

Health IT solutions and services for government agencies

A health IT partner of choice

Focused on key outcomes:

- Reducing operating costs
- Advancing the quality of care
- Promoting public health

Partner for critical health IT challenges:

- HITECH and EHR Incentive Payment Programs
- Quality Reporting and Management
- Enterprise Cloud Solutions
- Health Information Exchange
- Health Insurance Exchange
- Mobile Health Solutions
- Public Health Surveillance
- Portal Integration
- Improper Payment Recovery
- Security

Ability to connect the dots across the health spectrum:

- Federal agencies
- State & local governments
- Commercial companies

Representative federal healthcare clients include:

- Department of Health and Human Services
- Center for Disease Control and Prevention
- Centers for Medicare & Medicaid Services
- Food & Drug Administration
- Military Health System
- National Institutes of Health

Proven, agile delivery for key projects impacting:

- 45+ million beneficiaries
- 1 million providers, suppliers
- 200,000+ hospital users
- 6,000 health insurers
- 1,000+ healthcare organizations

Solutions for today's Health IT challenges

Healthcare in America is undergoing a monumental transformation. As federal healthcare organizations look to improve efficiency, reduce costs, and advance the quality of care, they increasingly turn to the power of technology to help modernize and reshape the way healthcare is managed and delivered.

At CGI, we help simplify the challenges with technology and professionals who deliver. For 35 years, we have partnered with federal, state, and commercial clients to help them succeed on their most complex and significant initiatives.

Results-focused, integrated services

Our health practice includes nearly 1,000 professionals and our full-service portfolio enables us to support every facet of healthcare operations. Our services include:

- **Application management**—day-to-day maintenance and improvement for business applications, helping reduce costs and ensure faster delivery of programs, projects and initiatives
- **Business process management & services**—subject matter and technology experts to improve efficiency, patient-centric and back office processes
- **Operational support services**—supply chain, maintenance and sustainment planning, biometrics, communications, training and management support
- **Systems integration and consulting**—strategy, planning, design and implementation of business and technology solutions for mission success
- **Technology management**—infrastructure management that adapts to clients' mission and business requirements, including secure data center operations

Award-winning innovators

In 2011, Health 2.0 selected CGI as the winner of its *Challenge for Consumer Apps to Visualize Health Care Quality Measures*.

The challenge, supported by the Department of Health and Human Services, recognized the most innovative, easy-to-use application that helps people make informed healthcare decisions.

CGI's winning "Healthcare Quality Compare" web and mobile demonstration application showcases the power of healthcare data and how it can be used to generate value for citizens, providers, and the larger healthcare community. Healthcare Quality Compare serves as one example of the way CGI brings innovation to life.

"The need for innovation in health IT has never been greater – for patients, physicians, hospitals, and insurers – in order to help all Americans make better, more informed choices."

-- Cheryl Campbell, Senior Vice-President, CGI

Proven partnerships and project support

With an on-time, on-budget track record, we roll up our sleeves, flex to ever-changing needs and deliver what we promise. Some of our client support includes:

- **Centers for Medicare & Medicaid (CMS) Web Sites**

Over the past decade, CGI has partnered with CMS to modernize, manage, and maintain their three external websites. The sites provide information that enables more than 45 million beneficiaries to review and compare health and drug plans before making coverage decisions. The CMS websites receive more than 800 million page views per year and millions of visitors can self serve, which reduces calls and generates cost savings to CMS for call center support. Since the inception of the Part D program, more than 9 million beneficiaries have enrolled online.

- **CONNECT**

CONNECT is the most widely adopted open source gateway used by public and private entities to exchange health information in a secure, interoperable manner. CGI was selected to partner with FDA and strategic partners to build and develop CONNECT into a robust open source solution that supports secure, standards-based health information exchange and “meaningful use” of health information technology. Our open source vision, comprehensive product roadmap, and partnerships for CONNECT will help ease its adoption by federal agencies, public and private health information exchanges, and other healthcare organizations wishing to participate in health information exchange. CGI's work for FDA supports the Health Information Technology for Economic and Clinical Health Act (HITECH) of 2009 which sets forth a plan for advancing the appropriate use of health information technology to improve quality of care and establish a foundation for health care reform.

- **Provider Enrollment Chain Ownership System (PECOS)**

CGI developed and maintains the NPES and PECOS systems for CMS, the largest national provider of identification and enrollment systems, which is used by more than 3 million providers. From these systems, we have utilized the capabilities and data to support the rollout of the Electronic Health Record (EHR) incentive registration and attestation system, for CMS. The system that will allow providers to demonstrate meaningful use of electronic health records for incentive payment.

- **Medicare and Medicaid Electronic Health Record (EHR) Incentive Payment Programs**

Across the U.S., states are challenged to meet the tight deadlines, complex requirements, and staffing needs required to handle the thousands of hospitals, doctors, and other healthcare professionals applying for funding to install electronic medical records systems as a part of healthcare reform. CGI's end-to-end business process service manages all aspects of a state's Medicaid EHR Incentive Payment Program (MEIPP) and the solution is compatible with all existing state MMIS systems. From registration through attestation, payment processing, auditing, and reporting, CGI's service is designed to enable Medicaid agencies to implement program requirements quickly and without undue risk, burden, or cost.

CGI: A global leader

Key facts:

- 35 years as a partner to business and government
- A growing company, with \$4.5bn in annualized revenue
- Global reach with 31,000 professionals in 125 offices
- One of the world's largest independent IT and business process services companies
- Named 2010 Greater Washington U.S. Government Contractor of the Year
- NYSE: GIB

Federal mission expertise:

- Defense
- Energy
- Environment
- Financial management
- Health and human services
- Homeland security
- Housing
- Intelligence

In-demand capabilities:

- Biometrics
- Citizen services
- Cloud computing
- Cybersecurity
- Data exchange and analytics
- Data center consolidation
- Energy management
- ERP
- Green IT
- Health IT
- Improper payment recovery
- Open government
- Reset/retrograde
- Supply Chain
- Sustainability
- Training & Simulation

*Statistics verified as at March 31, 2011.
Revenue listed in Canadian dollars.*