



...experience the commitment™



IT Infrastructure Optimization and Evolution

COMPANY PROFILE

A focus on the fundamentals

- 30+ years of long-term growth with 26,000 professionals in 100+ offices
- 8.9/10 satisfaction score from 2,400 signed client assessments
- Rigorous project monitoring resulting in 95% on-time, on-budget delivery
- Committed to world-class service levels with over 98% exceeded or met
- NYSE: GIB — TSX: GIB.A

End-to-end services

- Business process services
- Systems integration and consulting
- Technology and application management
- Complementary portfolio of proprietary software

Focused industry expertise

- Financial services
- Government and healthcare
- Telecommunications and utilities
- Retail and distribution
- Manufacturing, including oil and gas

Corporate statistics verified as of December 31, 2009.

The infrastructure optimization and evolution service quickly identifies areas of your infrastructure that are not aligned with your business objectives and vision and allows you to improve your overall IT spend and free up dollars for other priority projects.

Align IT infrastructure with business goals

- Reduce risk
- Improve quality
- Improve user satisfaction

Increase operating efficiencies

- Increase margins
- Increase service levels
- Move from cost center to service-driven organization

Remain compliant and flexible

- Benefit from continuous service/process improvement
- Align with evolving business strategy
- Achieve faster time to market

Maximize return on investment

- Determine balance of investment versus diminishing returns
- Balance full deployment against strategic rollout
- Identify maximum ROI versus easy to implement areas

Benefits

Through the service, clients achieve the following business benefits:

- Match infrastructure goals with business vision
- Receive expert insights on the direction of IT infrastructure and industry trends
- Define the IT infrastructure required to run business smoothly
- Identify immediate areas for improvement and cost savings
- Align technology “wish lists” with business priorities and market trends
- Define immediate actionable recommendations along with a long-term vision that becomes a valuable planning and decision making tool
- Describe the current situation, vision, and resource and timeline estimates for each technology domain

Actionable outcomes

The following actionable outcomes are documented within the service's technology plan:

- A vision statement by domain, aligned with business goals
- A detailed "as is" analysis of your current IT Infrastructure
- Summarized timelines, effort and cost for each of the outcomes by domain
- Priority ranking of investments that give a less than 12 month payback
- The minimal number of hardware and software upgrades to free up operating expenses to fund other projects

Domain expertise

Within the service, CGI provides the following domain expertise:

- Network, telecom and mobility
- Servers and desktops
- Mail and messaging systems
- Collaboration and knowledge management
- Storage and backups
- Enterprise systems management

Addressing your challenges

CGI's IT infrastructure optimization and evolution service is built to address IT leaders' top challenges.

Challenges	Service
Limited IT funding	The technology plan prioritizes projects so the right money is assigned to the right project.
Speed to market	The technology plan improves time to market by outlining improvements to your IT infrastructure.
Platform selection	CGI's leading IT experts align technologies and platforms to your overall business vision.
Leveraging current investments	The technology plan identifies short- and mid-term actionable recommendations to improve the output of your current infrastructure.

SERVICE HIGHLIGHTS

- Knowledgeable and experienced practitioners, leveraging verified and proven methodologies in all engagements
- Scalable to meet your current requirements
- Repeatable, customizable processes and extensive use of templates built around flexibility
- Methodology based on private- and public-sector frameworks and best practices (examples: CMMI, COBIT, ISO and ITIL®)
- Recommendations driven by the value and priority of the client's core business processes instead of focusing exclusively on the technology components

CONTACT US

For more information on CGI's IT infrastructure optimization and evolution service, please contact us at info@cgi.com.