

CGI Medicaid and health reform solutions

The U.S. health industry is undergoing monumental transformation. States must address rapidly changing dynamics driven by federal mandates as well as their own goals and budget challenges. It is estimated that Affordable Care Act (ACA) will increase the number of citizens eligible for subsidized health insurance by 16-20 million beginning in 2014. Many states are turning to IT to create more flexible operations platforms and exert control over the cost curve.

Industry-wide experience, vision and capabilities

Serving the health industry for 20+ years, CGI's expertise spans the entire public and private sector healthcare spectrum. We have delivered on-time, on-budget solutions to federal, state and local agencies and more than 1,000 hospitals, health systems, clinics, health information exchange organizations and commercial health plans.

This unique perspective allows us to share best practices across the country. We focus on short-term needs while keeping long-term goals in mind, adapting our solutions and guidance as the landscape evolves. We collaborate with states to meet their objectives in ways that are as low-risk and citizen-centric as possible. We firmly believe that IT and operations should support program development and implementation, not limit it. Our focused offerings include:

- **Health insurance exchange and eligibility.** The ACA requires the creation of competitive online marketplaces where individuals and small businesses can compare and enroll in health plans. CGI Health Insurance Exchange360® is a suite of services and technology for launching state portals and managing eligibility and enrollment. It enables seamless exchange of data with commercial insurers and government agencies and leverages CGI's consumer online shopping expertise. CGI is performing state-based exchange implementation work in *California, Colorado, Hawaii, Kentucky, Massachusetts* and *Vermont*. We are also developing the *federally facilitated exchange* for states not creating their own exchanges.
- **Integrated eligibility.** CGI's MITA-compliant COTS solution for Medicaid and other eligibility programs is designed to meet ACA timelines. We have performed Medicaid eligibility work for *Ohio* and *Virginia*.



FOCUSED OFFERINGS

- Health insurance exchange and eligibility
- Medicaid enterprise system modernization
- Integrated eligibility
- Medicaid EHR incentive payment program
- Medicaid enrollment broker services

REPRESENTATIVE CLIENT EXPERIENCE

- States of California, Colorado, Hawaii, Indiana, Massachusetts, Minnesota, Montana, New York, Ohio, Pennsylvania, Utah, Virginia and Washington
- U.S. Center for Disease Control and Prevention
- U.S. Department of Health and Human Services
- U.S. Centers for Medicare & Medicaid Services

- **Medicaid enterprise system modernization.** CGI offers a MITA-compliant COTS solution for states looking to replace their Medicaid Management Information Systems (MMIS). We can manage systems implementation and provide administrative, quality and technical services. CGI is part of the team delivering an advanced MMIS and enhanced fiscal intermediary administrative services for *California*. We also provided the front-end for the *Massachusetts* MMIS, independent verification and validation for *Nevada's* MMIS, and a HIPAA compliant solution for Colorado's Medicaid system.
- **Medicaid EHR incentive program.** CGI's Medicaid Incentive360[®] solution provides the people, processes and technology needed by state agencies to administer their programs. Using this solution, the states of Minnesota, Nevada, Ohio, Texas and Virginia have disbursed over \$800 million in EHR incentive payments, and the number keeps growing. The solution supports all of the Adopt, Implement, Upgrade (AIU) and Stage 1 Meaningful Use (MU) provider attestations. It also supports the revisions from the Stage 2 MU rules that retroactively affect the AIU and Stage 1 requirements.
- **Medicaid enrollment broker services.** Many states partner with third-parties to provide a link between beneficiaries and the managed care delivery system to control costs while promoting better citizen health. CGI can help clients efficiently manage the entire plan enrollment business process with customer-focused call center solutions, flexible technical and operational connections among related programs, and population-appropriate outreach and communications.

Additional public sector healthcare partnerships

- **Centers for Medicare & Medicaid Services (CMS)**

Over the past decade, CGI has partnered with CMS to modernize, manage and maintain three public websites, including Medicare.gov, providing information to help more than 49 million beneficiaries compare health and drug plans. Medicare.gov is ranked by ComScore's "Best of the Web" as the third best government website overall. CGI and CMS have worked together to transform Medicare.gov to make the content more accessible and easier to understand through mobile-friendly design and a customer-centric approach.

- **Health Insurance Oversight System (HIOS)**

CGI built cloud-based systems in just 6 weeks that help 3,000 organizations submit health insurance offering information to the federal government and enable Healthcare.gov to provide required insurance information from all 50 states to the public.

ABOUT CGI

With more than 70,000 professionals operating in 400 offices and 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors.

Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects.

Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results.

As a demonstration of our commitment, our average client satisfaction score for the past 10 years has measured consistently higher than 9 out of 10.

For more information about CGI, visit www.cgi.com/health or email us at HealthIT@cgi.com.