



...experience the commitment™



Enterprise Content Management

A Partner of Choice

CGI is a leader in providing innovative business and technology solutions to the healthcare payer industry. Our clear vision and ability to deliver results has made CGI the partner of choice for many BlueCross BlueShield plans, commercial health insurance companies, government healthcare payers and Prescription Benefit Managers (PBMs). Solutions designed for healthcare payers include:

- CAS 5.0 software for comprehensive claims auditing and fraud and abuse detection
- Clinical and compliance auditing
- Prescription benefit claims auditing and analysis services
- Medicare Advantage and Part D services
- Member enrollment, billing and call centers
- Reimbursement consulting and pricing solutions
- Fraud investigation services including special investigative unit outsourcing and co-sourcing
- Complete IT services

CGI understands that health plans are challenged to hold down costs while meeting demands for high quality care and there are opportunities to improve business processes that result in lower costs and greater response time. In recognition of these opportunities, CGI has partnered with Hyland Software Inc. to offer a suite of enterprise content management (ECM) solutions via Hyland's OnBase Insurance Solution. The integration of OnBase with CGI's Custom Audit System (CAS 5.0) simplifies processes allowing plans to focus on the business of health—providing coverage that meets members' needs and budgets.

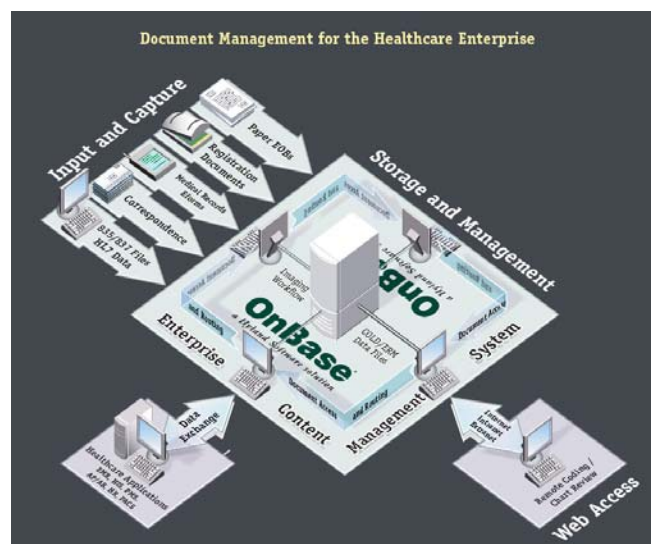
With OnBase, health plans have access to proven solutions that electronically manage documents and information. OnBase provides instant access to information, creating more efficient processes and a greater focus on service, rather than recordkeeping. These solutions link multiple departments to increase communication, eliminate duplicate processes and enable your organization to run more efficiently and cost-effectively by digitizing, standardizing, automating and streamlining processes in areas such as:

- New business applications
- Underwriting
- Claims processing
- Financial management

- Customer service
- Forms management
- Risk management
- Provider relations
- Provider contract management

Through our partnership with Hyland Software, CGI offers more than 100 ECM solutions tailored to meet each health plan's requirements. These solutions offer the following:

- Full-featured web-based ECM solution
- File cabinet and folder interface
- Powerful imaging and workflow
- Configurable application enabler
- Enterprise report manager/COLD



Source: Hyland Software 2005

Built on a configurable, scalable application, OnBase can be deployed to meet your organization's specific process requirements now and into the future. The system's open architecture enables integration with your policy management and claims handling systems to fully leverage their capabilities and achieve rapid payback on your technology investment.

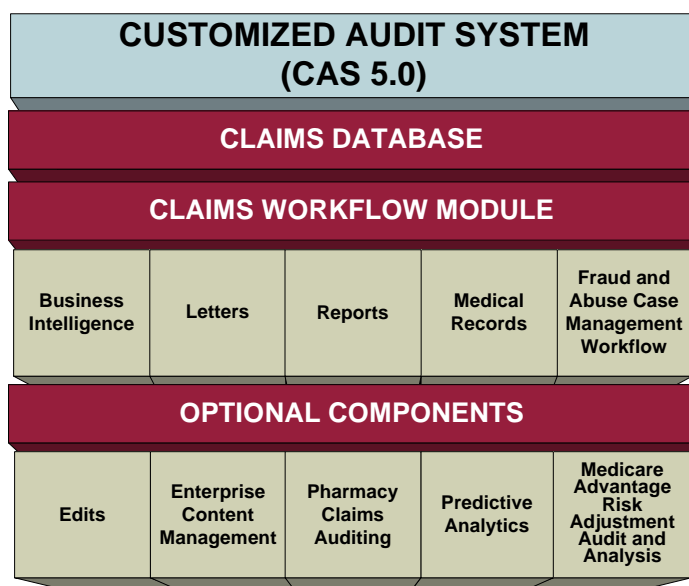
OnBase can manage virtually every kind of document (images, reports, statements, application files, web pages, HTML forms, video, etc.), as well as every stage of the document lifecycle (creation/input, storage, retrieval, revision, distribution and publishing). In addition, it integrates with hundreds of line-of-business applications.

Customized Audit System (CAS 5.0)

An enterprise-wide solution that helps you efficiently predict, identify, manage and analyze your medical and pharmacy claims

Why select CAS 5.0? This browser-based claims audit tool is unique to the industry because it is designed to your specific business rules and reimbursement methodologies. CAS 5.0 is an enterprise-wide solution that can help you:

- **Predict**—Uses advanced algorithms to predict potential hidden patterns and anomalies within the entire claims data universe.
- **Identify**—Identifies the claims that have the highest potential for revenue optimization through a series of edits, allowing you to easily work on these claims.
- **Manage**—Provides an efficient and comprehensive workflow that includes tracking the entire audit process, recording the findings and generating the associated letters and reports so you can spend more time on the review process and less time on administrative tasks.
- **Analyze**—Provides analytical tools that allow you to easily research claims and audit data through a series of views. This is accomplished at the user level, freeing up valuable IT resources.



Company Profile

CGI is in the business of satisfying clients. For 30 years, we've operated based upon the principles of sharing in our clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ offices worldwide.

CGI has a solid track record of on-time, on-budget delivery and high-value repeat performance. Our methodologies and best practices ensure we deliver results and serve as an accountable, flexible and objective partner.

We define success by exceeding expectations and helping clients achieve results.

For more information about CGI, please visit www.cgi.com/usfederal or contact us at 216-687-1480 or healthcare.bps.hgov@cgifederal.com.