

Built-for-Government Implementation Services

"In CGI we have a long-time partner that understands the business of government, and [have access to the ERP solution that] can be implemented quickly and easily within our environment."

J. Tyler McCauley,
Auditor-Controller,
Los Angeles County, California

- CGI overcomes the challenges of implementing ERP for government because of our accountable, flexible approach and innovative, built-for-government ERP solution. The result is 100% project success for our clients.

TRANSFORMING GOVERNMENT WITH A TRACK RECORD OF 100% SUCCESS

Today's ERP systems are the information backbone of state and local government organizations. A successful implementation opens an unlimited number of opportunities, including increased efficiency, improved management and management reporting and reduced total cost of ownership. But implementing ERP for government can be difficult and ignoring critical factors, such as unique business functions, can significantly increase risk of project failure.

At CGI, we mitigate these risks by offering a powerful combination of industry expertise, technology know-how and comprehensive, integrated business applications. With our built-for-government AMS Advantage® ERP solution, our clients are reducing customization and transforming paper-intensive processes into online efficiencies. Architected upon open standards, n-tiered and service-oriented architecture (SOA), our proven, web-based technology is helping clients keep pace with change.

Our commitment to service excellence and proven methodologies fuel our track record of on-time, on-budget project success. And our dedicated and reliable experts understand the challenges of government and work side-by-side with our clients to address them. As a result, government organizations have access to a knowledgeable partner that provides the following:

- **Single point of accountability.** By implementing our own software, CGI provides a single point of accountability for successfully controlling scope.
- **Lower risk.** CGI's change management and training programs are focused on increasing employee participation and preparing the end-user community for rollout and lifecycle maintenance.
- **On-time projects.** CGI's flexible methodologies and best practices take the guesswork out of critical activities, such as data migration and testing. Our standard toolsets reduce the amount of manual project tasks. And our management frameworks avoid disruption to the critical, ongoing business of government.
- **Enabling technology.** At CGI, we see technology as a tool that enables the transformation of government. With our software, government organizations have the technology that meets today's needs and the foundation to keep pace with a rapidly changing technology landscape.

The future of our clients' business depends on successful transformation to increase efficiency, improve access to information and reduce total cost of ownership. As a single software and services partner, CGI is committed to serving the needs of state and local government.

Proven commitment, expertise and methods

At CGI, we work hand-in-hand with our clients every day, leveraging our web-based, built-for-government solution to help them adopt new technologies and proven best practices. Our single point of accountability makes sure that software development and implementation projects move hand-in-hand, providing clients with a more rapid and lower risk implementation.

Proven Results	Implementation Approach
Commitment. With over 190 successful ERP implementations for government, CGI knows the pitfalls to avoid and the path to success.	<ul style="list-style-type: none"> Common expectations Regular milestones Executive steering committee
Expertise. Our experts work with government organizations every day, speaking government language and terminology. We deliver our own software by design, with an in-depth knowledge of the functionality, technology and business processes it enables.	<ul style="list-style-type: none"> Certified project managers Government experience Software and technology experts
Proven methods. We work based on what works: proven yet flexible methodologies, best practices, and standard toolsets and management frameworks.	<ul style="list-style-type: none"> Technical, business process and readiness assessments Testing, interfacing, conversion and configuration strategy Training, knowledge transfer and change management

COMPANY PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices.

Through our leading ERP solution, AMS Advantage, CGI has helped 190+ state and local organizations better serve 90+ million citizens. Designed exclusively to support the business of government, CGI's AMS Advantage solution allows clients to improve operational efficiencies, constituent services and performance—all while reducing costs.

For more information, contact CGI at 1.800.321.0267.

Benefits

- Control scope and reduce risk by choosing a vendor that understands your unique challenges, is experienced in addressing them and provides a single point of accountability that has been proven successful in state and local government.
- Take advantage of on-time, on-budget implementations through proven methodologies, best practices and management frameworks that take the guesswork out of critical activities, reduce manual project tasks and avoid disruption of critical, ongoing government business.
- Reduce total cost of ownership by choosing built-for-government functionality for a consistently high fit out-of-the-box that avoids the cost of developing and maintaining customizations, while retaining a clear and easy upgrade path.
- Keep pace with the changing technology environment by working with leading experts committed to establishing the technology for today's needs that includes a foundation for keeping pace with the future.