



...experience the commitment™



Laptop/Desktop Backup Solution

KEY FEATURES

- Backup process is transparent to the end-user
- Ideal for home/remote users connecting via the Internet
- Ensures sensitive data is always protected by eliminating the need for users to use “non-IT managed” backup devices
- Fast deployment; ready to turn on the service within days
- Backup files based on corporate policies using profiles
- Incremental synchronization for large files (e.g., Microsoft Outlook .pst files)
- On-demand self recovery of backed up files; users don't need to call their IT person
- Secure, encrypted transmission and storage of end user data
- Encrypted data stored in CGI's world class data centers

SIMPLE, AUTOMATIC, SECURE

CGI offers a simple, fast and fully automated method of securely backing up important data stored on your users' computers. Once the initial backup is performed, the incremental daily backup takes only minutes to complete without disrupting the user.

Data safety: A critical business concern

IT departments have applied disk encryption technologies to laptops to protect them from the significant risk of loss or theft. However, due to the lack of a simple, automated backup process, users' data is backed up on their external hard drives or CDROMs only, which are not encrypted and are not under the control of IT departments' data protection policies. Without a corporate backup process, enterprises are subject to productivity losses and possible security and regulatory violations.

A transparent and effective backup process

In every enterprise, a high percentage of files are common across a large number of users. The CGI laptop/desktop backup solution uses an innovative technology that ensures that common files—such as presentations, documents and logos—across a user's or multiple users' computing environments are backed up only once. Therefore, this technique significantly reduces the time and resources required to perform backups. Duplicated files are no longer needed to be sent across the network for each user.

Ideal for remote and home based users

The CGI laptop/desktop backup solution is ideal for remote and home based users. Once the initial backup has been completed, daily incremental backups are completed in minutes and with minimal use of the Internet connection.

Handling large files

For large files that have had small changes during the day, the backup process optimizes the usage of the Internet connection by sending only the parts of the file that have changed.

For example, the most commonly used and often the largest data file on a user's computer is the user's local email file, such as Microsoft Outlook's PST file. Loss of this critical file can have serious implications due to the sensitive nature of certain emails, particularly since the email file contains such data as contracts, approval records and commitments. Due to the large size of this file, users (remote ones in particular) often neglect to back it up over an Internet connection as transferring it on a daily basis takes too much time. The CGI laptop/desktop solution specifically addresses this issue.

Filtering the data to backup

CGI's laptop/desktop backup solution provides the capability to set multiple backup profiles that can be adapted to various user groups, such as remote workers, managers and executives, in order to backup data that is relevant to business operations. Rules for the inclusion or exclusion of certain types of files, such as music, video or pictures files, can be applied to all or some of the user groups.

User in control

The CGI laptop/desktop backup solution runs on an automated schedule and allows users to initiate the backup process for when it's most convenient to them. Restoring a file or multiple files from a previous backup is simple; the users use a simple web-based application to do this on their own, without any help desk intervention. This allows the users to pick and choose the version of the selected files and simply restore them to their computer.

Backups are secured in CGI's world class data centers

The complete backup process is securely encrypted from the time the data leaves your users' computers, during transit over the network, and while stored in one of CGI's data centers.

CGI's laptop/desktop backup solution is offered as a software as a service (SaaS) and is delivered as part of our cloud computing infrastructure, which enables CGI clients to adopt the service quickly.

COMPANY PROFILE

At CGI, we're in the business of satisfying clients by helping them win and grow. For more than 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to address them.

As a leading IT and business process services provider, CGI has a strong base of 26,000 professionals operating in more than 100 offices worldwide, giving us the competitive advantage of close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the optimal combination of value and expertise required for their success.

We define success by helping our clients achieve superior performance and gain competitive advantage.