



_experience the commitment™

CGI Edge™

**Gain your competitive
edge with an industry-leading
processing solution.**

Business
solutions
through
information
technology®



Insurance. Transformed.™

Through CGI's transformational approach to insurance, CGI helps insurers become true service providers by strengthening approaches, processes, and technologies from a product to a customer service orientation.

CGI offers management consulting, systems integration expertise, and technology solutions that address the ongoing challenges of the insurance industry in a time of continuing change.

Our specialized solutions provide a powerful combination of leading edge technology and a depth of experience in the industry that spans more than 30 years. In fact, we've been providing solutions to help companies with their processing needs since 1982.

Together, our products and consulting services meet your needs to build a more cost-efficient business, minimize risks, support a multitude of distribution channels, and provide a consistent customer interaction across channels and functions.

CGI has long had a specialization in this area, resulting in strong partnerships with more than 800 insurance companies and a leading position in providing for the industry.

CGI has been named a leader in the insurance industry by many of the industry's most noted analysts.

CGI is ranked 1st in the insurance industry, and 15th overall as part of the 2007 FinTech 100, a collaboration of *American Banker* and Financial Insights, an IDC Company. This ranking is categorized and evaluated based on fiscal year end revenues and the percentage of revenues attributed to financial services, with data gathered from surveys completed by vendors, as well as original research and market analysis conducted by Financial Insights.

FREE YOUR BUSINESS FROM INEFFICIENT TECHNOLOGY

Modern technology, industry-leading functionality

CGI Edge™ is a web-based solution that provides full processing power for insurance companies. This powerful yet intuitive solution provides extensive, proven functionality, and extreme ease of use. CGI's leading-edge technology will transform your business so you can focus on profitably growing your company.

Trusted, award-winning provider

Working with one of the industry's leading providers, you get the benefit of working with people who truly understand your business. With over 4,300 professionals working in the insurance industry, CGI has the resources and skills you need to truly be successful.

One solution, many uses

A true end-to-end solution, CGI Edge allows you to consolidate disparate systems into a single solution that can process all of your business needs. Gone are the days of siloed systems patched together with interfaces – with CGI Edge, you can reduce your maintenance costs and free your enterprise to operate from anywhere, any time.

Competitive advantage

Using the configuration tools available with the system, CGI Edge provides speed-to-market and easy deployment, even to your remote agency force. With its intuitive user interface and built-in workflow, you can enhance service to both your customers and your agents – and watch your business grow.

Increased efficiency, reduced claims and premium leakage

Using integrated workflow and document management, paper files go away and processing becomes real-time and instantaneous. Clean policies come in from the agent and can be issued without any human intervention.

With automated workflow, claims can be closed quicker, which often means reduced payouts and more satisfied customers.

Integrated rating, underwriting, and billing management ensure that your policies not only issue correctly but are also billed correctly through a variety of payment channels.

Full data access

Using the CGI Edge Analytics tool, managers have access to the data that they need to really get a handle on the business and to identify the trends that will affect your future.

CGI EDGE: THE COMPONENTS

Policy

Policy offers the complete policy lifecycle, including quoting and issuance, policy administration, automated reinsurance processing, agency processing, and management/statistical reporting. Your agents and other business partners have web-based access to perform any function that you authorize. Easy-to-use product configuration enables quick and seamless introduction of product changes.

Claims

Claims offers both in-house and external users access to the entire claims lifecycle from the web. Integrated with Policy, Claims offers coverage verification, automated workflow and routing, electronic document management, and financial transactions with authority limit checking. Also included are automated reinsurance processing, diaries, notes, and correspondence tracking. The components work together seamlessly to make claims processing more efficient, accurate, and productive.

Rating

Rating is powered by an object-oriented rating tool that is seamlessly integrated with Policy and lets non-technical users create, build, and test the rating algorithms. New programs and rates can be quickly implemented and changed.

Underwriting

Automated expert underwriting is rule-based software that is seamlessly integrated with Policy and allows your business to apply a true straight-through process. Underwriting automates the analysis process by applying rules and their associated parameters to policy data and allows policies to automatically issue, decline, or refer to the proper underwriter for review.

Billing

Billing provides flexibility for you to bill policies on a direct, split, or audit billing basis. In addition to manual payment processing Billing is fully integrated with 3rd party applications for credit card, debit card, electronic check, and lock box transactions. All premium-bearing transactions initiated through Policy are automatically processed through Billing, eliminating the need for manual notifications.



Role-based Portals

CGI Edge™
ACCESS

Policy

Claims

Rating

Underwriting

Billing

CGI Edge™
CORE

Reporting &
Analytics

Document
Automation

Workflow/
Imaging

CGI Edge™
SHARED
COMPONENTS

TECHNOLOGY

The flexibility of a service oriented architecture (SOA)

CGI Edge™ is a componentized, service-based solution that includes the following features:

- A complete suite of processing features from within a single, browser-based solution—accessible by your distribution channels
- Integrated tools to improve how you interact with your customers
- A product configurator that enables you to easily modify the data available on screens, mandatory vs. optional fields and the view for each user class
- A service-based architecture that allows you to easily integrate with other third party systems and services
- Pre-integrated workflow and document management, allowing a quick and easy implementation into your environment

CGI Edge is powered by the latest technology using Microsoft's .NET™ framework. Architected as an n-tier, service-based solution, the rich, browser-based client runs on any operating system supporting Internet Explorer™ 6 or 7. The web/application server runs on Windows Server 2003™ and IIS6™. Oracle 10g™ is used in the data tier.

For more information call 1-800-433-2452 or email insurance@cgi.com.

CORPORATE PROFILE

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI and its affiliated companies employ approximately 27,000 professionals. CGI provides end-to-end IT and business process services to clients world-wide from offices in Canada, the United States, Europe, Asia Pacific as well as from centers of excellence in North America, Europe and India.