



_experience the commitment



CGI

The power of an integrated business solution



Adopting the Healthcare ASP integrated solution is...

optimizing the use of administrative and clinical management information

Healthcare and social services agencies are experiencing major transformations. They face significant financial challenges generated by diminishing resources and rising operating costs; at the same time, they must respond to increasing demand and the escalating needs of their users.

In order to make informed decisions in this environment, you need fast access to high added value information that is reliable and relevant. You need to optimize the administrative and clinical management of your organization by integrating information technology (IT) into a global business solution.

offering added value

Until recently, IT solutions were too fragmented to meet the multiple needs of healthcare and social services organizations. The partitioning and incompatibility of existing systems made fast access to integrated information almost impossible.

With **Healthcare ASP**, CGI has this problem solved. Based on our extensive knowledge of the healthcare sector, we have developed the first ever solution that fully integrates clinical, administrative and technological aspects of client service.

Healthcare ASP is the result of a convergence of our healthcare and business solutions expertise. Our objective is to create an information network based on:

- proven and appropriate **solutions**;
- close collaboration among solid **partners**;
- built-in **added value** through total integration of the diverse elements of a solution;
- profitable operating **terms** and the high degree of accessibility and productivity provided by the ASP model.

CGI is a leading integrator offering a complete range of IT services: consulting, systems integration and management of IT and business functions, including the ASP model.

In addition to our reliable network of numerous specialized healthcare and business solutions resources, we offer:

- a large scale technological infrastructure;
- active call centers;
- premier partners.

We also have extensive expertise in SAP business solutions. We are a certified provider of ASAP and mySAP.com implementation and methodology. CGI, an SAP national partner, has concluded an agreement with SAP to be the exclusive ASP supplier to a major government healthcare and social services network.

CGI's **Healthcare ASP** solution represents a significant advance in the optimization of healthcare services offered to the public.





benefiting from the power of a global solution

Healthcare ASP originates from a global vision and is adapted to local needs. This solution fully integrates administrative and clinical applications with eBusiness applications. You get a powerful solution, capable of generating information that is reliable and precise. The tools available to managers and clinicians will help them get a better fix on costs and provide them with information essential to making informed and effective decisions.

knowing costs and effectively controlling them

The **Healthcare ASP** solution management control panel offers valuable indicators. For example, you can obtain exact costs by diagnosis, by case, by care episode or by treatment period. Information integration allows you to determine complete activity costs related to patient care for a given health episode. It also provides you with cost break-outs for hospital and professional services. Access to this type of information:

- promotes better and more efficient use of hospital resources;
- provides facilities with the tools to negotiate with third parties for fair and equitable financing;
- provides a solid basis for comparative cost analysis;
- encourages efficiency, effectiveness and economy;
- assists in obtaining an excellent cost/quality ratio.

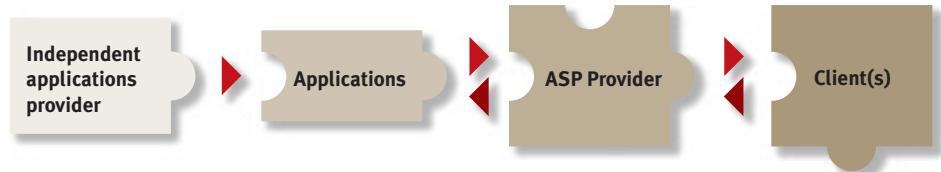
From an overall public health perspective, having information related to costs by diagnosis, treatment period, case or other parameters allows you to:

- compare therapeutic treatments;
- determine policy orientation;
- evaluate the quality of care;
- improve reimbursement practices.

Healthcare ASP promotes improved care, efficient services, optimized medical and financial resources as well as better responsiveness to public expectations. The solution is economical, scalable, flexible and adaptable.

providing access to high performance

With CGI's **Healthcare ASP** solution, healthcare and social services organizations can benefit from the outstanding advantages of an approach that is accessible, productive and efficient. It allows you to entrust the implementation, evolution and maintenance of a fully integrated solution to a sole provider.



The ASP model is an advanced form of outsourcing. You use our resources, our technology, our infrastructure and our support services and you pay per use. In addition to benefiting from a standardized business solution, you have access to administrative and clinical management possibilities that would otherwise be out of reach. You also benefit from specialized resources and technologies that are usually inaccessible.

CGI takes responsibility for:

- **the management of technological infrastructure and support services;**
- **software solutions integration and support**, including business process development, applications installation, configuration, support and maintenance, as well as managing upgrades.

Multiple benefits of the **Healthcare ASP** approach

ECONOMY

- Elimination of up-front expenditures and reduction of ownership costs;
- Knowledge of service costs;
- Economies of scale by sharing infrastructure and support services.

FLEXIBILITY

- Access to a catalogue of solutions;
- Choice of solutions to meet specific needs;
- Possibility to switch solutions at any time with minimum constraints.

FAST RESPONSE

- Instant access to software solutions;
- Rapid modification of solution component and configurations;
- No need to install basic technological infrastructure.

EFFICIENCY AND SIMPLICITY

- Fast access to the best solutions available without the constraints and problems of acquisition, implementation, operation and support;
- A single monthly invoice.

CAPACITY TO EVOLVE

- Responsibility for evolving the business solution is transferred to CGI, which respects all commitments.

SPECIALIZATION

- Concentrate on your core mission while CGI:
 - ➔ manages relationships with applications and equipment providers;
 - ➔ develops the expertise related to specific solution integration;
 - ➔ ensures the development and continuous improvement of services adapted to your needs.

Healthcare ASP promotes the proper management of facilities by allowing you to:

- focus on your organization's core competency (healthcare mission);
- access the latest technologies and most recent applications;
- benefit from specialized professional resources;
- speed the deployment of solutions;
- use industry standards;
- stabilize long-term expenditures;
- minimize disbursements.



using the power of a world class partner

Developing and implementing a solution as powerful as **Healthcare ASP** requires a considerable effort. It also requires a significant investment of expertise and technology. This is why CGI has aligned itself with SAP, a world leader in the ERP field.



The power of a winning team



CGI professionals specializing in healthcare are dedicated to fulfilling the specific needs of healthcare and social services organizations. They are committed to delivering high performance business solutions that address your concerns, respect major industry trends and meet the highest standards of excellence.

By choosing **Healthcare ASP**, you benefit from the power of proven solutions and the synergy of a partnership among world class companies. You also benefit from the power of:

- a single supplier offering the complete range of services related to facilities operation, data security and client support;
- a team of healthcare and social services specialists;
- professionals with extensive expertise in appropriate software solutions;
- business solutions perfectly adapted to your needs;
- scalable solutions using the latest software versions;
- a client-centered approach;
- a proven ability for respecting deadlines and budgets;
- a dedicated team with large scale project capabilities;
- a North American company offering the highest quality services for more than 25 years.

CGI is currently supplying the service to seven healthcare providers.
Upon written request, references will be supplied.



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For more information visit www.cgi.com