



...experience the commitment™



CGI Edge™ Workflow/Imaging

YOUR EDGE FOR AUTOMATED WORKFLOW AND DOCUMENT MANAGEMENT

Energize your Processing

With CGI Edge Workflow/Imaging, your users will dramatically increase their productivity like never before. Workflow/Imaging's seamless application integration and virtual folder concept will revolutionize your business.

Features

- Automated workflow routing
- Document imaging, capture and routing
- Document viewing and sharing
- Work queue
- Workflow designer

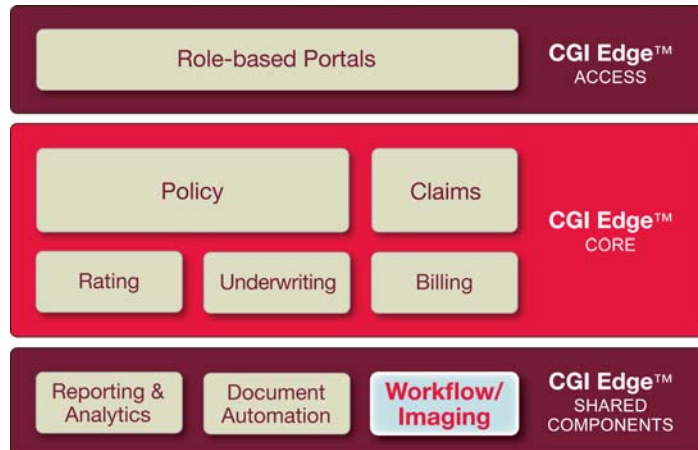
About CGI Edge

CGI Edge is a robust, flexible insurance administration system offered by CGI on both a licensed and application service provider basis. CGI Edge provides modules for managing policy, claims, premiums, reinsurance, commissions and producers for all facets of the property/casualty industry.

LEADING-EDGE TECHNOLOGY WITH BEST-IN-CLASS FUNCTIONALITY

CGI Edge™ Workflow/Imaging provides a winning combination of leading-edge technology with industry-recognized best-in-class functionality. Using the CGI Edge Workflow/Imaging component, you can easily adapt to the changing marketplace, promote efficiency in your environment, and put powerful tools in the hands of your users.

CGI Edge offers powerful, user-friendly functions for the full insurance lifecycle. As its integrated workflow and imaging component, CGI Edge Workflow/Imaging provides powerful features that help you process efficiently and readily adapt to the marketplace. The components work together seamlessly to make your processing more efficient, accurate, and productive.



Benefits

- Reduces service times by providing immediate distribution of work through real-time routing and work assignment.
- Results in fewer misplaced files due to electronic information routing and a paperless environment.
- Supports a virtual office environment, letting any user or partner access work and files at anytime and from anywhere.
- Creates significant time savings since tasks can now be processed in parallel with multi-user document sharing.
- Increases quality and throughput by consistent process execution and automated work prioritization and tracking.

System Components:

Workflow

CGI Edge Workflow/Imaging enhances productivity by incorporating document management and automated workflow processes. This reduces manual handling of files and promotes a truly paperless environment. Workflow automates the flow of work through your environment by integrating your business process rules, data, image, sound, video, and text into one system, thus providing real-time access to customer information.

Workflow organizes your current workload to maximize employee performance. Its work queue provides the user easy access to all the work that needs to be processed, and allows them to prioritize the most critical tasks. Each employee or team sees a work queue that is individualized for their specific job class. Supervisors can see multiple or all queues based on authorization.

Imaging documents and creating tasks

The scanning process converts paper documents into electronic images. Documents are scanned, collated, and routed for identification and work assignment. Electronic documents received through the web, fax, or email can also be routed through the process. The collating process categorizes the electronic images and links them to related policies or claims. For example, the collator will determine if the documents relate to new business, a new claim, or change request. When the work appears in the work queue, it is labeled according to that determination.

Work queue

The work queue lists all work in order of priority. Each entry provides information such as the associated policy, work type, and date entered. After the entry is processed, the work queue is updated and the user is ready for the next task.

Workflow designer

Workflow designer is a powerful tool that graphically illustrates your business processes in a flow chart. Workflow designer provides the ability to add, modify, or delete your workflow design. The workflow consists of steps linked together that reflect your unique operation.

Operating environment

CGI Edge is an n-tier, service-based solution. The rich, browser-based client runs on any operating system supporting Internet Explorer 6 or 7. The web/application server runs on Windows Server 2003 and IIS6. Oracle 10g is used in the data tier.

For more information about CGI Edge or to schedule a personal demonstration, please contact CGI's insurance sales team at 1-800-433-2452 or via email at insurance@cgi.com

CORPORATE PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them.

A leading IT and business process services provider, CGI has approximately 27,000 professionals operating in 100+ worldwide offices, giving us close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve results.

For more about CGI...

Please visit our website at www.cgi.com or contact us for more information at insurance@cgi.com.