



\_experience the commitment™



## Our Oracle services

### COMPANY PROFILE

At CGI, we're in the business of satisfying clients. For more than 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to address them. A leading IT and business process services provider, CGI has approximately 26,000 professionals operating in 100+ offices worldwide.

As an Oracle Certified Advantage Partner, CGI is one of an exclusive group of companies offering specialized services in Oracle technology and the E-Business Suite of applications.

We at CGI are committed to helping you achieve your business objectives through our development of solutions aimed at providing you with the highest possible performance. To achieve this we take a partnership approach, which allows us to adapt to your specific needs.

### EXPERIENCE OUR WINNING TEAM

Benefit from the strength of the CGI team to realize your business application objectives: reduced operating costs, improved management processes and immediate access to complete, integrated data.

CGI's Oracle team offers extensive expertise in the planning, development, implementation, operation, maintenance and continuous improvement of your Oracle custom developed or packaged applications.

Our specialists provide a wide range of Oracle services, including:

- Implementation of all Oracle applications
  - > E-Business Suite
  - > Collaboration Suite
  - > Database management
  - > Development tools
  - > Applications server
  - > Business intelligence
- Planning and custom development of Oracle applications
- Outsourcing (data center hosting, DBA monitoring, application support and evolution)
- Oracle technology and application upgrades

Our Oracle implementation and integration project team brings together our exclusive ISO 9001-certified project management framework with Oracle's AIM or CDM methodologies. These proven methodologies ensure that the analysis and reengineering activities involved in the implementation are of the highest quality.

CGI pays particular attention to the change management process associated with the implementation of your solution. Our experienced professionals will guide you towards the achievement of your business objectives while fully respecting your budget and timetable.



## A PREFERRED PARTNER

CGI combines a large Oracle center of expertise with a team of seasoned professionals who thoroughly understand the issues surrounding your industry and who are committed to satisfying your specific needs. CGI has created customized Oracle solutions in the following sectors: government, telecommunications, banking, insurance, manufacturing, retail and distribution.

We focus on providing effective business solutions that address your areas of concern, are aligned with best practices in your industry and adhere to the highest performance standards.

CGI's depth of expertise with systems operation and integration supports the Oracle service offering. Our vision extends beyond Oracle technology. In fact, we draw on our in-depth knowledge of systems engineering, design, development and implementation to ensure that your Oracle solution operates flawlessly.

In selecting CGI as your Oracle partner, you benefit fully from all of the advantages our competitive strength has to offer:

- A single source to develop, implement and support your Oracle applications
- Leading-edge expertise in Oracle technology
- Solutions adapted to your organization
- A client-oriented approach
- Extensive experience with large-scale projects
- In-depth understanding of your industry
- Access to the global market

A business partnership with CGI encompasses more than a successful Oracle implementation. We offer a complete range of services, including application hosting as well as technical and application software support on a 24/7 basis. You can depend on CGI to ensure your investment in Oracle is a complete success.

CGI and Oracle: preferred partners in your success.

## OUR CLIENTS

Representative clients have included:

- Bell Canada
- Bombardier
- Centre de distribution de médicaments vétérinaires
- City of Laval
- City of Longueuil
- City of Montreal
- City of Sherbrooke
- Desjardins
- Dinec
- Disques Amérique
- Essilor
- Gates
- Gouvernement du Québec
- Government of Canada
- Hafner
- Hydro-Québec
- Laurentian Bank
- Michelin North America
- National Bank of Canada
- Natrel
- New York State Department of Environmental Conservation
- New York State Department of Motor Vehicles
- New York State Insurance Fund
- Novatech
- Rio Tinto Alcan
- Sico
- Teleglobe