

Insurance Fusion360™

Simplifying complex carrier challenges

As carriers struggle to grow their book of business in a tight and competitive market, those with systems that can scale and adjust as market conditions change will emerge as leaders.

Carriers today are struggling with:

- Rigid policy administration systems that require hard coding to make changes or implement new products
- Long development times that delay carriers from addressing regulatory and compliance changes
- Inflexible billing capabilities that do not meet customer needs
- Long cycle times for claims processing resulting in higher payouts and decreased customer satisfaction
- Low visibility into how they are growing and managing their business

Insurance Fusion360 offers the industry's only comprehensive suite of best-of breed technologies and services providing a single, trusted source for your core business functions of policy administration, rating, claims, and billing that is integrated and scalable.

By seamlessly integrating the industry's most innovative solutions, Insurance Fusion360 mitigates the risks and complexities of modernization so you can go to market faster, reduce costs, and gain a competitive edge.

Insurance Fusion360 is backed by CGI's proven track record for on-time and on-budget delivery, deep industry and integration expertise, and financial stability. Coupled with disciplined service management, quality processes and rigorous project management, the results are repeatable project success.

Making complex simple

Where there's complexity, we offer simplicity. Insurance Fusion360 was designed to handle rapidly changing market conditions and the most complex lines of business with ease. Each component is proven in processing the most complicated products in the market.



Benefits of Fusion360

- Simplify support for complex insurance lines of business
- Easily respond to rapidly changing market conditions
- Reduce risks with a proven, single point of accountability responsible for your core systems
- Enable faster deployment with flexible delivery options
- Support your current and future business needs with powerful scalability and extensibility
- Lower total cost of ownership by reducing product development and IT maintenance costs
- Mitigate the risk associated with introducing new products
- Deliver superior levels of customer service enabling greater customer retention and resulting in increased profitability
- Drive consistency and repeatability into policy administration and claims processes while reducing

A Strong Presence in the Market

The components of Insurance Fusion360 have been successfully implemented by more than 200 US P&C carriers, including some of the largest carriers with the highest volumes. They've been proven and successful writing even the most complex products on the market. Additionally, the Insurance Fusion360 components have received praise from all of the leading analyst groups including Gartner, Celent, Novarica, Strategy Meets Action, and others.

Speed to market

Insurance Fusion360 accelerates your speed to market with unprecedented agility. The options of a hosted platform and managed services, allow you to bring up new products or LOB's in a very short time period. CGI's flexible delivery options make Insurance Fusion360 a unique solution for the insurance industry.

CGI Insurance Fusion360 solution components

- **Policy:** The policy administration solution, PolicyWriter by Adaptik, redefines the word "configurable." Featuring rich business logic and enables greater control by business users than any other system.
- **Claims:** With more than 50 customers worldwide, FINEOS Claims supports any claim type, including the most complex challenges presented by claims handling.
- **Billing:** MajescoMastek's STG Billing solution is able to support the most complicated billing plans and is widely regarded as the most functional billing solution—as well as having the deepest customer base.
- **Rating:** CGI's Ratabase® is the leading rating solution in the market. With nearly 100 customers worldwide, Ratabase is well-known as being the best externalized rating product used by P&C carriers today.

Why CGI?

CGI is a \$10+ billion IT and business process services company with nearly 200 P&C carriers as clients. With more than 3,000 resources focused on insurance around the globe, CGI has one of the deepest talent pools of any provider. Beyond talent there's an impressive knowledge base and a thorough understanding of the industry—CGI averages 18 years of P&C experience for all implementation resources.

At CGI, there is a set of principles and methods for continuously improving the service that we give our clients. All managers and members play a key role in delivering quality, because the distinctive way we work with our clients emphasizes partnership and teamwork. To that end, CGI's consistent approach to quality and satisfaction delivers value time and time again.

Based on proven performance, deep business and technology expertise, client commitment, and flexible delivery approach and services, CGI is positioned to provide world-class service to any organization interested in the ultimate "best of breed suite" for insurance.

For more information, visit www.cgi.com/fusion360 or call 1-800-433-2452

ABOUT CGI

With 69,000 professionals operating in 400 offices and 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors.

Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects. Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results. As a demonstration of our commitment, our average client satisfaction score for the past 10 years has measured consistently higher than 9 out of 10.

For more information about CGI, visit www.cgi.com or email us at info@cgi.com.