

TEMPO®

A LEADING SOLUTION

TEMPO is a flexible environmental regulatory data management system that supports agency-wide objectives while meeting specific program-level needs

- Common business functions supported by core modules shared across programs
- Program-specific functions supported by plug-ins
- Flexible and scalable modules can be implemented agency-wide or for a single program or division

WITH PROVEN RESULTS

- Using TEMPO to support electronic submission of permit applications, compliance reports, and other regulatory data, one CGI client saw submission error rates fall from approximately 35% to 2%
- Another CGI client increased permit process efficiency by 80% through use of TEMPO's flexible permitting module
- Yet another CGI client replaced 180 stand-alone systems with TEMPO

DRIVING ENVIRONMENTAL OUTCOMES THROUGH TECHNOLOGY

Environmental regulatory organizations are faced with delivering more services faster and fulfilling additional responsibilities with limited and sometimes decreasing resource levels. In addition, effective environmental stewardship requires organizations to manage massive amounts of environmental data across multiple disciplines in order to effectively manage for and measure environmental outcomes.

Solving these challenges requires streamlined and automated processes while providing the right set of information management tools to support resource planning, decision making and measuring results. TEMPO, the patented market-leading solution, supports regulatory data and processes, and enables organizations to measure and improve the effectiveness of meeting these objectives.

Proven and reliable

TEMPO is a proven, fully integrated permitting, compliance, and enforcement solution— TEMPO-based solutions are used in 10 states. As a result, TEMPO offers documented returns on investment for far less cost and risk than building similar capabilities from scratch.

Flexibility and scale

TEMPO's core and plug-in modules can be used as stand-alone applications or can be integrated with other modules and legacy and administrative systems. With 300+ permit types and compliance processes, the adaptable software supports any regulatory program that issues approval documents (such as permits, licenses, certifications, and registrations), performs inspections, conducts enforcement, tracks incidents, monitors work activities, and collects fees.

e-Government with real-time results

Industry demands online automated transactions. The public demands information self-service. Agency budgets demand doing more for less. The TEMPO Regulatory Services Portal satisfies all 3 demands via public and industry access to real-time web-based transactions with the agency. By allowing customers to apply for, pay for, receive, renew, and manage permits and compliance reports online, the Portal can cut transaction times from weeks to minutes. The quicker turnaround times for assessing compliance, allows for accurate and timely data submission, and reduces the regulatory burden on customers by automating cumbersome, paper-based



processes. As paper-based submittals decrease, the agency's overhead and data-entry burdens decrease.

Enhanced data quality and access

Through integrated data in a shared database, TEMPO breaks down programmatic silos for a holistic view and provides consistent and accurate data for reporting to the public, the media, and federal, state, and local stakeholders. Program and cross-program retrievals are quick and reliable enhancing performance measurement, decision making, and resource planning at the program level and across the agency.

Streamlined processes

TEMPO enables uniform work procedures and document formats within a single program, across programs within an agency, and across multiple agencies eliminating redundancies and delivering immediate economies of scale in system use and operations. External stakeholders witness a streamlined permitting process and a more effective compliance process.

TEMPO features

- **Master File/Regulated Entity Tracking** – centralized repository of regulated entities
- **Central File** – user's command center for performing daily activities
- **Permitting & Licensing** – tools for creating, tracking, recording data from, and processing permit/registration/certification applications and permits
- **Activity Tracking, Scheduling, and Planning** – robust tools for managing workflow for activities such as assigning and scheduling tasks, logging progress, and measuring performance
- **Inspections & Compliance** – generation of compliance evaluation/inspection documents that include license-specific checklists and allow for entry of detailed inspection results
- **Remote Inspection** – capability to conduct and record field inspections and then upload details to TEMPO when connectivity is available
- **Violations & Enforcement** – ability to include violations in Enforcement Action documents and to track due dates and conditions for corrective action and collection of penalties
- **Assessment & Invoices** – integration of fees and bill processing with relevant programmatic activities
- **Data Exchange** – ability to share regulatory data with other federal, state, and local stakeholders through XML-based transactions
- **Regulatory Services Portal** – single-window access for regulated industry and community to online services

TEMPO Program-specific plug-ins include:

- | | |
|---------------------------------------|--------------------------------|
| ▪ Discharge Monitoring Reports | ▪ Water Withdrawal |
| ▪ Emissions Inventory | ▪ Grants & Loans |
| ▪ Waste Reports | ▪ Exams & Licensing |

COMPANY PROFILE

At CGI, we're in the business of satisfying clients. For 35 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them.

A leading IT and business process services provider, CGI has over 31,000 professionals operating in 125+ worldwide offices, giving us close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve results.