



\_experience the commitment™



## SACWIS in action

### THE NATION'S SACWIS LEADER

CGI is committed to helping clients build innovative technology systems that support, inform and improve child welfare service delivery. This commitment has led to national recognition for having the most transferred and rewarded child welfare system available today, including awards from the National Association of State Information Resource Executives, the Center for Digital Government and APHSA-ISM. More states choose CGI for SACWIS solutions than any other provider.

CGI's SACWIS solutions are used by more than 25,000 case workers everyday. With their input, the system continuously evolves to provide the most technically advanced, automated support to achieve child permanency, safety and well-being.

### FOSTERING CONTINUOUS IMPROVEMENT THROUGH PRODUCTIVE STATE PARTNERSHIPS.

The CGI baseline SACWIS system is the most transferred SACWIS application available today. The reason? It is designed accurately and intuitively reflects child welfare work processes. The dependable solution has kept pace with emerging demands in child welfare practices and has adapted to new technologies, maintaining its utility and stability.

#### Transferring the value of state partnerships

Designed to conform to federal requirements, the solution includes the data needed to support AFCARS, NCANDS, and federal outcome reporting. In addition, from its start in 1994, the baseline system has included templates, ticklers, and other automated tools that help caseworkers work productively. Throughout this time, we've worked in concert with our state partners to improve the solution's usefulness and to advance its technical aspects. Every state has helped us expand and enhance the baseline's value and relevance.

System	Development Strategy
Operational Systems	
Connecticut LINK	Custom Development
Rhode Island RICHIST	Transfer of LINK
New Mexico FACTS	Transfer of LINK
WiSACWIS/eWiSACWIS	Transfer of FACTS
Illinois SACWIS	Custom development
Alaska ORCA	Transfer of eWiSACWIS
Partial Implementation/Ongoing Development	
New Jersey SPIRIT	Transfer of eWiSACWIS
Florida Safe Family Network	Transfer of eWiSACWIS
Washington FamLink	Transfer of eWiSACWIS

#### Achieving responsive functionality

Our design library includes expanded functionality beyond basic SACWIS requirements. We've responded to our state partners' needs with a variety of features, including contracting modules, case weighting, and even online, random moment time-study capability. The application has been expanded to include juvenile justice, children's mental health, child daycare, and adult protective services.

New design advances streamline the intake process, while improvements in search functionality make it easier to learn about prior agency involvement with children or adults. The legal aspects of child welfare are now supported with expanded legal discovery documentation features. Financial controls test for duplicate payments and check for service authorizations, minimizing error and recovery actions. Our digital dashboard provides easy-to-view, easy-to-understand status reporting on federal outcome measures and informs staff if program activities are on track.

### Incorporating useful technical enhancements

Our mobile technology takes SACWIS out of the office and supports caseworkers in the field. The groundbreaking Mobile Worker solution, developed in partnership with Microsoft, allows workers to use a variety of mobile devices to complete in-home assessments and inspections or to use their time productively when waiting for appointments and court appearances. Our Mobile Worker GPS, developed in partnership with Cingular and Sprint, puts integrated GPS, mapping, messaging, and photograph capabilities on a PDA, and gives users access to real-time maps and driving directions. Our integrated document management capability puts scanned images in the case record, documenting children's growth and appearance.

### The CGI SACWIS Community

Our leadership in child welfare systems is built on a continuing partnership with the people who know best how to effectively use SACWIS applications: our state partners. Their ideas and inputs have made CGI's baseline SACWIS solution more than just a federal reporting tool. They have guided us in envisioning the enhancements that make our solution the market leader, and continue to share their ideas and suggestions to help us anticipate future needs.

This spirit of community helps us continue to share enhancements and improvements across projects, keeping pace with new requirements, emerging technologies, and practice innovations.

### ABOUT CGI

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices.

In government, CGI works with clients to help them better track and invest their resources, leverage the collection of all possible revenues, and open less expensive channels of service delivery. Our public sector clients include:

- A majority of federal government agencies
- 90% of state governments
- 300+ local governments, including 70+ of the 100 largest counties
- Governments in Canada, Europe and Australia

For more information about CGI's SACWIS solution

