

\_experience the commitment™



## CGI Edge™ Claims

### YOUR EDGE FOR CLAIMS ADMINISTRATION

#### Energize your Claims Processing

With CGI Edge Claims, you can bring the power of claims processing to any user, anywhere, anytime — improving efficiency and providing your enterprise with superior productivity and flexibility.

#### Features

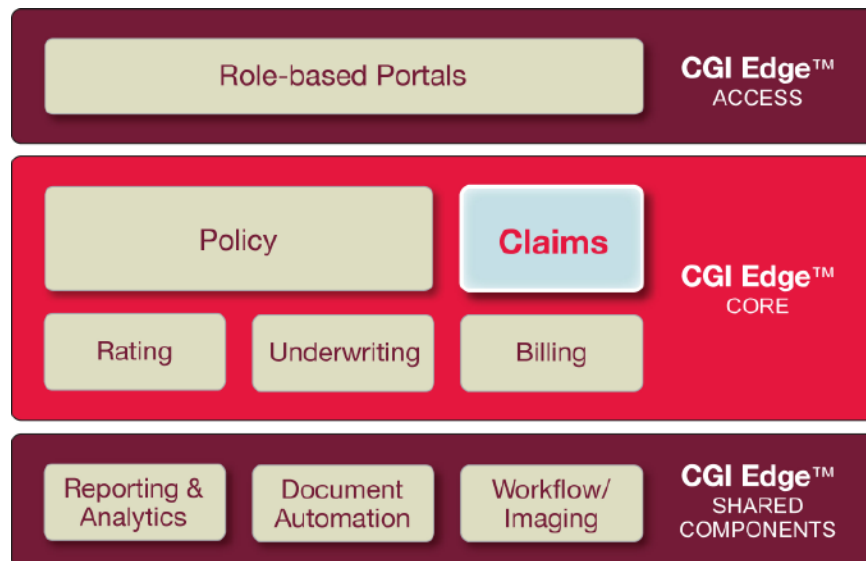
- \_ Intake of first notice of loss with or without policy
- \_ Financial transactions: reserves, payments and recoveries
- \_ Easy access to third party data sources
- \_ Bureau and statistical generation

#### About CGI Edge

CGI Edge is a robust, flexible insurance administration system offered by CGI on either a licensed or application service provider basis. CGI Edge provides modules for managing policy, claims, premiums, reinsurance, commissions and producers for all facets of the property/casualty industry.

CGI Edge™ Claims provides a winning combination of leading-edge technology with industry-recognized best-in-class functionality. Using CGI Edge Claims, you can easily adapt to the changing marketplace, promote efficiency in your environment, and put intuitive tools in the hands of your users.

CGI Edge Claims offers powerful, userfriendly functions for the full lifecycle of a claim from the first report through claim closure. Included are adjusterfriendly features like integrated workflow and document management, support for all financial transactions including recurring payments, automated policy checking, and easy access to data sources for investigation. CGI Edge Claims provides the processing power you need to reduce claims leakage, turn claims around faster, and improve your customer service. The components work together seamlessly to make your processing more efficient, accurate, and productive.



#### Benefits

- \_ Reduce claim leakage by eliminating duplicate payments, automating your reinsurance recoveries, and simplifying use so adjusters can focus on adjudication.
- \_ Promote efficiency in the claims department by eliminating duplicate data entry and providing data from third party sources electronically.
- \_ Capture the complete history of all claim transactions and increase your ability to recover on subrogation.

## SYSTEM COMPONENTS

### CGI Edge Claims

CGI Edge Claims offers fully integrated functions, including end-to-end claims administration and management/statistical reporting. The components work together seamlessly to make your claims processing more efficient, accurate, and productive. Processing is performed in realtime so changes to claims are available instantly.

CGI Edge Claims was designed to provide you with up-to-date information by claim, as well as full historical information by transaction. All claim information is entered online and is available for inquiry within the claims solution. Fast Track, Reserve, No Claim, and Record Only claims are supported.

You can capture first notice of loss as well as miscellaneous notes or comments. Searches can be done by claim number, policy number, insured/claimant name through the Centralized Name Control (CNC), agent, state, line of business, adjuster, supervisor, date of loss, catastrophe code, and so forth.

Menu-driven guidance is provided for almost every function. The system design avoids potentially confusing codes and abbreviations. Data entry fields are identified by full and complete insurance terms, instead of arbitrary and misleading codes. Additionally, the sophisticated editing techniques help control the integrity of your data.

### Adjuster setup

Adjuster setup provides for the maintenance and security of user authorities. With this component, claims personnel can be defined and given different authority levels for indemnity and expense, reserve, and payment, down to each coverage line.

### Centralized name control

The CNC facility allows for the entry, maintenance, and inquiry of all named parties associated with a claim, including insureds and claimants, mortgagees, vendors, attorneys, and others. A time-saver for entry operators, the CNC facility prevents the operator from having to enter the same name more than once. Standard features of the powerful CNC include one-location entry and cross-reference capabilities.

### Reporting

All claims data is available for reporting and also can be reported via our statistical bureau reporting service. End-of-month reports are automatically generated from the system and a number of ancillary records are also maintained for management reporting.

### Operating environment

CGI Edge is an n-tier, service-based solution. The rich, browser-based client runs on any operating system supporting Internet Explorer 6 or 7. The web/application server runs on Windows Server 2003 and IIS6. Oracle 10g is used in the data tier.

## CORPORATE PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them.

A leading IT and business process services provider, CGI has approximately 27,000 professionals operating in 100+ worldwide offices, giving us close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve results.

**For more information about CGI Edge or to schedule a personal demonstration, please contact CGI's insurance sales team at 1-800-433-2452 or via email at [insurance@cgi.com](mailto:insurance@cgi.com).**