



\_experience the commitment™



# Workforce Development Solutions

## COMPANY PROFILE

CGI provides winning workforce development solutions focused on building relationships and fostering open communication – linking all Workforce Investment Act (WIA) stakeholders.

- Business Communications
- Customized Services
- Economic Development
- Human Resources
- Job/Career Development
- One-Stop Management
- Professional Development
- Team Leadership

## CONTACT

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## WEBSITE

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## CUSTOMIZED 21<sup>ST</sup> CENTURY WORKFORCE SOLUTIONS

At CGI, we're committed to helping ensure sustainable and high quality jobs for American workers. Combining 15-plus years of hands-on experience with deep workforce process and technology expertise, CGI helps employers, governmental agencies, and nonprofit organizations guide jobseekers into new employment and educational opportunities – and, as a result, helps improve quality, productivity, and competitiveness of the nation's workforce.

### One-Stop Management Services

CGI brings more than 15 years of experience and expertise in management of One-Stops, both large and small. We have the ability to identify and develop new resources and share best practices that streamline the delivery of services.

- **Business solutions:** program start-ups; performance management; One-Stop staffing and training
- **Program management:** operations/performance enhancements; data management/audits
- **Training:** staff; partners; providers; employers; elected officials; Workforce Investment Boards
- **Partner Collaboration/Integration:** partner strength maximization; evaluation and streamlining of processes; best practices identification; shared marketing

### Employer Services

CGI's workforce tools include customized services and solutions to meet the needs of today's business community. We collaborate with and serve businesses and government agencies to achieve Workforce Investment Act goals and objectives.

- **Business solutions:** employer outreach; relationship development; stakeholder needs assessments/surveys; job development and matching; grant information/educate; promotion and marketing of One-Stop services; records management
- **Candidate selection and human resources screening:** recruiting techniques; screening/review of job applicants; interview preparation; rapid response; job matching system training; soft skills training; industry sector training; retention training

### Wave of Change – Customized Workforce Curriculum

The CGI Wave of Change is a unique approach to employability. The company crafts a comprehensive roster of workshops that address a wide range of topics that speak to the needs of both today's jobseekers and employers. The tools provided offer solutions that focus on:

- **Skill sets:** transferable skills; soft skills; linking jobseeker and employer skill sets
- **Today's workplace:** understanding the expectations of jobseekers and employers; multi-generational and multi-cultural aspects of today's workplace; social/self-awareness
- **Identification of barriers:** attitude/grieving/self-esteem; outside stressors (transportation, family life, finances, health care); stress relievers; performance management
- **Moving forward:** getting organized/time management; recognizing training opportunities/career ladder; financial strategies and budgeting

### Workforce Toolbox

CGI offers a toolbox of workforce resources and services to meet the needs of today's management, trainers, employers, jobseekers and other professionals. These tools for success can be customized to meet each client's needs.

- **Jobseeker services:** promotion and marketing of One-Stop services; case management solutions; data administration
- **Employer/Business services:** business solutions; candidate selection/hiring process improvements
- **Wave of Change:** assessment of skill sets; navigation tools for today's workplace environment; identification of barriers to success
- **One-Stop management:** partner strength maximization; evaluation and streamlining of processes; best practices identification; shared marketing; customized training/program staff development; training techniques for adult populations