

CGI leading the way with Insurance Fusion360™

INSURANCE FUSION360 SIMPLIFIES COMPLEX CARRIER CHALLENGES

CGI, Adaptik, FINEOS and MajescoMastek have teamed up to provide a highly scalable and functionally-rich policy administration, claims, billing, underwriting and rating solution with Insurance Fusion360. This best-of-breed suite of software and services is designed specifically to empower personal, commercial, worker's compensation and specialty lines carriers to quickly and effectively adapt and respond to market changes.

Pre-integrated and delivered out of the box with full support for ISO Rules, Rates, and Forms, Insurance Fusion360 adheres to ISO 9001 and CMMi Level 5 processes and methodologies during implementation for delivery success. Clients can choose from traditional on-premises delivery or a managed service approach.

The Insurance Fusion360 team has built a next-generation solution backed by proven delivery experience. Its proven, best-of-breed applications include: Adaptik's PolicyWriter, FINEOS Claims, MajescoMastek's STG Billing, and CGI's Ratabase®.

This fully integrated yet modular and adaptable application suite was architected to meet carriers' critical needs to:

- Significantly increase speed to market
- Reduce total cost of ownership
- Mitigate risk
- Provide scalability and extensibility to pursue business needs without increasing system complexity

CGI's leadership role

CGI is a \$4.3 billion IT and business process services partner to nearly 200 P&C carriers. Our proven integration performance, insurance expertise, and integration and delivery capabilities position us to provide a strong leadership and oversight for this ultimate, best-of-breed suite solution. As a leading provider of systems integration services, CGI brings strict rigor and oversight to any engagement, regardless of carrier size or technology used. Only CGI combines the expertise in all carrier lines of business with some of the best technology expertise available. This valuable combination of knowledge and capabilities uniquely positions us to successfully and quickly implement any component, or combination of components of the Insurance Fusion360 offering.

Proven performance

- 35+ years of continuous growth.
- Passion for operational excellence.
- 9.1/10 client satisfaction score from 2,400+ client interviews in 2011.
- 95% on-time, on-budget delivery through rigorous project monitoring.
- Strong balance sheet.

Focused insurance capabilities

- Large portfolio of mission-critical solutions in key sectors.
- Deep industry domain expertise—with more than 2,500 resources focused on insurance around the globe, CGI has one of the most knowledgeable talent pools of any provider. We average more than 15 years of P&C experience for our insurance implementation resources.

Multiple tiers of product and service delivery

- CGI's Insurance "Factory" ensures stable and consistent product releases and enhancements.
- Local delivery model ensures proximity to our clients.
- A balanced global delivery model, with U.S. onshore delivery centers to help meet business objectives to diversify risk, achieve close operational proximity, and operate within a common time zone, language and business understanding.
- Extensive managed services experience—More than half our revenue comes from managed services, and we serve hundreds of clients in a hosted or managed services model.

Best of both worlds

The Insurance Fusion360 team understands the potential for increased complexity with a multi-vendor solution. With CGI as the lead system integrator, the risk is mitigated. Insurance Fusion360 clients are in the unique position of getting the best of both worlds, the best solutions in the market and a single implementation partner.

For more information, visit www.cgi.com/fusion360 or call 1-800-433-2452.

CGI'S COMMITMENT TO QUALITY

At CGI, excellence in delivery goes hand-in-hand with our Management Foundation governance model. This model includes three major frameworks, including one that focuses on quality assurance and client satisfaction, which we call the Client Partnership Management Framework (CPMF).

The CPMF covers every aspect of our IT managed services engagements, including service offerings, contract negotiations and service delivery, and makes use of the best IT tools and processes available. Built on CGI's collective expertise and experience, the framework reflects the industry's best standards and practices (CCTA-ITIL, PMI-PMBOK, ISO-12207, ISO-9001, ISO 27001, IEEE-1074, SEI-CMMI, COBIT, etc.) and is built to support our full range of services and implementation strategies.

The CPMF is one aspect of the CGI Management Foundation, a set of values and principles that governs the management of our global activities and seeks to ensure quality and excellence in all our partner relationships. By implementing the Foundation, CGI offices have obtained ISO 9001 certification.