



Experience the commitment®

we deliver
BIG time





Our solutions and services:

enable tracking of
\$787 billion
in stimulus
funds

maintain more than
\$900 billion
in assets
for financial
institutions

support
production of all
14 million
US
passports
issued each year

serve more than
93 million
US citizens
through our
public sector
ERP systems

manage over
\$700 billion
in financials for
federal, state and
local governments

support over
\$15 billion
in electronic health
record incentive
payments through
provider registration

generate more than
\$2.4 billion
in tax
recoveries
for six states

support all
50 million
Medicare
beneficiaries
through portals for
plan, provider and
personal health data

defend against
43 million
cyber attack
incidents per day
on military and
intelligence networks
and infrastructure

As a leading systems integrator and IT services partner for governments and large enterprises, CGI is entrusted to build and manage complex business and IT solutions for our clients' most fundamental operations.

What does it take to deliver

BIG time?

Scale. Focus. Flexibility.
Quality. Strength.





managing over
**\$700
billion**
in financials for
federal, state and
local governments

CGI has successfully implemented more than 400 government ERP systems. Currently, CGI systems manage in excess of \$700 billion and serve more than 93 million citizens.

Scale

CGI is the fifth largest information technology (IT) and business process services provider in the world. Over 69,000 CGI professionals serve 10,000 clients in 40 countries worldwide. For more than 37 years, we have managed multi-stakeholder projects that meet the demanding requirements of complex government and commercial organizations with an outstanding record for on-time and on-budget delivery.

We offer a full spectrum of end-to-end IT services, solutions and capabilities:

- Consulting, systems integration and the full management of IT and business functions
- More than 100 intellectual property-based solutions that improve client efficiency, productivity and service
- Cyber Global Innovation Lab, cyber training academy and security experts that keep clients ahead of the rapidly evolving cybersecurity landscape
- A comprehensive global network that enables best-fit delivery options and includes secure US data centers and US onshore IT services delivery centers as well as onsite, nearshore and offshore delivery capabilities.

innovating credit management

CGI's solutions for world-class credit management have been implemented for more than 350 complex organizations in the financial services, telecom, government and utility sectors around the globe.

Focus

At CGI, we know that making an impact takes focus and dedication. That is why we are not all things to all people. We concentrate our end-to-end services on select market sectors.

Our client experience includes:

Government

- 2,000+ government organizations, including:
 - 100+ US federal civilian and defense agencies
 - 46 states and 300 local government organizations

Health

- More than 1,000 healthcare facilities, including 250+ hospitals and departments of health

Financial services

- 23 of the top 25 banks in the Americas
- 21 of the top 25 banks in Europe
- 7 of the top 10 global insurers

Telecom and utilities

- 6 of the 10 largest global telecom service providers
- 8 of the top 10 European utilities

Manufacturing, retail and distribution

- 2,000+ clients from aerospace, mining and metals, automotive, industrial manufacturing, retail, consumer services, consumer packaged goods, aviation, rail and mail

Oil and gas

- 3 of the top 6 oil companies



tracking the
\$787
billion

US economic
stimulus package

CGI-built FederalReporting.gov tracks how grants, loans and federally awarded contracts from the \$787 billion economic stimulus package are distributed and used, the number of jobs created or saved and the impact of funds on the economy and agency missions.

CGI's largest market, government, represents 30% of our revenues. More than 7,500 CGI professionals are 100% dedicated to serving government clients. We are recognized as a top US federal government contractor and are a seven-time winner of Best Fit Integrator awards by the Center for Digital Government.*

*Based on CGI financial results for the quarter ending June 30, 2013.



generating more than

**\$2.4
billion**

in additional state
revenue

California, Hawaii, Kansas,
Missouri, North Carolina and
Virginia have certified that they
have collected more than \$2.4
billion in revenues as a result of
collections and tax modernization
projects implemented by CGI.

Focus

Leader in government financial management

CGI's government financial management practice, one of the largest of its kind, is comprised of former government executives and other highly experienced subject matter experts with certifications in accounting, financial management, project management and more. Our ERP and financial systems for federal, state and local governments:

- Manage in excess of \$700 billion in financials
- Serve more than 93 million US citizens — 30 percent of the population
- Process more than 1 billion transactions per year
- Accomplish funds distribution for an average estimate of \$700 billion per year of Department of Defense funding
- Provide shared infrastructure services for 55+ federal agencies
- Support the largest county (Los Angeles) and city (New York) in the US

Leader in tax, revenue and collections

As a leading provider of built-for-government tax, revenue and collections solutions, CGI has provided IT and business support for clients including the US Internal Revenue Service, 20 state tax and revenue agencies and the City of New York.



innovating shared services


CGI's financial management solution has served as the US General Services Administration's official book of record since 2002. The system integrates data from 17 other financial systems. CGI also hosts the solution for 50 agencies that use GSA for financial management shared services.



Leader in health IT

For more than two decades, CGI has worked with managed care organizations, commercial health insurance companies, state Medicaid agencies and the US Medicare program to deliver innovative solutions, smarter decisions and better outcomes.

Our health IT services and solutions impact:

- 50 million Medicare beneficiaries
 - 200,000+ healthcare professionals
 - 1,000 healthcare facilities
 - 1 million providers and suppliers.
- 

promoting public
health information to

50
million
Americans

Over the past decade, CGI has partnered with the Centers for Medicare & Medicaid Services (CMS) to modernize, manage and maintain three public websites, including Medicare.gov, providing information to help more than 50 million beneficiaries compare health and drug plans. CGI and CMS have worked together to transform Medicare.gov through mobile-friendly design and a customer-centric approach.

creating health insurance marketplaces

As part of the Affordable Care Act provision to help bring insurance coverage to millions of additional Americans, CGI is performing implementation work for state-based health insurance exchanges in eight states. CGI also was chosen by CMS to build the Federally Facilitated Marketplace used by 30+ states not creating their own exchanges.



maintaining over
\$900
billion
in assets

Over \$900 billion in assets are maintained through CGI's portfolio of end-to-end wealth management solutions for banks, brokerages, investment counselors and insurers.

Focus

Leader in financial services

Our end-to-end IT and business solutions enable financial enterprises—including most major banks and top insurers—reduce cost, increase efficiency and improve customer service. CGI:

- Ranks 19th of the Top 25 Enterprise Companies within the FinTech 100 (2012)
- Has implemented more than 350 collections solutions worldwide
- Processes 40 percent of the world's foreign exchange payments.

Leader in telecommunications and utilities

CGI provides communications service providers and utilities with expertise and capabilities that help clients deliver new revenue streams and improve productivity and customer service. CGI's proactive, innovative solutions:

- Maintain 1,500 applications for six of the world's top communications service providers
- Successfully deployed 48 billing systems within the last 5 years
- Designed and operate 10 of the world's top 16 central energy market systems.

Flexibility

CGI is known for our flexibility and a willingness to share the risk in developing, delivering and supporting solutions for our clients.

Creative funding

CGI helps clients optimize available funding for application development and modernization projects. We enable clients to avoid large capital outlays and, in effect, implement solutions that fund themselves. We also are willing to consider funding alternatives based on operational metrics as well as transaction-based funding.

For example, CGI:

- Generated \$175 million in savings through California's Strategic Sourcing Initiative, a benefits-funded program which reduced the cost of goods and services for the State
- Brought more than \$368 million in benefits to Virginia through reduced costs of goods and services from an e-procurement solution funded with a transaction-based model.

Alternative delivery

CGI's full spectrum of service delivery options includes fully managed services, business process services, shared services, cloud and mobile computing environments and more.

We are:

- The first large cloud service provider granted a Federal Risk Authorization and Management Program (FedRAMPSM) Joint Authorization Board (JAB) provisional authority to operate (ATO) to deliver US government-wide cloud services
- The recipient of the 2013 North American Company of the Year Award in Government Cloud Solutions from Frost & Sullivan
- One of just five companies selected to provide dataset hosting and IT services for Data.gov
- The business process services provider supporting production of all 14 million US passport books and cards issued each year. We also support US visa processing operations in 57 countries.



supporting

**\$2.4
billion**

in housing assistance
payments each year

For the US Department of Housing and Urban Development's multi-family housing programs, CGI reviews, certifies and pays about \$2.4 billion in annual housing subsidies in California, Florida, New York, Ohio and Washington, D.C.





90+%

customer
satisfaction score

As a testament to the results we deliver, our average client satisfaction score for the past 10 years has measured consistently higher than 9 out of 10.

Quality

CGI's management and governance frameworks provide a consistent approach to quality and satisfaction. In addition, our client proximity model provides local accountability for project success and allows us to be deeply rooted within our clients' business communities.

Highlights of our quality attributes and program include:

- Quality system with certified and continuous improvement processes
 - 100% ISO 9001 certified operations
 - CMMI Levels 3 and 5-compliant global delivery centers
- CGI Management Foundation governing service delivery, as well as client, member and shareholder interaction
- Rigorous project monitoring resulting in consistent on-time, on-budget delivery
- Commitment to world-class service levels with over 98% exceeded or met
- 85% of CGI professionals are company shareholders*
- Attrition rates are among the lowest in the industry.

Strength

CGI is proud of our 37 years of disciplined performance and sustained growth that have facilitated long-term relationships and large-scale engagements. Our solid profitability, cash flow and backlog demonstrate our focus on running a sound and stable business for the long term.

Highlights include:

- Annualized revenue of approximately C\$10 billion
- Backlog of long-term signed contracts of C\$18.7 billion
- Select economic sectors covering 90 percent of the world's IT spend
- Among the top 10 IT/BPO providers within the Global Outsourcing 100 ranking
- Shares included on the FTSE4Good Index.



CGI is a proud national sponsor of the American Heart Association, Share Our Strength and a member of the Green Grid.

Key statistics verified as of June 30, 2013.

* pre-Logica merger

Representative clients

AirFrance/KLM

Australia and New Zealand Bank (ANZ)

Bell Canada

Blue Cross Blue Shield

Bombardier

BT Group plc

Cirque du Soleil®

City of Los Angeles, California

City of New York

Commonwealth of Massachusetts

Commonwealth of Pennsylvania

Commonwealth of Virginia

County of Los Angeles

County of Maricopa, Arizona

County of Orange, California

County of San Diego, California

European Aeronautic Defence and Space Company

Government of Canada

Government of Québec

Halifax Bank of Scotland

ING

Michelin

Pfizer

Rio Tinto

Société Générale

Southern California Edison

State of California

State of Colorado

State of North Carolina

State of Ohio

State of Texas

State of Vermont

TD Bank Financial Group

US Centers for Medicare & Medicaid Services

US Department of Defense

US Department of Health and Human Services

US Department of Homeland Security

US Department of Housing and Urban Development

US Department of State

US Environmental Protection Agency

US General Services Administration

Vodafone

Volvo

providing flexible,
full-service IT solutions
for *Cirque du Soleil®*

Wherever *Cirque du Soleil®*
shines on the world
stage, it relies on CGI
for its information
technology needs.





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Founded in 1976, CGI is the world's fifth largest independent information technology and business process services firm. CGI has more than 69,000 professionals in 400 offices and centers of excellence in the Americas, Europe and Asia Pacific. Our comprehensive portfolio of services includes business and IT consulting, systems integration, application development and maintenance, and infrastructure management, as well as more than 100 IP-based solutions. CGI defines success by exceeding expectations and helping clients achieve superior performance.
