

# CACS®-G

Market-leading government collections

**T**ax administrators face complex and ever-increasing challenges in the area of debt management and revenue recovery. As a result, governments are placing an increased emphasis on effective collections management to deliver bottom-line results.

## IMPROVING THE COLLECTION OF GOVERNMENT REVENUE

CGI's tax collection services and software have helped more than 20 federal, state provincial and local agencies realize by 10%–45% increases delinquent collections from taxpayers who fail to file returns or who file but do not pay all that they owe. The result is **more than \$2.5 billion in additional revenue collected without raising taxes.**

Our leading collections management solution, the Computer-Assisted Collection System for Government (CACS®-G), enables organizations to keep expenses down while improving the collection of delinquent taxes and other revenues. It supports high-volume processing and provides scalability for growth.

### Key features and benefits

<b>Proactive, automated collections</b>	<ul style="list-style-type: none"> <li>• Supports automated correspondence, asset searches, liens and levies, legal actions, follow-ups and ticklers, focusing collector attention and allowing the majority of cases to be pursued automatically</li> <li>• Enables taxpayer self-service payment agreements which increase customer service and reduces staff effort</li> </ul>
<b>Flexible, table-driven business rules</b>	<ul style="list-style-type: none"> <li>• Implements case management workflow through comprehensive, online table settings</li> <li>• Automatically sends letters at appropriate intervals and allows staff to make timely follow-ups through sophisticated workflow strategies</li> </ul>
<b>Adaptable case structure</b>	<ul style="list-style-type: none"> <li>• Supports government's complex case-debt-debtor structures, such as joint filers and assessed corporate officers</li> <li>• Enables the consolidation of debts for a single debtor, totaling the debtor's delinquency amount across all debt types</li> </ul>
<b>Flexible, ad-hoc reporting</b>	<ul style="list-style-type: none"> <li>• Provides an on-demand reporting facility to track and measure individual, group and organizational performance, as well as trends, error reporting, exception account management and operational tracking</li> </ul>
<b>Computer-based training (CBT)</b>	<ul style="list-style-type: none"> <li>• Enables collectors to quickly become proficient, ensures consistent training and reduces training costs</li> </ul>
<b>Commercial off-the-shelf (COTS) package</b>	<ul style="list-style-type: none"> <li>• Avoids many of the customizations the might be needed for other packages because of its wide range of features developed specifically for government</li> </ul>



## ABOUT CGI

Founded in 1976, CGI is one of the largest independent information technology and business process services firms in the world. CGI and its affiliated companies employ over 68,000 professionals.

We deliver built-for government IT solutions that maximize revenue while minimizing costs. As a full service systems integrator and managed services provider, CGI has the industry know-how, tools and technologies to address business challenges across the public sector spectrum. CGI provides state and local governments with creative IT solutions that drive efficiencies, effectiveness and cost containment—all while achieving your short term needs and maintaining your long-term vision.

## CONTACT

For more information on our tax, revenue and collection services and solutions, visit us at

[www.cgi.com/govcollect](http://www.cgi.com/govcollect) or email us at [govcollect@cgi.com](mailto:govcollect@cgi.com)