

_experience the commitment



Provider audit and recoveries systems

Customized and flexible

CGI provider and audit recovery software and services will target your plan's overpaid dollars and help you set the stage for recovery, increasing coding accuracy and minimizing overpayments. Our ability to customize and alter our software to fit each payer's needs—and to adjust to each plan's business rules and medical policy—offers a customized solution specific to your plan.

No one provides the comprehensive suite of solutions that CGI offers. Even if you already have recovery efforts under way, we won't duplicate efforts, but will find additional recovery dollars.

CGI is a leader in developing innovative business and technology solutions that have helped healthcare payers remain competitive in a rapidly changing regulatory and market environment. Our healthcare clients have included many Blue Cross Blue Shield plans, managed care organizations, commercial health insurance companies and government healthcare payers.

Our business solutions include cost containment and reimbursement services consulting, clinical and compliance auditing, clinical audit software, fraud, detection services and care management services.

Identify claims errors

CGI experience has demonstrated that up to five percent of provider claims contain coding errors. That percentage can add up to significant monies erroneously paid due to data entry mistakes, carelessness, lack of coding knowledge or a deliberate attempt to increase reimbursement by upcoding. Regardless of how errors occur, CGI has created a comprehensive approach to ensuring your claims reimbursement is accurate. With the use of any CGI provider audit/recovery tools and auditing solutions, payers can conduct a comprehensive provider audit.

The tools

CGI has created a comprehensive line of software modules that review 100 percent of all provider claims. These exclusive tools and related auditing services identify claims that have been inappropriately paid due to provider billing errors. These audits are primarily clinical and are customized to a payer's reimbursement methodologies. CGI professionals turn on and off edits as appropriate to adapt to the needs of the payer. Whether a payer chooses to license the CGI tools for internal staff use, or outsource the entire process to CGI experts, the results are substantial, with typical recovery dollars of one to three percent of total reimbursement subjected to review.

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Inpatient auditing system: The CGI inpatient auditing system identifies inpatient claims with potential coding and billing errors. The inpatient auditing system employs more than 100 edits to screen inpatient claims for potential upcoding, diagnosis sequencing errors, place of service issues and DRG creep. Regardless of whether you pay DRG, per diem or percent of charge, CGI has edits to address your reimbursement.

Outpatient auditing system: The CGI hospital outpatient auditing system identifies hospital outpatient coding errors. The edits screen outpatient claims for coding errors and inappropriate coding, unbundling, case rate violations, as well as documentation, payment window and contractual issues. The software is customized to your specific reimbursement methodologies. The system includes Medicare's Outpatient Code Editor (OCE).

Improving your bottom line

Professional auditing system: The CGI professional auditing system identifies and electronically corrects improper CPT-4 coding to eliminate inappropriate, increased payment of professional claims. The system includes Medicare's Correct Coding Initiative (CCI) edits, which are public domain and can be shared with your physician community.

Fraud and abuse software system: The purpose of this software is to identify potential fraud and abuse. This is accomplished by cross-linking institutional and professional claims to identify coding and billing abuses.

Customized auditing system (CAS): The CGI CAS system is a self-contained, turn-key system that provides the assistance and direction you need to conduct a comprehensive provider audit. You decide what edit system you would like built in and the Windows-based, Web-enabled system allows you to customize the system to your specific reimbursement methods.

Outsourced auditing services

Those plans that prefer a program with minimal risk factors and no upfront cost may be interested in a managed services approach to implementing our systems. Simply select what audit services work best for your plan, send us a claims extract and we'll do the rest. CGI will customize our software to fit your reimbursement environment and provide your plan with:

Data Analysis: Our tools will select those claims with the highest probability for error. This pre-selection report will be refined and verified with your plan to determine which claims to audit.

Claims Investigation: CGI professionals will verify inappropriately paid claims via medical records review and claims investigation. An adjustment form will be provided to the plan for recovery.

Company profile

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them.

A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices, giving us close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve results.

Business solutions through information technology®



ISO 9001 Certified

For more information: www.cgi.com