

CGI Collections360™ for Government

Centralized Debt Management

COMMITMENT.
COLLABORATION.
RESULTS.



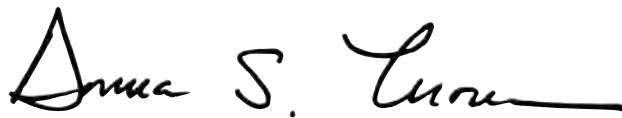


For more than 30 years, CGI has delivered world-class collections solutions to help our government clients quickly increase revenues and reduce the cost of collections.

As governments face unprecedented revenue challenges, they need rapidly deployable solutions to increase revenues without increasing taxes. To help meet these pressing needs, I'm delighted to announce CGI Collections360™ for Government, a unique collections solution offered as a managed service and designed to support every aspect of debt management using our state-of-the-art technology platform. It's an offering that delivers results: bringing in extra revenues without securing extra funding or increasing citizen burdens. In addition, we can defer costs until after revenue increases are achieved to eliminate upfront expenditures.

I am proud of the work CGI has accomplished with our clients to help meet their fiscal and constituent obligations. Working together, we can continue to make a difference in citizen service.

Best regards,

A handwritten signature in black ink, reading "Donna S. Morea". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

DONNA MOREA

President, U.S., Europe and Asia

Collections360 combines business process services with CGI's state-of-the-art technology—powered by CACS®-G—to support all phases of debt collection operations.

Efficiency

LEVERAGING SOPHISTICATED TOOLS TO REDUCE THE COST OF COLLECTIONS

IN TODAY'S ECONOMY, funding investments in new technologies is an uphill challenge, especially for non-core functions such as collections.

Collections360 offers the ability to increase delinquent collections by 10-35% without up-front capital. Organizations gain rapid access to an integrated, world-class platform of collections, decisioning and communications software through a managed services approach. With a policy structure supported by technology that automatically assigns cases to the most cost-effective treatment streams, governments can collect more, and collect more revenues faster. This translates into rapid ROI through improved efficiency, reduced costs of collections and increased revenue streams.

“increase
delinquent collections
by 10-35%”

Effectiveness

OPTIMIZING COLLECTION STRATEGIES TO IMPROVE OPERATIONS

FOR JURISDICTIONS CHALLENGED by revenue shortfalls, CGI's dedicated team of collections subject matter experts deliver the best public and private sector collection strategies and processes, combined with deep knowledge of government debt collection issues.

Based on lessons learned from over 30 years of experience—including a proven track record of increasing client revenues by more than \$1.6 billion—CGI knows what it takes to improve collection operations. This expertise spans treatment plan development, risk evaluation, private collection agency management, quality assurance and reporting.

“\$1.6 billion
in overall revenue increases”

“attuned
to the economic environment”

Results

FUNDING THE CRITICAL NEEDS OF ALL CITIZENS

TO BE SUCCESSFUL, governments no longer can accept the status quo. They must transform their operations to better serve citizens, while minimizing cost, risk and disruption.

Collections360 enables organizations to quickly achieve revenue goals to support critical citizen needs by centralizing multiple debt types and integrating seamlessly into existing collections environments. By managing day-to-day operations and third-party relationships within a clearly defined framework and governance model, CGI also reduces operational risks for clients and gives them greater flexibility to adapt to changing dynamics.

Collections360
for Government is a
comprehensive solution that
maximizes collections and
shares the ongoing risk of operations.



WHY COLLECTIONS360 FOR GOVERNMENT?

Collections360 is an efficient, low-cost, low-risk solution that addresses government's urgent need to increase revenues and collect its fair share of outstanding receivables. It is the only solution with integrated, end-to-end collections capabilities applicable to all levels of government, across all agencies and stages of collections—including billing, skip tracing, asset identification and involuntary actions such as liens, levies, garnishments and revocations.

This managed service can be tailored to each client's requirements, ranging from hosted application maintenance to full business process outsourcing. Organizations can quickly and cost-effectively shift gears as needs change. In addition, CGI's benefits-funded payment approach enables governments to defer all costs until after revenue increases are achieved.

THE CGI DIFFERENCE

Among IT providers, none can claim CGI's depth of focused, public sector collections knowledge and world-class collections platforms. We offer a combination of robust technology and business process management expertise that provides our clients with the ability to maximize receivables while reducing costs and risk.

CGI defines success by exceeding expectations and helping clients achieve superior performance. We are successful only when our clients reach or exceed their overall project goals. Our outstanding client satisfaction ratings speak to our commitment to clients and excellence in execution.

CGI at a Glance

For more than 30 years, CGI has operated upon the principles of sharing in clients' challenges and delivering quality services to address them. CGI has approximately 26,000 professionals operating in more than 100 offices worldwide. We deliver built-for-government IT solutions that maximize revenue while minimizing costs. As a full-service systems integrator and managed services provider, CGI has the industry know-how, tools and technologies to address business challenges across the public sector spectrum. CGI provides state and local governments with creative IT solutions that meet short-term needs for efficiencies and cost containment, while maintaining their long-term vision toward transparency, accountability and IT effectiveness.



11325 Random Hills Road
Fairfax, VA 22030
Tel: +1 703-267-8000
www.cgi.com

CGI Collections360™ is a trademark and CACS®-G is a registered trademark of CGI Group Inc.