

_experience the commitment™



Centre for Testing and Quality

Global Delivery Testing

Delivering maximum value and quality results through global, diversified sourcing is our goal to right-shoring. Our global delivery methodology decomposes the testing functions into effectively managed remote components. Our approach strikes a balance between cost and risk to create a compelling solution to your testing needs.

Our Services

- **Test Planning, Management & Execution**
 - > Global Test Delivery
- **Automated Testing – Regression**
- **Performance & Load Testing**
- **Application Security Assurance**
- **Test Assessments & Consulting Services**
- **Specialized Testing Services**
 - > Operational Readiness Testing (ORT)
 - > Testing, Training & Development
 - > SOA Testing Services
 - > Testing Infrastructure Support Services

THE BUSINESS IMPACT OF TESTING

“One third of business stakeholders – who hold the IT purse strings – are either dissatisfied or very dissatisfied with the quality of the software their IT shops develop”

- Forrester Research

Key Business Drivers for Testing and Quality Focus

As systems evolve into more heterogeneous, complex and distributed models, more disciplined and effective testing practices are required to efficiently detect and remedy defects before applications are deployed. Quality IT applications are the backbone of most business processes today and are strategically important to the overall well-being of the enterprise.

Moreover, the customer experience is directly and indirectly dependent on the IT applications in the organization. Poorly tested solutions negatively affect your customers' experiences, your brand and your bottom line.

Finding a qualified testing partner has become essential for leveraging mature, best-in-class processes and frameworks. Find one with global delivery capability to lower costs and reduce time-to-market, and you've got a winning combination for improved application quality to help the enterprise achieve its mission objectives.

Look no Further: CGI is your Partner in Testing

As a leading provider of best-in-class application testing services, CGI has extensive experience and expertise throughout the software life cycle and in all industry domains (telecom & utilities, finance & insurance, government, and manufacturing/retail & distribution).

CGI has thousands of highly trained testing professionals with a state-of-the-art Testing Centre of Excellence (COE) and a proven Global Delivery Model. We don't just build and test, we also deploy and manage in production.

Our established testing centres can be leveraged to reduce the cost of tools and testing environments. Our rigorous testing methodology ensures consistency throughout the SDLC and the quality of our testing deliverables. Our partnerships and experience with the leading testing tool vendors ensure we have knowledge of the automation, performance, security and test management tools for your project.

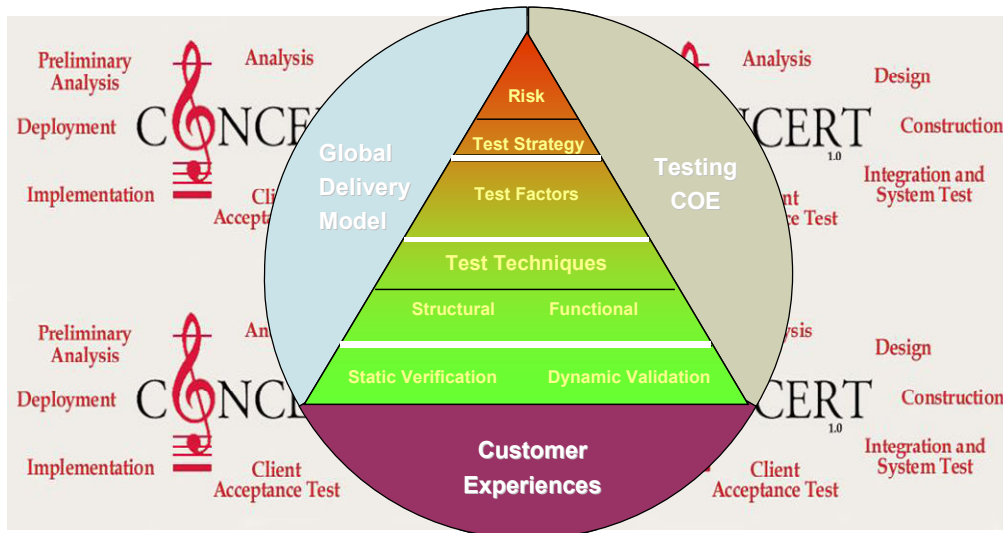
The Foundation of the CGI Approach

CGI is a member of, and aligned with QAI (Quality Assurance Institute) and IEEE to reference best-in-class testing processes and methodologies. Our risk-based approach to testing is based on the industry V&V model and is a cornerstone of our rigorous, and field-proven Concert™ software development methodology.

To apply our methodology effectively, our Centres of Excellence provide a Knowledge Management Framework for continuous improvement of our people, processes and tools. Our members are highly qualified and certified with industry certifications such as CSTE, CSQA, ISTQB, CISSP, MCSE, SCJP, CCNA and various testing tool vendor certifications.

Our Global Delivery Model provides maximum value to our clients while maintaining the quality of our testing deliverables. We understand and know how to manage the interests of team connectedness, technical complexity and industry domain knowledge to make global delivery work for you.

The sum of our client experiences is what truly makes us greater than our parts. We actively collaborate with our clients to develop, implement and refine best testing practices. Our professionals actively participate in software testing groups and conferences to share and learn peer best practices. We understand the total Cost of Quality in an organization. We understand that QA is an iterative and incremental process of continuous improvement. It's what we do. Every day. *It is the foundation of our approach.*



Our Commitment

At CGI, we believe in implementing technology that transforms our clients' business environments. That's why we offer our services to a focused set of industries where we have developed deep experience and expertise. We understand our clients' business realities and have the know-how and solutions needed to advance their business goals.

CTQ

The Centre for Testing and Quality delivers comprehensive, end-to-end testing solutions. Our testing methodology is derived from the industry's best practices and refined from our collective client experience in all areas of system development, integration and operations.

Tool Experience

- HP/Mercury Test director, WinRunner and LoadRunner
- Compuware QA Load and QA Partner
- BMC/Identify's AppSight Root-Cause Analysis
- IBM Rational Suite
- Radview WebLoad
- MS VisualStudio Test
- Empirix E-Load and E-Test

Major Locations

- Canada
 - > Toronto, Montreal, Ottawa, Calgary, Halifax
- USA
 - > Greater NY-NJ, Boston, MA, Lebanon VA, Denver, CO
- Europe
 - > Madrid, Spain
- India
 - > Bangalore, Mumbai