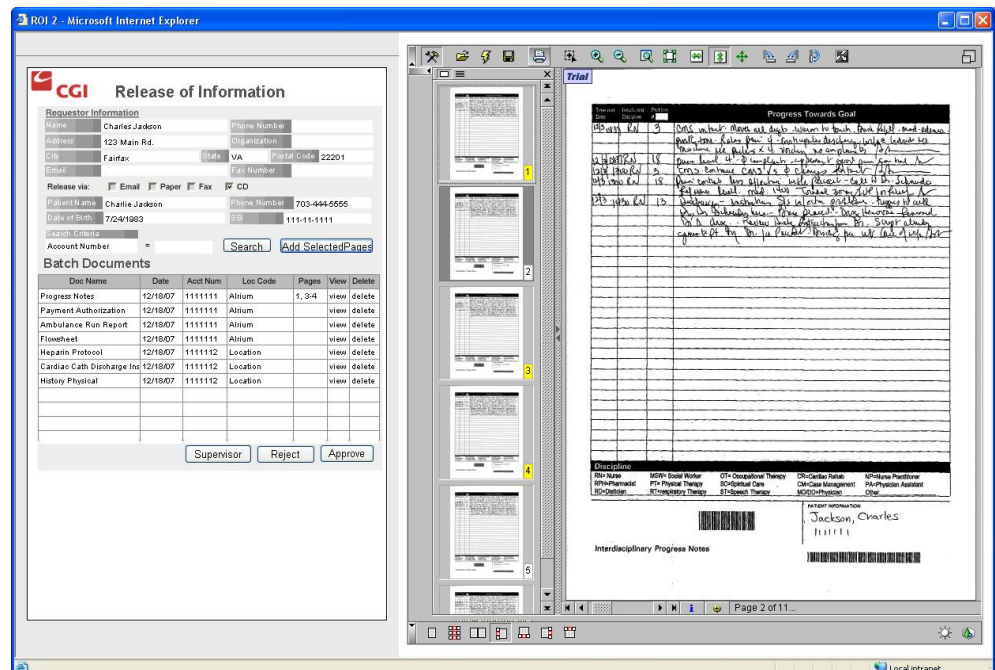


Sovera® Release of Information (ROI)

Getting ROI from your ROI

The Sovera Release of Information (ROI) Module:

1. Allows for Release of Information requests to be submitted in a wide variety of ways:
 - Scanned Paper Documents
 - Faxed Paper Documents
 - Electronically Captured Web Form
2. Automatically selects a document “batch” based on type of request and encounter information.
3. Prioritizes aging requests for better customer service.
4. Easily calculates and stores the Release Invoice based on page count, postage, and additional documents outside of Sovera.
5. Intelligent workflow routes request and response based on type of request.
6. Enables routing to a supervisor and/or peer review, if necessary.
7. Provides electronic redaction capability.
8. Releases documents via print, fax, email, or optical media.
9. Thoroughly audits the Release of Information process from receipt of request to release of response.
10. Includes quality and productivity reports.

SOLUTIONS FOR THE HEALTH OF HEALTHCARE™

In the healthcare sector, CGI couples extensive industry expertise with a full range of services and delivery options. CGI understands healthcare industry trends and is a leader in developing innovative business and technology solutions that help health-care payers, providers and government departments harness the power of technology to lower their costs and enhance productivity while improving the quality of care.

Contact:

For more information contact us at eHealth@cgi.com.

Website: www.cgi.com/healthcare

ABOUT US

At CGI, we're in the business of satisfying clients. For more than 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to address them. As a leading IT and business process services provider, CGI has approximately 25,500 professionals operating in 100+ offices worldwide, giving us the competitive advantage of close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.