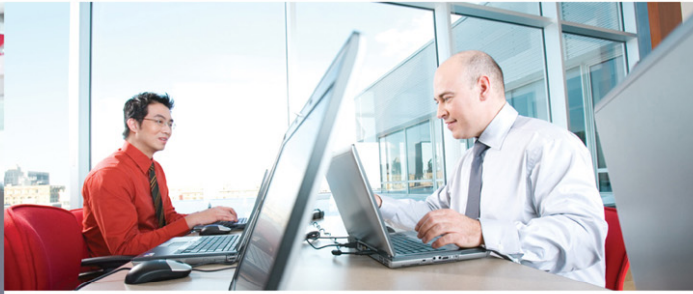




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ECM and IBM FileNet®

CGI / IBM ECM BENEFITS

Drawing on leading technologies and industry expertise, CGI and IBM have developed a unique partnership that delivers powerful ECM solutions that provide clients with better decision making abilities and cost reductions. Leveraging strong capabilities and leading technologies, clients reap many benefits from this strategic partnership, including:

- **Customized, results-oriented solutions**
- **Improved decision making and planning**
- **Enhanced productivity**
- **Improved performance and efficiency**
- **Accelerated implementation**

MORE DATA MEANS MORE CONTENT

Worldwide production of information has increased 30 percent per year over the last five years. More data means more content that needs to be managed. Content is the heart of an organization and routing content into a relevant and usable framework is what enterprise content management (ECM) is all about. It means analyzing how a company's content is used, reused and delivered, and implementing solutions specific to those needs. The ability to harness this information comes from a fundamental knowledge of technologies, tools and methods used to capture, manage, store, preserve and deliver content across an enterprise combined with detailed knowledge of the customer's industry.

CUSTOMER FOCUSED SOLUTIONS

In the evolving ECM marketplace, new products proliferate, but true customer focused solutions are few. Even more unusual is a dynamic ECM solution perfected through a long-term partnership that has matured into a unique approach to ECM and is based on a fundamental understanding of each organization's needs.

Since 1986, CGI and IBM FileNet have built a strong relationship, successfully collaborating on more than 500 ECM projects that have yielded tremendous cost savings and additional revenue for customers worldwide. In recognition of this success, CGI was named IBM FileNet's first Global Alliance Partner in 1997, and has been honored as one of its top five IBM FileNet partners for 18 of the last 25 years.

CGI and IBM FileNet bring in-depth experience to the customer, leveraging extensive industry knowledge and IT expertise to meet even the most complex ECM requirements. As a top IBM FileNet partner, CGI further brings proven consulting and engagement practices honed over the last 25 years and recognized with innovation awards in 2004, 2006, 2007 and 2009. CGI also offers ISO 9001 certification and a long track record of technology and industry leadership.

The CGI and IBM FileNet partnership helps an organization make better decisions by managing the content and processes that drive its business. IBM FileNet allows customers to build and sustain competitive advantage by managing content throughout their organizations, automating and streamlining their business processes, and providing the connectivity needed to simplify their critical and everyday decision making.



“OUR TALENTED CGI TEAM KNEW EXACTLY WHAT WE NEEDED.” – Joan Bolte, Hawaii Department of Taxation

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IBM FileNet P8 Architecture

IBM® FileNet® P8 Platform is a next-generation, unified enterprise foundation for the integrated FileNet P8 products. It combines the enterprise content management reference architecture with comprehensive business process management and compliance capabilities. FileNet P8 addresses the most demanding compliance, content and process management needs for your entire organization. It is a key element in creating an agile, adaptable ECM environment necessary to support a dynamic organization that must respond quickly to change. Agile ECM solutions using IBM technologies bring together capabilities for process management, content management, regulatory compliance and legal discovery. These flexible, extensible solutions and the ability to leverage these capabilities in an integrated environment can help you align key functions to your challenges and opportunities.

The suite includes a comprehensive set of content and process management business services that can be consumed and deployed in a service-oriented architecture. It also includes multilingual system capabilities for decentralized, federated system architectures, advanced security services, comprehensive auditing and a standards-based authentication framework.

The platform supports flexible API for Java™, Microsoft® .NET® and XML

Web services application development for a rich and interactive user experience that can be easily customized. It also supports enterprise system management tools, enterprise scalability and flexible system deployment in clustered and highly available environments.

The core of the platform includes:

- **IBM® FileNet® Business Process Manager (BPM)**, which manages workflow among people and systems for content and case-based processes. It helps organizations increase process performance, reduce cycle times and improve productivity and decision making by addressing the creation, management, and optimization of case-based processes to improve business outcomes.
- **IBM® FileNet® Content Manager**, which is the content, security and storage management engine for FileNet P8. It combines powerful document management with ready-to-use workflow and process capabilities to automate and drive your content-related tasks and activities.
- **IBM® Enterprise Records**, which streamlines records-based activities to help enforce compliance with user defined retention policies without user participation. Enterprise Records (formerly called FileNet Records Manager or InfoSphere Enterprise Records) provides records governance to facilitate trustworthiness, accuracy, and compliance with user defined records retention policies.

COMPANY PROFILE

At CGI, we're committed to the fundamentals that help all of our stakeholders succeed. Our 31,000 professionals in 125 offices worldwide provide end-to-end IT and business process services that facilitate the ongoing evolution of our clients' businesses.

- More than 35 years of long-term growth with 31,000 professionals in 125 offices
- 9/10 satisfaction score from more than 2,400 signed client assessments
- Rigorous project monitoring resulting in 95% on-time, on-budget delivery
- Committed to world-class service levels with over 98% exceeded or met
- Among the lowest attrition rates in the industry – with 90% of professionals owners

For more information on our ECM services, visit www.cgi.com/ecm or contact info@cgi.com

